

|                                    |  |                          |  |                      |  |                            |  |                         |  |                            |  |
|------------------------------------|--|--------------------------|--|----------------------|--|----------------------------|--|-------------------------|--|----------------------------|--|
| APPOINTMENT DATE3/12/2025          |  | VEHICLE ARRIVED3/12/2025 |  | WSO DATE PREPARATION |  | CLAIM STATUSApproved       |  | WARRANTY CLAIM No       |  |                            |  |
| REPAIR COMPLETION DATE4/15/2025    |  | CUSTOMER NOTIFIED        |  | VEHICLE PICKED UP    |  | CREDIT DATE5/12/2025       |  | CREDIT NUMBER           |  |                            |  |
| RV SERIAL NUMBER4EZTL3229R4100235  |  |                          |  | MAKE                 |  | CONNECT                    |  | MODEL                   |  |                            |  |
|                                    |  |                          |  |                      |  | C302RBK                    |  | YEAR2024                |  |                            |  |
|                                    |  |                          |  |                      |  |                            |  | PURCHASE DATE10/24/2024 |  |                            |  |
| DEALER                             |  |                          |  | CUSTOMER             |  |                            |  | FACTORY USE ONLY        |  |                            |  |
| NUMBERTRI030                       |  | LABOR RATE\$175.00       |  | FEE RATE15.00        |  | CONTACTDanny & Angela Page |  | ACCT. #                 |  | DENIAL CODE                |  |
| NAMETri-Am RV Center of E. Tn, Inc |  |                          |  | PHONE                |  | ADDRESS                    |  | PHONE                   |  | EQUIP. SER. #2360460100682 |  |
| ADDRESS1202 Idell Road             |  |                          |  |                      |  | 483 Wisecarver Rd          |  | 931-260-8556            |  | EQUIP. MODELn02ICN010006   |  |
| CITYBulls Gap                      |  |                          |  | STATETN              |  | ZIP37711                   |  | CITYMosheim             |  | STATETN                    |  |
|                                    |  |                          |  |                      |  | ZIP37818                   |  | EQUIP. MFR.fogatti      |  | EQUIP. MFR.                |  |

|                                                  |                  |                         |                                         |                |                          |               |               |              |                |
|--------------------------------------------------|------------------|-------------------------|-----------------------------------------|----------------|--------------------------|---------------|---------------|--------------|----------------|
| WARRANTY CLAIM # KZ601039                        | JOB OPERATION 1  | Water heater is leaking | OPERATION CODE8418                      |                | AUTHORIZATION #JS5032133 |               |               |              |                |
|                                                  |                  |                         | HOURS1.20                               | AMOUNT\$210.00 | SUBLET\$0.00             |               |               |              |                |
|                                                  |                  |                         | SUPPLIER NAMEFOGATTI                    |                | STATUSApproved           |               |               |              |                |
|                                                  |                  |                         | LABOR\$210.00                           |                | PARTS\$0.00              | MARK UP\$0.00 | FREIGHT\$0.00 | SUBLET\$0.00 |                |
| CAUSE<br>Copper pipe near drain valve is leaking |                  |                         | PART #                                  |                | CHARGEBACK #             |               | DupN          |              |                |
|                                                  |                  |                         | JOB OPERATION DENIAL CODE               |                |                          |               | INITIALS      |              |                |
|                                                  |                  |                         | REMEDY<br>Replace water heater and test |                |                          |               |               |              |                |
|                                                  |                  |                         |                                         |                |                          |               |               |              |                |
| PART NUMBER                                      | PART DESCRIPTION |                         |                                         |                | RETURN TAG #             | QUANTITY      | UNIT          | TOTAL PARTS  | ADJUSTED TOTAL |
|                                                  |                  |                         |                                         |                |                          |               |               |              |                |
| SUB-TOTAL:                                       |                  |                         |                                         |                | LABOR                    | \$210.00      | PARTS         | \$0.00       |                |

|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                 |  |                   |  |          |          |
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| COMMENTS<br><br>5/12/25 Per tracking number provided, part was received at vendor on 4/18/25. AU<br><br>VCB Pending part return by 5/15/25<br>Tracking #791691362858 scheduled delivery 4/18/25<br><br>MUST RETURN PART<br>JS 3/23/25 per vendor We shipped the replacement unit by FedEx, tracking number 772898528510. Please use the attached return shipping label at the bottom of the email.<br>JS 3/21/25 We checked the provided video and would like to ship an entire replacement unit to resolve the problem.<br>1. Authoirization#FOG250320-188.<br>2. Labor Hour: FOGATTI would authorize the replacement of the entire unit and 1.2 hrs for labor.<br>VENDOR TO SEND PART NO CHARGE. | SUBMIT DATE4/15/2025            |  | TOTAL PARTS       |  | \$0.00   | \$0.00   |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | PREPARED BY<br><br>Ashlee Olsen |  | MARK UP ALLOWANCE |  | \$0.00   |          |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                 |  | FREIGHT           |  |          |          |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                 |  | GST               |  |          |          |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                 |  | BROKERAGE         |  |          |          |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                 |  | TOTAL LABOR       |  | \$210.00 |          |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                 |  | SUBLET            |  | \$0.00   |          |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                 |  | TOTAL             |  | \$210.00 | \$210.00 |

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| TERMS AND CONDITIONS<br><br>I hereby authorize you to perform this service at your regular prices and terms. You may operate my auto, trailer, or motor home to test, inspect or deliver same at my risk. I agree that you assume no liability for loss or damage to my trailer, auto, or motor home or the contents of either from any cause not the direct fault of your company.<br><br>AUTHORIZED BY<br><br>_____ | I acknowledge that the services listed above have been completed, and to the extent they may be covered under warranty, I authorize KZRV, LP. to make payments to the servicing dealer.<br><br>_____ |
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