



Mobile living made easy.

Warranty Service Report

(Please Print Clearly or Type)

Service Event # _____

Work Order/RO # 72784

*Service Center Hourly Rate \$ 195

Account # 10123050

Name Myers RV Center

Address 12024 Central Ave SE

City Albuquerque State NM Zip 87123

Phone # 505-298-7691 Fax # 505-293-7172

Email stephanie@dealer-advisors.com

*Retail Owner:

Name Kimberly Cooper

Address _____

City _____ State _____ Zip _____

Phone # _____

*Date of Purchase 8/15/2025

First Owner Y or N Y

Appliance Information:

*Model # DEMD30121

*Serial # 51097313

*SKU # _____

*Date of Repair 12/22/2025

Coach Information:

Year of RV 2025 MFG Open Range

Model _____

*Complete VIN: 58TBM0BR2S3TT3077

*Customer Complaint: Customer states after getting the unit home, furnace would light and burn for 30 seconds and then shut off.

*Diagnostic Information/*Work Performed:

*Qty:

*Part #:

*Time:

*Amount:

Motor running at 6.5 amps when plugged into shore power. When battery only, motor amps drops to 5.83 and flame stops. Called and spoke with Jason at Dometic. Filled out diagnostic sheet. Motor is bad. Replace motor. 3.0 hours of labor requested.

MISC AMT Description:

Please call, email, or fax Dometic Technical Service for a return authorization number and instructions on returning the defective part. Dometic will send you a **no charge** replacement part/unit. Only authentic Dometic parts/products are to be used for warranty replacement and coverage.

Technical Service & Warranty Authorization:

PH: 800-216-5115 - Option 4 (Dealer Account Number Required)

Email: techservice@dometic.com

Email claim ppwk to claimpayments@dometic.com for warranty reimbursement.

* Required information if appliance is a serial numbered item.

Part:	\$ _____
Labor:	\$ 585.00
Freight:	\$ _____
Miscellaneous:	\$ _____
*TOTAL:	\$ _____

Full unit pre-authorization required prior to submitting for payment. Once authorization is provided the claim must be submitted within **90 days** of the date of authorization or be subject to cancellation and/or denial.