

Claim statement

Claim J01488815
Dealer account #: 296921
 MYERS RV CENTER, INC

Unit 58TBM0BR2S3TT3077
Chassis: 0001445143
Description; 263KBS OPEN RANGE LIGHT TT
Registration date: 08/15/2025
Mileage:

Reference:
Customer: Cooper, Kimberly
Repair line J01488815-001
Claim type Standard
Claim group WarrClaim
 harmonm January 12, 2026 9:55 AM approved 2.25 hr to replace motor zz964034 January 8, 2026 11:15 AM Photos added barkerm January 7, 2026 11:16 AM
 Please provide picture of the model/serial tag from furnace.

Create date: 01/02/2026 **Start date** 02/23/2026 **Rep line desc:** Furnace
Status: In review **End date** 02/23/2026 **Pre auth#:** PA001312311
Status date 02/27/2026

Complaint: Customer states after getting unit home the furnace would light and burn for 30 seconds and then shut off

Cause: CompFail Motor is running at 6.5 amps when plugged into shore power. When on battery power only motor amperage drops down to 5.83 amps and the flame stops. Called and spoke with Jason at Dometic.

Correction: Per Jason at dometic and diag sheet, motor is bad. Replace motor. Model DFMDH30121 sn#51097313

Transaction type	Main Op.	Operation no	Item number	Disp. code	Adj. Reason Code	Description	Req. qty	Unit	Unit price	Req. amount	Approved quantity	Approved amount
Labor	Yes	0135102L			Excessive Time For Repair	FURNACE W/O DOOR-DOMETIC-REPLACE-MOTOR	3.00		\$179.00	\$537.00	2.25	\$402.75
Item	No		0315166	CLMPRTPC		MOTOR,FURN BLO STY: M25-30	1.00	EA	\$196.02	\$196.02	1.00	\$196.02
Charges	No					Parts markup	1.00		\$58.81	\$58.81	1.00	\$58.81

	Labor	Parts	Charges	Total		
Total requested amount	\$537.00	\$196.02	\$58.81	\$791.83	Invoice status	None
Total adjusted	(\$537.00)	(\$196.02)	(\$58.81)	(\$791.83)	Invoiced date	2/26/2026
Total approved amount	\$0.00	\$0.00	\$0.00	\$0.00	Payment reference	

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Unit 58TBM0BR2S3TT3077
Chassis: 0001445143
Description; 263KBS OPEN RANGE LIGHT TT
Registration date: 08/15/2025
Mileage:

Reference:

Customer: Cooper, Kimberly
Repair line J01488815-002
Claim type Standard
Claim group WarrClaim

Create date: 02/26/2026 **Start date** 02/23/2026 **Rep line desc:** Sail switch
Status: Confirmed **End date** 02/23/2026 **Pre auth#:**
Status date 02/27/2026

harmonm January 12, 2026 9:55 AM approved 2.25 hr to replace motor zz964034 January 8, 2026 11:15 AM Photos added barkerm January 7, 2026 11:16 AM
 Please provide picture of the model/serial tag from furnace.

Complaint: Related to the furnace - furnace would light and burn for 30 seconds and then shut off

Cause: CompFail Found that the blower motor and sail switch were bad.

Correction: Replace sail switch, motor replaced on separate line Model DFMDH30121 sn#51097313

Transaction type	Main Op.	Operation no	Item number	Disp. code	Adj. Reason Code	Description	Req. qty	Unit	Unit price	Req. amount	Approved quantity	Approved amount
Item	No		0343330	CLMNOPART		SWITCH,SAIL FUR ATWOOD #DF (ALL)AFS/AFM (SERIAL 724 ON)+	0.00	EA	\$42.68	\$0.00	1.00	\$24.91
Labor	Yes	0135102P				FURNACE W/O DOOR-DOMETIC-REPLACE-SAIL SWITCH	1.50		\$179.00	\$268.50	1.50	\$268.50
Item	No		9001530		Part Incorrect	33082 Kit- SVC Sail Switch w/ bracket	1.00	EA	\$24.91	\$24.91	0.00	\$0.00
Charges	No					Parts markup	1.00		\$7.47	\$7.47	1.00	\$7.47

	Labor	Parts	Charges	Total	Invoice status	Invoice date
Total requested amount	\$268.50	\$24.91	\$7.47	\$300.88	Invoiced	2/27/2026
Total adjusted	\$0.00	\$0.00	\$0.00	\$0.00		
Total approved amount	\$268.50	\$24.91	\$7.47	\$300.88	Payment reference	

Claim total J01488815	Labor	Parts	Charges	Total
Total requested amount	\$805.50	\$220.93	\$66.28	\$1,092.71
Total adjusted	(\$537.00)	(\$196.02)	(\$58.81)	(\$791.83)
Total approved amount	\$268.50	\$24.91	\$7.47	\$300.88