

DEALER ACCOUNT #	0049080	CLAIM STATUS	Paid
TRI AM RV CENTER OF EAST TN		CLAIM	2263764
1202 IDELL ROAD (I-81 EXIT 23)		CLAIM ORIGIN	WEB
BULLS GAP, TN 37711		ORIGINAL CLAIM ID	
USA		VIN	5NHTVGE28SC005513
		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$165.00	SITE/WAREHOUSE	073 / 073E
OWNER INFORMATION		ITEM #	VGT29SUT-73E
		DEALER RO #	25268
		CLAIM START DATE	04/14/2025
		CLAIM END DATE	05/20/2025
Retail Date of Purchase		WARRANTY EXPIRATION DATE	

Labor Line# 1	Operation Code	Operational Description			
	30-102-24-00-001094	Wall Panel Touch up - Luan - Interior/Panels, Ceilings, & Interior Moldings/ Repair/No Tread Code			
	Complaint, Cause, Correction				
	Original Note : ashlee@dealer-advisors.com, 2025-04-14 14:37:27 :: Complaint: Slide room wall and ceiling has several spots and this makes panel look spotted Cause: Noted on DAF Correction: Color and blend spots				
Model#	Dlr Sub Hrs	0.20	Sub Labor Amt \$33.00		
Serial#	Appr Hrs	0.20	Appr Labor Amt \$33.00		
	Notes				
	THESE PICTURES DON'T SHOW ANY MARKS ON THE WALLS				
	PLEASE ATTACH THE CORRECT PICTURES IN THE NEXT 7 DAYS OR THIS WILL BE DENIED.				
	THANK YOU				
	Picture added. Thank you!				

Labor				
Line# 2	Operation Code	Operational Description		
	20-69-01-00-000706	Compartment Door - Exterior/Compartment Doors/Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : ashlee@dealer-advisors.com, 2025-04-14 14:38:47 :: Complaint: Generator compartment door has deep scratches Cause: Noted on DAF Correction: Replace compartment door			
Model#	Dlr Sub Hrs	1.00	Sub Labor Amt	\$165.00
Serial#	Appr Hrs	0.50	Appr Labor Amt	\$82.50
	Notes			
	Buff out not replace			

Labor				
Line# 3	Operation Code	Operational Description		
	20-69-24-00-000699	Compartment Door Frame - Exterior/Compartment Doors/Repair/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : ashlee@dealer-advisors.com, 2025-04-14 14:40:31 :: Complaint: Compartment door trim is scratched in several places Cause: Noted on DAF Correction: Color and blend trim			
Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$33.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$33.00
	Notes			
	Authorized as Requested.			

Labor Line# 4	Operation Code	Operational Description
	70-507-24-00-001901	AC Duct - Appliances/Ducting/Repair/No Tread Code
	Complaint, Cause, Correction	
	Original Note : ashlee@dealer-advisors.com, 2025-04-14 14:46:15 :: Complaint: Furrion cover on ceiling (A/C) is	

scratched Cause: noted on DAF Correction: Replace the A/C cover on the interior

Model# 1 Dlr Sub Hrs 0.20 Sub Labor Amt \$33.00

Serial# 1 Appr Hrs 0.10 Appr Labor Amt \$16.50

Notes

Clean off with a mr clean eraser not replace

Part

Line# 1	Item #	Description				
	USERPART	Furion elec air distribution box				
	Model #	Serial #	Part tag			
	Sub Qty 1.00	Sub Dlr Price \$59.36	Sub Freight \$0.00			
	Appr Qty 0.00	Appr Dlr Price \$0.00	Appr Freight \$0.00			

Notes

Labor

Line# 5 Operation Code Operational Description
30-101-36-00-001076 Hinged Passage Door - Interior/Interior Doors/Touch Up/No Tread Code
Complaint, Cause, Correction
Original Note : ashlee@dealer-advisors.com, 2025-04-14 14:47:11 :: Complaint: Interior door has scuffs on it
Cause: Noted on DAF Correction: Fill, color, and blend area

Model# Dlr Sub Hrs 0.20 Sub Labor Amt \$33.00

Serial# Appr Hrs 0.20 Appr Labor Amt \$33.00

Notes

Authorized as Requested.

Labor

Line# 6 Operation Code Operational Description
10-17-14-16-000295 Ramp Door Frame - Frame & Chassis/Specialty, Utility Unit/Repaint/Structure
Complaint, Cause, Correction
Original Note : ashlee@dealer-advisors.com, 2025-04-14 14:49:10 :: Complaint: Ramp door has daylight coming in around upper right and left corners Cause: Noted on DAF, seal around the ramp door was cut too short and leaving a gap on both sides Correction: Seal needs replaced on both sides to meet and seal correctly

Model# Dlr Sub Hrs 2.00 Sub Labor Amt \$330.00

Serial# Appr Hrs 1.00 Appr Labor Amt \$165.00

Notes

Authorized as Requested.

Part

Line# 1	Item #	Description				
	F100694808	SEAL, 5/8" X 25FT SLIDE OUT LG BULB "D" SEAL SELF ADHESIVE - BLACK (206) GREEN STICKER SHED, MIDDLE ROW				
	Model #	Serial #	Part tag			
	Sub Qty 1.00	Sub Dlr Price \$40.76	Sub Freight \$31.93			
	Appr Qty 1.00	Appr Dlr Price \$40.76	Appr Freight \$31.93			

Notes

Labor

Line# 7 Operation Code Operational Description
30-102-08-00-002279 Wall Panel - Interior/Panels, Ceilings, & Interior Moldings/Overlay/No Tread Code
Complaint, Cause, Correction
Original Note : ashlee@dealer-advisors.com, 2025-04-14 14:50:13 :: Complaint: Slide out wall has white spots and a line that needs blended Cause: Noted on DAF Correction: Blend and color area

Model# Dlr Sub Hrs 0.20 Sub Labor Amt \$33.00

Serial# Appr Hrs 0.20 Appr Labor Amt \$33.00

Notes

Authorized as Requested.

Labor

Line# 8 Operation Code Operational Description
30-100-24-00-003310 Cabinet Drawer - Box - Interior/Cabinetry/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : ashlee@dealer-advisors.com, 2025-04-14 14:52:27 :: Complaint: Screws in cabinet beside the fridge are coming through the sides Cause: Noted on DAF, screws were too long Correction: Remove screws, fill holes, and reinstall with shorter screws

Model# **Dlr Sub Hrs** 0.30 **Sub Labor Amt** \$49.50

Serial# **Appr Hrs** 0.20 **Appr Labor Amt** \$33.00

Notes

Authorized as Requested.

Labor**Line# 9****Operation Code**

30-100-36-00-001035

Operational Description

Cabinet Door - Interior/Cabinetry/Touch Up/No Tread Code

Complaint, Cause, Correction

Original Note : ashlee@dealer-advisors.com, 2025-04-14 14:54:40 :: Complaint: Kitchen cabinet scratched and chipped Cause: Noted on DAF Correction: Fill, color, blend, and clean the area

Model# **Dlr Sub Hrs** 0.30 **Sub Labor Amt** \$49.50

Serial# **Appr Hrs** 0.10 **Appr Labor Amt** \$16.50

Notes

CORRECT CODE CHANGED THE FLAT RATE

Labor**Line# 10****Operation Code**

30-102-08-00-002279

Operational Description

Wall Panel - Interior/Panels, Ceilings, & Interior Moldings/Overlay/No Tread Code

Complaint, Cause, Correction

Original Note : ashlee@dealer-advisors.com, 2025-04-14 14:57:01 :: Complaint: Interior wall going into the bedroom has spots that was not blended after filled Cause: Noted on DAF Correction: Blend and color the area

Model# **Dlr Sub Hrs** 0.20 **Sub Labor Amt** \$33.00

Serial# **Appr Hrs** 0.20 **Appr Labor Amt** \$33.00

Notes

Authorized as Requested.

Labor**Line# 11****Operation Code**

30-99-01-00-001007

Operational Description

Velcro Strap, each - Interior/Soft Goods/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : ashlee@dealer-advisors.com, 2025-04-14 14:58:07 :: Complaint: Party deck fence only has one strap Cause: Noted on DAF Correction: Replace one strap on party deck

Model# **Dlr Sub Hrs** 0.05 **Sub Labor Amt** \$8.25

Serial# **Appr Hrs** 0.05 **Appr Labor Amt** \$8.25

Notes**Labor****Line# 12****Operation Code**

20-46-24-00-000721

Operational Description

Window - Exterior/Windows/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : ashlee@dealer-advisors.com, 2025-04-14 14:59:01 :: Complaint: Window and trim is scratched Cause: Noted on DAF Correction: Remove and replace window and water test

Model# **Dlr Sub Hrs** 1.00 **Sub Labor Amt** \$165.00

Serial# **Appr Hrs** 0.50 **Appr Labor Amt** \$82.50

Notes

From the pictures that are provided this is sealant and will come off with a Mr Clean eraser and vinegar

Submitted

Labor Amt \$965.25
Parts & Freight \$132.05
Total \$1,097.30

Approved

Labor Amt \$569.25
Parts & Freight \$72.69
Total \$641.94

DEALER
SIGNATURE

DATE

CUSTOMER
SIGNATURE

DATE

I certify that I have performed these repairs consistent with Forest River Policies.

All repairs described have been inspected and are satisfactory.