

CUSTOMER SERVICE

Case #: 6504378

Unit Information

Complete VIN: 573TE3227K6615846

Model #: 2670MK

OEM: Grand Design

DOM: 12/2018

Make: Imagine

DOP: 9/2020

Claim Information

Lippert Part Invoice#: PSI-0008799653

Parts Cost: 292.19

Labor Time (Hrs): 1.0

Parts Markup: +30% = \$379.84

Labor Rate (US \$): \$175.00

Freight Total: 13.24

Total (Time x Rate): \$175.00

Repair Completion Date: 2-12-2026

Total = Parts + Labor + Freight: \$568.08

Claim Description

Slide stopped working, determined motor failed in part that was purchased within warranty time line.

To Submit Warranty Claim Form:

E-mail: dealerclaims@lci1.com

Mail: LIPPERT
Attn: Warranty
2020 Blakesley Pkwy
Bristol, IN 46507
United States

Signature: [Handwritten Signature]

Date: 2/12/2026

As a supplier of a broad array of highly-engineered components in the recreation and transportation product markets, safety, education and customer satisfaction are our primary concerns. Should you have any questions, please do not hesitate to contact us at 432-LIPPERT (432-547-7378) or by email at customerservice@lci1.com. Self-help tips, technical documents, product videos and a training class schedule are available at lippert.com or by downloading the LippertNOW app.

CUSTOMER SERVICECase #: 6504378**Dealer Information**Dealer Name: Tri-Am RV CenterContact: StephanieLippert Dealer# 008017Phone: 423-235-1167E-Mail: fnwarranty@triamrv.comAddress: 1202 Idell Rd.State: TNCity: Bulls GapZip: 37711**Retail Customer Information**Retail Name: Vinny MaudPhone: 203-258-8548Cell: N/AE-Mail: N/AAddress: 85 Sterling DriveState: TNCity: MoshiemZip: 37818