

APPOINTMENT DATE 3/13/2025		VEHICLE ARRIVED 3/13/2025		WSO DATE PREPARATION		CLAIM STATUS Approved			WARRANTY CLAIM No		
REPAIR COMPLETION DATE 3/20/2025		CUSTOMER NOTIFIED		VEHICLE PICKED UP		CREDIT DATE 3/21/2025		CREDIT NUMBER		KZ601213	
RV SERIAL NUMBER 4EZTL272XS4107753				MAKE		CONNECT		MODEL C261RB		YEAR 2025 PURCHASE DATE	
DEALER				CUSTOMER				FACTORY USE ONLY			
NUMBER TRI030		LABOR RATE \$175.00		FEE RATE 15.00		CONTACT		ACCT. #		DENIAL CODE	
NAME Tri-Am RV Center of E. Tn, Inc		PHONE		ADDRESS		PHONE		EQUIP. SER. # 5381 sc00003544		EQUIP SER. #	
ADDRESS 1202 Idell Road								EQUIP. MODEL st42		EQUIP. MODEL	
CITY Bulls Gap		STATE TN		ZIP 37711		CITY		STATE		ZIP	
								EQUIP. MFR. suburban		EQUIP. MFR.	

WARRANTY CLAIM # KZ601213	JOB OPERATION 1	Water heater door will not stay latched 6285AEB - 11.53 CHANGED THE LABOR TO .30 FOR THE VCB	OPERATION CODE 8870		AUTHORIZATION # JS5031408	
			HOURS 0.60		AMOUNT \$105.00	
			SUBLET			
			SUPPLIER NAME SUBURBAN MANUFACTURING COMPANY		STATUS Submitted	
			LABOR \$52.50		PARTS \$13.26	
CAUSE Metal bracket has come loose at weld			FREIGHT \$16.45		SUBLET \$0.00	
			PART # 164595		CHARGEBACK # SUBURB_000303	
			Dup N			
			JOB OPERATION DENIAL CODE		INITIALS	
			REMEDY Replace water heater door flange			

PART NUMBER	PART DESCRIPTION	RETURN TAG #	QUANTITY	UNIT	TOTAL PARTS	ADJUSTED TOTAL
164595	DOOR,WATER HEATER,DEMAND,42,000,BTU,BLACK		1	\$23.06	\$23.06	\$26.52
		SUB-TOTAL:	LABOR	\$105.00	PARTS	\$23.06

COMMENTS	SUBMIT DATE	3/21/2025	TOTAL PARTS	\$23.06	\$26.52
	PREPARED BY Ashlee Olsen		MARK UP ALLOWANCE	\$3.46	
			FREIGHT	\$16.45	
			GST		
			BROKERAGE		
			TOTAL LABOR	\$105.00	
			SUBLET	\$0.00	
			TOTAL	\$147.97	\$147.97

TERMS AND CONDITIONS I hereby authorize you to perform this service at your regular prices and terms. You may operate my auto, trailer, or motor home to test, inspect or deliver same at my risk. I agree that you assume no liability for loss or damage to my trailer, auto, or motor home or the contents of either from any cause not the direct fault of your company. AUTHORIZED BY	I acknowledge that the services listed above have been completed, and to the extent they may be covered under warranty, I authorize KZRV, LP. to make payments to the servicing dealer.
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