

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0008794	CLAIM STATUS	Paid
MYERS RV CENTER INC		CLAIM	2547463
12024 CENTRAL AVE S.E.		CLAIM ORIGIN	WEB
ALBUQUERQUE, NM 87123		ORIGINAL CLAIM ID	
USA		VIN	4X4TRPW2XSB033870
		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$190.00	SITE/WAREHOUSE	080 / 080
OWNER INFORMATION		ITEM #	RPT206-80
JULIA GUTHRIE		DEALER RO #	72801
390 BARRED ROCK CT		CLAIM START DATE	01/12/2026
Las Cruces, NM 88007		CLAIM END DATE	02/17/2026
USA			
Retail Date of Purchase	04/19/2025	WARRANTY EXPIRATION DATE	04/19/2026

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	30-100-24-00-001048	Cabinet or Closet Shelf - Interior/Cabinetry/Repair/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : stephanie@dealer-advisors.com, 2026-01-12 10:28:34 :: Complaint: Customer states top pantry shelf is coming apart. Cause: No structural support at the front causing shelf movement and detachment from cross beam. Correction: Removed hardware. Repair wood. Customer fabricated support brackets for each side of shelf. Screwed brackets into structural support wall. Reattached front cross beam with fasteners to new support bracket. Reinstalled netting.			
	Model#	Dlr Sub Hrs	1.00	Sub Labor Amt \$190.00
	Serial#	Appr Hrs	1.00	Appr Labor Amt \$190.00
	Notes			
	Authorized to repair as stated.			

Part

Line# 1	Item #	Description			
	USERPART	Fasteners and support brackets			
	Model #	Serial #	Part tag		
	Sub Qty	1.00	Sub Dlr Price	\$9.50	Sub Freight \$0.00
	Appr Qty	1.00	Appr Dlr Price	\$9.50	Appr Freight \$0.00
	Notes				

Labor

Line# 2	Operation Code	Operational Description		
	30-102-12-00-001096	Interior Trim or Moldings, each - Interior/Panels, Ceilings, & Interior Moldings/ Resecure or Tighten/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : stephanie@dealer-advisors.com, 2026-01-12 10:31:26 :: Complaint: Customer states trim at side of bed is loose Cause: Trim is detached Correction: Removed fasteners, repair trim, reinstalled and covered staple holes with putty.			
	Model#	Dlr Sub Hrs	0.30	Sub Labor Amt \$57.00
	Serial#	Appr Hrs	0.10	Appr Labor Amt \$19.00
	Notes			
	Excessive time requested. Time reduced based on photos, description and flat rate code.			

Part

Line# 1	Item #	Description			
	USERPART	Putty			
	Model #	Serial #	Part tag		
	Sub Qty	1.00	Sub Dlr Price	\$0.95	Sub Freight \$0.00

Apr Qty	1.00	Apr Dlr Price	\$0.95	Apr Freight	\$0.00
Notes					

Labor

Line# 3

Operation Code	Operational Description	
60-136-01-00-001480	City Water Connection - Plumbing/Fresh Water Supply/Replace/No Tread Code	
Complaint, Cause, Correction		
Original Note : stephanie@dealer-advisors.com, 2026-01-12 10:33:08 :: Complaint: Customer states city water inlet is loose Cause: Holes in the wall are stripped Correction: Removed city water receptacle, removed silicone. Repaired holes with sealant. Drilled new holes and reinstalled city water receptacle. Resealed with clear silicone.		
Model#	Dlr Sub Hrs 0.50	Sub Labor Amt \$95.00
Serial#	Appr Hrs 0.30	Appr Labor Amt \$57.00
Notes		
Authorized to repair not replace		

Part

Line# 1

Item #	Description			
USERPART	40170-Silicone Tube, clear			
Model #	Serial #	Part tag		
Sub Qty 1.00	Sub Dlr Price \$10.53	Sub Freight \$0.00		
Appr Qty 1.00	Appr Dlr Price \$10.53	Appr Freight \$0.00		
Notes				

Labor

Line# 4

Operation Code	Operational Description	
60-140-24-00-001570	Bathroom (Lav) Sink - Plumbing/Bathroom (Lavatory) Sink/Repair/No Tread Code	
Complaint, Cause, Correction		
Original Note : stephanie@dealer-advisors.com, 2026-01-12 10:36:14 :: Complaint: Customer states bathroom sink is loose, not sealed Cause: Brackets are loose and no secure and the sink does not have sealant around it Correction: Tightened the brackets, secure to the counter with fasteners to prevent future movement and sealed sink with clear silicone.		
Model#	Dlr Sub Hrs 1.00	Sub Labor Amt \$190.00
Serial#	Appr Hrs 0.50	Appr Labor Amt \$95.00
Notes		
Excessive time requested. Time reduced based on photos, description and flat rate code.		

Part

Line# 1

Item #	Description			
USERPART	Silicone & Fasteners			
Model #	Serial #	Part tag		
Sub Qty 1.00	Sub Dlr Price \$4.75	Sub Freight \$0.00		
Appr Qty 1.00	Appr Dlr Price \$4.75	Appr Freight \$0.00		
Notes				

Labor

Line# 5

Operation Code	Operational Description	
30-103-24-00-001125	Linoleum - Interior/Flooring/Repair/No Tread Code	
Complaint, Cause, Correction		
Original Note : stephanie@dealer-advisors.com, 2026-01-12 10:38:07 :: Complaint: Customer states floor is being damaged by the slide Cause: Couch nylon rub tag has damaged floor Correction: remove couch fasteners and shim couch to allow for clearance when the slide is closed. 4.0 hours to repair sofa and floor.		
Model#	Dlr Sub Hrs 2.00	Sub Labor Amt \$380.00
Serial#	Appr Hrs 2.00	Appr Labor Amt \$380.00
Notes		
please separate claim lines for floor and sofa and update labor hours per line. Ok. 2.0 hours needed for the flooring and 2.0 hours needed for sofa. I've updated the labor here to reflect the 2.0 for the flooring. authorized to repair as stated		

Part

Line# 1	Item #	Description			
	USERPART	Shim			
	Model #	Serial #	Part tag		
	Sub Qty 1.00	Sub Dlr Price \$2.85	Sub Freight \$0.00		
	Appr Qty 1.00	Appr Dlr Price \$2.85	Appr Freight \$0.00		

Notes**Labor**

Line# 6	Operation Code	Operational Description		
	60-142-24-00-003327	Faucet - Plumbing/Miscellaneous Plumbing/Repair/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : stephanie@dealer-advisors.com, 2026-01-12 10:39:33 :: Complaint: Customer states kitchen faucet is loose Cause: Improper installation of set nut Correction: Reinstall sink properly, tighten set nut screws after installation to prevent future loosening			
	Model#	Dlr Sub Hrs	Sub Labor Amt	\$95.00
	Serial#	Appr Hrs	Appr Labor Amt	\$57.00

Notes

changed to more app code
Excessive time requested. Time reduced based on photos, description and flat rate code.

Labor

Line# 7	Operation Code	Operational Description		
	20-73-24-00-000739	Fenderskirt - Exterior/Fender Skirts, Wheel Well/Repair/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : stephanie@dealer-advisors.com, 2026-01-12 10:41:04 :: Complaint: Customer states rivets for wheel wells are loose Cause: The hole is stripped Correction: Installed new black fastener to enlarge hole and sealed.			
	Model#	Dlr Sub Hrs	Sub Labor Amt	\$57.00
	Serial#	Appr Hrs	Appr Labor Amt	\$57.00

Notes

Authorized to repair as stated.

Part

Line# 1	Item #	Description		
	USERPART	Fastener and Sealant		
	Model #	Serial #	Part tag	
	Sub Qty 1.00	Sub Dlr Price \$2.85	Sub Freight \$0.00	
	Appr Qty 1.00	Appr Dlr Price \$2.85	Appr Freight \$0.00	

Notes**Labor**

Line# 8	Operation Code	Operational Description		
	70-150-24-00-002780	Greystone Microwave - Appliances/Microwave/Repair/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : stephanie@dealer-advisors.com, 2026-01-12 10:43:46 :: Complaint: Customer states microwave door is hard to open Cause: microwave is not centered in the hole causing trim ring to bind on the door Correction: Remove microwave, installed shims inside trim ring to allow door to sit center without rubbing. resecure trim ring.			
	Model#	Dlr Sub Hrs	Sub Labor Amt	\$95.00
	Serial#	Appr Hrs	Appr Labor Amt	\$57.00

Notes

Excessive time requested. Time reduced based on photos, description and flat rate code.

Part

Line# 1	Item #	Description		
	USERPART	Shim		
	Model #	Serial #	Part tag	
	Sub Qty 1.00	Sub Dlr Price \$2.85	Sub Freight \$0.00	
	Appr Qty 1.00	Appr Dlr Price \$2.85	Appr Freight \$0.00	

Notes

Submitted	Labor Amt	\$1,159.00
	Parts & Freight	\$34.28
	Total	\$1,193.28

Approved	Labor Amt	\$912.00
	Parts & Freight	\$34.28
	Total	\$946.28

DEALER _____ **DATE** _____
SIGNATURE
I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ **DATE** _____
SIGNATURE
All repairs described have been inspected and are satisfactory.