



KEYSTONE

Pre-Authorization

Pre-Authorization number: PREAUTH97350 (PA03988716) Reference no. 26941 Status: Approved

Servicing Dealer: 8140 Name: Tri-AM RV Center of East TN Address: 1202 Idell Rd Bulls Gap, TN 37711 VIN: 4YDFAAR27SZ915716 Retail sold on: 12/22/2025

Root	Operation Description	Sublet	Sub Hours	Approved Hours	Actual hours	Qty	Base hours	Complaint/Cause/Correction
2200808B	Roof Termination Moldings Off Door Side Seam	0	0.5	0.5		1	0.5	<p>Complaint: Unit has the black vinyl that is shrinking</p> <p>Cause: Non door side vinyl is shrinking and not covering screw holes</p> <p>Correction: Replace the vinyl insert</p>
2105106B	Slide Out Box, Main Wall Opening Mldg, Bulb Seal	0	3.5	3.5		1	1	<p>Complaint: All slide seals are not in the track correctly. Customer said the slide seal tracks are full of sealant and that is not allowing the seal to stay in the track as designed to do.</p> <p>Cause: The slide seals on all three slides are not in the tracks. This is due to the sealant from the factory in the track not allowing the seals to fit properly. The seal on the NDS has ripped at the top from being loose when the slide goes in and out</p> <p>Correction: Need to remove all slide seals, clean sealant off tracks and replace with new slide seals. This is on all 3 slideouts</p>
3101018B	Cabinet Door - Hinge	0	0.5	0.2		1	0.1	<p>Complaint: Kitchen cabinet doors as soon as you enter the unit need to be adjusted. The bottoms of the cabinet doors are sticking out a lot compared to the top</p> <p>Cause: Hinges are out of adjustment and allowing the cabinet door to stick out at the bottom</p> <p>Correction: Adjust hinges on cabinet door</p>
Pre-Authorization number: PREAUTH97350 4.2								<p>KRV – Labor time approved and adjusted in accordance with Keystone RV's flat rate manual.</p>

For paper claims only use one pre-authorization number per warranty claim form. Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company.



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