
Component Test Results for Case#6504378-K6615846 [thread::2vFLAYmcdPSciYwLJlkqh8::]

1 message

Dealer Claims <dealerclaims@lci1.com>
To: "ashlee@dealer-advisors.com" <ashlee@dealer-advisors.com>

Tue, Mar 24, 2026 at 10:46 AM

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Dear Valued Customer,

Regarding VIN K6615846 CASE 6504378, we were contacted about an operational issue involving one of our supplied components. After testing the INWALL SLD MTR, we have found it to operate with no defects. Attached you will find details on the testing that was conducted on the component. Items found to operate with no product defects are not eligible for claim reimbursement.

Please advise if you would like this component returned. We have a hold period of 10 business days after which the item will be discarded. Discard date 4/7/2026. Please see the return options below and reply back to this email with your choice of return method and a confirmation of your return address.

- Your UPS or FedEx Account Number
- A return shipping label for our staff to place on the package
- Have a secure paylink sent to cover return shipping charges

Thank you, and we look forward to your reply.

thread::2vFLAYmcdPSciYwLJlkqh8::

----- Original Message -----

From: Dealer Claims [dealerclaims@lci1.com]

Sent: 3/20/2026 8:14 AM

To: ashlee@dealer-advisors.com

Subject: Re: Warranty Claim Notification for Case#6504378 - [thread::2vFLAYmcdPSciYwLJlkqh8::]

Good morning,

Thank you for providing the tracking information. Have a great day!

Thank you,

Dealer Claims Department

LIPPERT
432-LIPPERT
www.lippert.com

DEALERS - Did you know? The status of your claim payment is right at your fingertips! See the newly updated Business Account Center information below for details.

Lippert Business Account Center: Login (lippert.com)

• If you have any questions regarding the business account center, please email customerservice@lci1.com with ATTN: Accounts/Community in the subject line or call 574-537-8900 and ask to speak to Accounts/Community

THE LIPPERT BUSINESS ACCOUNT CENTER IS ACCESSIBLE TO DEALERS ONLY

----- Original Message -----

From: Ashlee Olsen [ashlee@dealer-advisors.com]

Sent: 3/19/2026 3:30 PM

To: dealerclaims@lci1.com

Subject: Re: Warranty Claim Notification for Case#6504378 - [thread::2vFLAYmcdPSciyYwLJlkqh8:]

Hello,

Part has been returned, I'm attaching proof of shipping as well as the cost. Please add the return cost to the total owed.

Thank you,
Ashlee

On Mon, Feb 16, 2026 at 1:08?PM Dealer Claims <dealerclaims@lci1.com> wrote:



Dear Valued Dealer,

After reviewing the information provided, we are in need of further details to process your claim. Please see below for items still needed, and if you have any questions feel free to contact us at the number or email below.

- Part Has Not Been Returned

Case Number

VIN

6504378

573TE3227K6615846

Questions? Contact us!

- Dealerclaims@lci1.com
- 432-LIPPERT (432-547-7378) – Ask to speak to Dealer Claims

To see status of your claims please be sure to visit our business account center.

Business Account Center: Login (lippert.com)

- If you have any questions regarding the portal, please email customerservice@lci1.com with ATTN: Accounts/Community in the subject line or call 432-LIPPERT (432-547-7378) and ask to speak to Accounts/Community

Thank you,

Dealer Claims

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Ashlee Olsen
Warranty Administrator
iClaims Services
www.iclaimsservices.com
208.716.2887

This message contains confidential information and is intended only for the individual named. If you are not the named addressee you should not disseminate, distribute or copy this e-mail. Please notify the sender immediately by e-mail if you have received this e-mail by mistake and delete this e-mail from your system.

2 attachments



Inwall Motor Testing new.pptx
7634K



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877K