

Troubleshooting/Testing Information Section - Data Required.

Must attach the following pictures. Check all available	<input type="checkbox"/> Shroud (All 4 sides) <input checked="" type="checkbox"/> Meter attached with reading	
Indoor Unit Failure:	Describe Defect Found - <i>NA</i>	
Outdoor Unit Failure:	Describe Defect Found - <i>NA</i>	
Fan Motor Defective:	Resistance Value - <i>NA</i>	
	Describe Defect Found -	
Compressor Defective:	Compressor resistance -	
MUST MEASURE AMPS WITH SHROUD COVER ON	(At six pin connector) Amps on	White wire- <i>4.89</i> & Black wire- <i>3.28</i>
	Describe Defect Found - <i>Compressor is operating but does not cool unit</i>	
Thermistor Defective:	Indoor or Outdoor -	Temperature on wall thermostat -
	Resistance Value -	
Fan Motor Capacitor:	Describe defect found - <i>NA</i>	
Compressor Capacitor:	What is the MF of the capacitor of fan motor?	Compressor?
If a Refrigerant leak is found in the Sealed System, Describe the location of the Leak below and attach a pic of where the leak is		
Condenser:	Must attach pic of leak	
Evaporator:	Must attach pic of leak	
If coils are frosted, take picture of frost and submit		
Connecting Tubing:		
List Parts Requested:	<i>Replace unit</i>	

GE Appliances - Data Information Page

Email completed form to: NTREmergingResources@geappliances.com or <https://appliances.tfaforms.net/4815184>

Form Date:	9-26-2025	Form Rev:	2
Dealer Name:	Tri Am RV	RV Manufacture:	Forest River
Dealer Account Number:	7759	Coach Make & Model:	EAST TO WEST 178HLE
Dealer Phone #:	423 235-1167	Year of coach:	2023
Dealer Contact Name:	Stephanie	Last Eight of RV VIN:	R6000927
Dealer email:	trivarranty@triamrv.com	Date of Purchase:	March 2024
Dealer PO# / Ref #:	26128	Customer Name:	Garry Callier
Outdoor Unit - Model #:	ARC13AACWL2	Serial #:	LV100189R
Indoor Assembly - Model #:	IRAREN1A2	Serial #:	FT205705R
Electronic Control - Model #:	RARECA3A2	Serial #:	DU313774R
Wall Thermostat - Model #:	ZKX-C/TE-05	Serial #:	803300290147
After running unit for 15 minutes, air dump open:		RV Descriptions...	
Outdoor Temp. (F):	82°	RV Type:	BHLE
Indoor Temp. (F):	85°	RV Length (ft.):	17
Indoor Discharge Temp. (F):	80°	# of A/Cs on RV:	1
Problem description:	NOT Cooling		