

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0008794	CLAIM STATUS	Processing
MYERS RV CENTER INC		CLAIM	2547739
12024 CENTRAL AVE S.E.		CLAIM ORIGIN	WEB
ALBUQUERQUE, NM 87123		ORIGINAL CLAIM ID	
USA		VIN	5ZT2TRHB2SB525920
		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$190.00	SITE/WAREHOUSE	048 / 048B
OWNER INFORMATION		ITEM #	TRT190RB
LINDA CECIL		DEALER RO #	72745
2728 DECKER AVE NW		CLAIM START DATE	01/12/2026
Albuquerque, NM 87107		CLAIM END DATE	02/23/2026
USA			
Retail Date of Purchase	10/09/2025	WARRANTY EXPIRATION DATE	10/09/2026

Claim Line Details

Labor

Line# 1

Operation Code
10-38-28-00-000497

Operational Description
Lippert Schwintek In-Wall Slide Out Column - complete, per side - Frame &
Chassis/Slide Out System (Lippert Schwintek)/Align/No Tread Code

Complaint, Cause, Correction

Original Note : stephanie@dealer-advisors.com, 2026-01-12 12:06:04 :: Jobs have been separated out per request from Tony Dile on PA 2545052. All lines are related to job 1. Complaint: Customer states rear slide column is separating from sidewall at rear exterior Cause: Screws have pulled out of fiberglass Correction: Where the screws pulled out of the fiberglass there are spider cracks in the fiberglass that extend past the H column. We will have to remove the H column on the one side after bracing the slide out, will have to have fiberglass repaired and painted. Also, there are two screws that pulled out in the lower black decal which will also need to be replaced. In order for decal to be replaced the outside shower, black tank flush and the city water connection need to be removed. Once all of that is removed, I can scrape the decal and install the new decal which will need to have the openings cuts for the plumbing. Reconnect the plumbing, reinstall outside shower, reseal with clear silicone. Will need to pressure test to ensure there are no leaks. Once slide is able to be reinstalled, I will have to pre-drill holes through the H column into the wall in between all of the existing holes in order to securely install this slide. In addition to screws, I would install a bolt one at the bottom of each H column that goes all the way through the wall to the inside, so we can actually bolt into the structure. Labor time breakdown is as follows .3 to r/i city water connection - see job 2 .3 to r/i black tank flush connection - see job 3 .8 r/i outside shower box - see job 4 1.0 decal replacement - see job 5 .5 slide removal and bracing for body work - see job 1 1.3 realign, predrill, reinstall slide, seal open holes with black silicone - see job 1 1.0 to install thru bolts in bottom corners of slide room - see job 1 .5 to pressure test - see job 3

Model#

Dlr Sub Hrs

3.00

Sub Labor Amt \$570.00

Serial#

Appr Hrs

2.00

Appr Labor Amt \$380.00

Notes

What is this claim for? The schwintek columns are screwed in, not bolted. Thank you Dp. This is for the slide removal and bracing for body work, realigning and predrilling and then reinstalling the slide and to seal the open hole with black silicone. Tech stated in addition to the screws he would add the bolts so that it goes all the way through the wall to the inside through the structure. It sounds like its being done as an additional measure to secure it and not have the screws pull out again. NVCB,R&RI and secure to OEM specs.Per dealers description of this repair. This authorization is pending ALL requirements of repair code have been met.TD

Labor

Line# 2	Operation Code	Operational Description		
	60-136-01-00-001480	City Water Connection - Plumbing/Fresh Water Supply/Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : stephanie@dealer-advisors.com, 2026-01-12 12:10:14 :: Complaint: Rear slide column separating from sidewall at rear exterior Cause: Decal was damaged and in order to replace will need to pull city water connection Correction: r/i city water connection			
	Model#	Dlr Sub Hrs	0.30	Sub Labor Amt \$57.00

Serial#

Appr Hrs

0.30

Appr Labor Amt \$57.00

Notes

Denied, this does not need to be removed to replace a decal. Denied, Forest River respectfully denies warranty and goodwill participation in this repair to this unit. Dp

Labor

Line# 3

Operation Code

60-138-01-00-001537

Operational Description

Black Tank No Fuss Flush Valve - Plumbing/Drainage System/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : stephanie@dealer-advisors.com, 2026-01-12 12:11:14 :: Complaint: Decal was damaged due to screws Cause: Decal damaged, in order to replace will need to remove black tank flush connection Correction: r/i black tank flush

Model#

Dlr Sub Hrs

0.30

Sub Labor Amt \$57.00

Serial#

Appr Hrs

0.30

Appr Labor Amt \$57.00

Notes

Denied, this does not need to be removed to replace a decal. Denied, Forest River respectfully denies warranty and goodwill participation in this repair to this unit. Dp

Labor

Line# 4

Operation Code

60-143-19-00-001632

Operational Description

Exterior Shower Box - Plumbing/Exterior Shower/Reseal/No Tread Code

Complaint, Cause, Correction

Original Note : stephanie@dealer-advisors.com, 2026-01-12 12:12:04 :: Complaint: Decal was damaged and in order to replace will need to pull outside shower Cause: Decal damaged by screw Correction: r/i outside shower box

Model#

Dlr Sub Hrs

0.80

Sub Labor Amt \$152.00

Serial#

Appr Hrs

0.00

Appr Labor Amt \$0.00

Notes

Denied, this does not need to be removed to replace a decal. Denied, Forest River respectfully denies warranty and goodwill participation in this repair to this unit. Dp

Labor

Line# 5

Operation Code

20-43-01-00-000589

Operational Description

Die Cut, Stripe, Decal, Graphic - Exterior/Exterior Miscellaneous/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : stephanie@dealer-advisors.com, 2026-01-12 12:14:20 :: Complaint: Decal was damaged by two screws that pulled out Cause: Decal damaged by screws that pulled out Correction: Had to remove shower box, black tank flush, and city water connection in order to remove and replace decal, had to cut out the opening for the plumbing. Reconnect the plumbing and reinstall the components. Reseal with clear silicone.

Model#

Dlr Sub Hrs

1.00

Sub Labor Amt \$190.00

Serial#

Appr Hrs

1.00

Appr Labor Amt \$190.00

Notes

This code requires pictures, please attach the required pictures to this claim. Thank you Dp.

Photos added

NVCB,R&R decal and R&RI components to R&R decal.Per dealers description of this repair. This authorization is pending ALL requirements of repair code have been met.TD

Part

Line# 1

Item #

F100465695

Description

GRAPHIC, DC# 5 TRACER LH, 140569

Model #

Serial #

Part tag

Sub Qty

1.00

Sub Dlr Price

\$21.78

Sub Freight

\$40.25

Appr Qty

0.00

Appr Dlr Price

\$0.00

Appr Freight

\$0.00

Notes

Line# 2

Item #

USERPART

Description

Silicone sealant decal at edge of slide

Model #

Serial #

Part tag

Sub Qty

1.00

Sub Dlr Price

\$4.25

Sub Freight

\$0.00

Appr Qty

0.00

Appr Dlr Price

\$0.00

Appr Freight

\$0.00

Notes

Labor

Line# 6

Operation Code

60-136-15-00-001499

Operational Description

Water Line - Plumbing/Fresh Water Supply/Repair or Replace/No Tread Code

Complaint, Cause, Correction

Original Note : stephanie@dealer-advisors.com, 2026-01-12 12:15:25 :: Complaint: had to remove plumbing components to replace the decal that was damaged by the screws pulling out Cause: Pressure test required for uninstalled plumbing components Correction: Perform pressure test to ensure there are no leaks

Model#

Dlr Sub Hrs

0.50

Sub Labor Amt \$95.00

Serial#

Appr Hrs

0.00

Appr Labor Amt \$0.00

Notes

Denied, this does not need to be removed to replace a decal. Denied, Forest River respectfully denies warranty and goodwill participation in this repair to this unit. Dp

Labor

Line# 7

Operation Code

20-53-24-00-000602

Operational Description

Fiberglass Delamination - Exterior/Fiberglass Sidewall/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : stephanie@dealer-advisors.com, 2026-01-12 12:18:42 :: Complaint: Spider cracks where the screws pulled out of the fiberglass on job 1. Cause: Screws pulled out of fiberglass Correction: Sublet for repair to fiberglass and painting

Model#

Dlr Sub Hrs

0.00

Sub Labor Amt \$1,226.00

Serial#

Appr Hrs

0.00

Appr Labor Amt \$1,226.00

Notes

This is under management review, please acknowledge this claim to place it back on our siode for further review. Thank you Dp.

Can you please send me a pic of the whole area (a full pic of the coach where the small pics came from with the damage circled)TD

Added some additional photos

NVCB,Per dealers description of this repair. This authorization is pending ALL requirements of repair code have been met.TD

Submitted

Labor Amt

\$2,347.00

Parts & Freight

\$66.28

Total

\$2,413.28

Approved

Labor Amt

\$1,910.00

Parts & Freight

\$0.00

Total

\$1,910.00

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.