



## RV Products Part(s) Replacement Verification

Model Number: 38203-069

Serial Number: 250021023

Purchase Date: 07/21/25

INC-0142402

Paymnt Terms: 40

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### The replacement part is being shipped to:

Attention:Stephanie

Dealer P.O. Number:26141

Service Center Name:Tri-Am RV Center of E Tenness

Address:1202 Idell Road  
Bulls Gap, TN 37711

Phone: 423-235-1167

Fax: 423-235-1176

Date: 10/17/25

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**New Part Number(s):**                      **New Unit Model Number** 38203-069

**Special Comments:**

### Warranty Terms/Conditions:

Please refer to the Payment Terms 40 section on the cover sheet of this communication for return instructions.

**Labor Time Allowed:** 1.5  
**Authorization Number:** INC-0142402

**MaxxAir Labor Time Allowed:** .00

### Important Notice:

We will not accept any claim that is more than sixty (60) days from date part(s) ships from either RV Products or Keystone Automotive.



## RV Products

### Air Conditioner/Heat Pump Replacement Verification

*Please read the terms/conditions listed below for the warranty air conditioner replacement shown on the next page. In lieu of repair, RV Products has elected to replace the air conditioner.*

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This document is intended to inform you that the above mentioned unit is being replaced and is no longer eligible for warranty coverage. The replacement unit will carry the balance of the consumers original date of purchase.

**Note:** The new unit shall be used only to replace the above described unit under warranty. Any other use of the new replacement unit is prohibited.

**Note:** If this air conditioner is not using an RV Products provided ceiling assembly then you should contact your coach manufacturer for mounting instructions.

Replacement units may be shipped from Keystone Automotive and all implied statements above will remain in effect. Please contact Keystone Automotive at 800-547-8045 for tracking information. Any freight damage incurred from a Keystone Automotive shipment is their responsibility and all correspondence should be directed to them.

If a warranty replacement unit is shipped to you and the customer leaves or does not return for service, the replacement unit must be shipped back to RV Products at your expense plus the initial freight charges incurred.

You will be invoiced for this shipment if the part is not received by RV Products within sixty (60) days from the incident date. Customer should return parts freight prepaid to RV Products.

#### **Payment Terms 40**

##### **Air Conditioner:**

Please return a copy of the 4 X 6 rating plate sticker along with your claim/service invoice/repair order for labor. Please e-mail these to: [RVPWarrantyClaims@airxcel.com](mailto:RVPWarrantyClaims@airxcel.com)

##### **Repair Parts:**

Please scrap the part and send your labor claim to the email address above.

**This verification form is not a claim form and no labor will be paid unless we receive an actual labor claim from you.**

#### **Important Notice:**

**We will not accept any labor claim that is more than sixty (60) days from the date the air conditioner/part ships from either RV Products or Keystone Automotive.**