

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0049080
 TRI AM RV CENTER OF EAST TN
 1202 IDELL ROAD (I-81 EXIT 23)
 BULLS GAP, TN 37711
 USA

CLAIM STATUS Paid
 CLAIM 2249064
 CLAIM ORIGIN WEB
 ORIGINAL CLAIM ID
 VIN 5ZTAMD001PM517566
 CHASSIS VIN 1F66F5DN8M0A15656
 MILEAGE 966
 SITE/WAREHOUSE 310 / 310
 ITEM # MDA35OSF
 DEALER RO # 25200
 CLAIM START DATE 04/01/2025
 CLAIM END DATE 07/01/2025

Labor rate: \$165.00

OWNER INFORMATION

JAMES ADCOX
 300 CAMBY DR
 Kingsport, TN 37664
 USA

Retail Date of Purchase 07/11/2024

WARRANTY EXPIRATION DATE

07/11/2025

Claim Line Details

Labor

Line# 1	Operation Code 10-38-01-11-000496	Operational Description Lippert Schwintek In-Wall Slide Out Motor only - Frame & Chassis/Slide Out System (Lippert Schwintek)/Replace/Electrical
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Complaint, Cause, Correction

Original Note : ashlee@dealer-advisors.com, 2025-04-01 09:13:13 :: Complaint: Living room slide is not going in and out Cause: Slide motor will not move, but does have power and ground going to it. Water is leaking from the wiper seal not being installed correctly from factory. Correction: Remove fascia to access motor and the mechanism cover to access motor. Remove and replace the slide motor.

Model# 364262	Dlr Sub Hrs 1.00	Sub Labor Amt \$165.00
Serial# 220507266	Appr Hrs 1.00	Appr Labor Amt \$165.00

Notes

Corrected op code
 Authorized
 MUST RETURN PART
 CORRECTED WRC

Part

Line# 1	Item # C01259667	Description MOTOR 42MM IN WALL SLIDE - MID TORQUE W/ BRAKE 1510000227 C01256859 STK @ 310			
	Model #	Serial #	Part tag	0000372372	
	Sub Qty 1.00	Sub Dlr Price \$211.80	Sub Freight	\$18.43	
	Appr Qty 1.00	Appr Dlr Price \$211.80	Appr Freight	\$18.43	

Notes

Labor

Line# 2	Operation Code 30-102-01-00-001101	Operational Description Slide Out Fascia, each section - Interior/Panels, Ceilings, & Interior Moldings/ Replace/No Tread Code
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Complaint, Cause, Correction

Original Note : ashlee@dealer-advisors.com, 2025-04-01 09:15:41 :: Complaint: Fascia on living room slide had to be removed in order to access the slide motor. When tech removed fascia, we found water damage on left side. Cause: Top wiper seal on slide out allowed water to run down the side damaging the interior fascia, rim board and the stile pieces in this area. Correction: Slide needs to be pulled in order to remove and replace all damaged wood in this area. This slide holds a table, chairs, and double seating that has to be R&R. Clean slide material top to bottom to remove all the mold.

Model#	Dlr Sub Hrs 6.00	Sub Labor Amt \$990.00
Serial#	Appr Hrs 7.00	Appr Labor Amt \$1,155.00

Notes

Authorized

Per review w/management 1 additional hour, for a total of 7, is being authorized to allow for wrapping the replacement stile.

putting line into feedback for dealer to add line for parts

Authorized

Part

Line# 1	Item #		Description			
	F100220643		TAPE, SEAM MATTE LUX VELVET WHITE, 6"-150LF PER ROLL			
	Model #		Serial #		Part tag	
	Sub Qty	24.00	Sub Dlr Price	\$31.51	Sub Freight	\$0.00
	Appr Qty	24.00	Appr Dlr Price	\$31.51	Appr Freight	\$0.00

Notes

Line# 2	Item #		Description			
	F100201703		FASCIA, BLOCK CORNER RT WHITE VELVET PU/MIRADA 2021			
	Model #		Serial #		Part tag	
	Sub Qty	1.00	Sub Dlr Price	\$37.13	Sub Freight	\$0.00
	Appr Qty	1.00	Appr Dlr Price	\$37.12	Appr Freight	\$0.00

Notes

Part price is adjusted to dealer cost plus mark up of 30%. Reference sales order S4898743.

Line# 3	Item #		Description			
	F100201701		FASCIA, BLOCK CORNER RT INSERT WHITE VELVET PU/MIRADA 2021			
	Model #		Serial #		Part tag	
	Sub Qty	1.00	Sub Dlr Price	\$6.01	Sub Freight	\$18.43
	Appr Qty	1.00	Appr Dlr Price	\$6.01	Appr Freight	\$18.43

Notes

Labor

Line# 3	Operation Code	Operational Description
	30-102-01-00-001101	Slide Out Fascia, each section - Interior/Panels, Ceilings, & Interior Moldings/ Replace/No Tread Code

Complaint, Cause, Correction

Original Note : ashlee@dealer-advisors.com, 2025-05-06 14:43:04 :: Complaint: As requested by Forest River, to add a line to the claim for parts only for slide fascia Cause: The slide out interior fascia is not available any longer from Forest River

Model#	Dlr Sub Hrs	0.00	Sub Labor Amt	\$0.00
Serial#	Appr Hrs	0.00	Appr Labor Amt	\$0.00

Notes

Part

Line# 1	Item #		Description			
	F100423979		FASCIA, BLOCK HARMONY DOVE RT/LT/CT (CLOUD)			
	Model #		Serial #		Part tag	
	Sub Qty	6.00	Sub Dlr Price	\$312.87	Sub Freight	\$18.99
	Appr Qty	6.00	Appr Dlr Price	\$312.87	Appr Freight	\$18.99

Notes

Line# 3	Item #		Description			
	F100423962		FASCIA, TOP MLDG #4628 6" X 169" MDF HARMONY DOVE (CLOUD)- WIDE INSERT-			
	Model #		Serial #		Part tag	
	Sub Qty	4.00	Sub Dlr Price	\$139.94	Sub Freight	\$0.00
	Appr Qty	4.00	Appr Dlr Price	\$139.94	Appr Freight	\$0.00

Notes

