



Furnace Performance Check-List for Warranty Coverage

Once Completed – Email to techservice@dometic.com or fax to **(574) 389-3975**

****Incomplete or inaccurate information will delay processing.****

****Replacement parts/product will be sent at no charge unless prior approval has taken place.****

Dealer Name: Myers RV Dealer Account # 10123050
Dealer Phone: 505-798-7691 Dealer Fax: _____
Dealer Contact: Brian Dealer PO # / Ref # _____
Dealer Email: b.parratt@myersrv.com

Customer Date of Purchase – or – Stock Unit: 8-15-2025
Customer Name: Kimber Cooper

RV Manufacturer: Highland Ridge Year of Coach: 2025
Complete RV VIN: 58TBM OBR 253TT 3077

Furnace Model # DEMD 30121
Furnace Serial # 51097313

Nature of Complaint: Furnace not operating under battery power

Part Required for Repair: Furnace Motor
Thermostat Type: Travel link Bmpno

Diagnostic / Testing Information

Gas Pressure at Furnace with at least 50% of Gas Appliances Running: <u>12.3"wc</u>	
DC Voltage Supplied to unit: <u>12.49</u>	AC Voltage if applicable: _____
Sail Switch: <u>12.43</u>	Volts: <u>12.43</u>
Limit Switch: <u>12.45</u>	Volts: <u>12.45</u>
Fan Motor: <u>5.83 A dc 12.37 vdc</u>	Volts: <u>12.37</u> Amps: <u>5.83</u>
Electrode: _____	
Gas Valve: _____	<u>12.3</u> Volts: <u>1.4k</u> Ohms: _____
Circuit Breaker Switch: <u>12.47</u>	
Ducting (Photos may be required – see furnace specific IOM for specifications): _____	
Circuit Board: _____	
Thermostat: _____	
Other: <u>000000 0000 00 0000</u>	

NOTE: This form is used for authorization only. This is NOT used for labor reimbursement.
For labor reimbursement, please submit a warranty service report to

claimpayments@dometic.com