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Claim inquiry

Unit number

My claims

Repair line

Status : Declined

J01434631-00

Status : Confirmed

J01287094-00

J01287094-00

J01287094-00

J01287094-00

J01287094-00

J01287094-00

J01287094-00

J01287094-00

J01427132-00

J01434631-00

J01434631-00

Claim summary

Claim repair line

Print Claim Statement

Claim repair line J01434631-003 : WATER FLOW

General

Claim J01434631
Unit number 58TBM08UXS3A23055
VIN 58TBM08UXS3A23055
Status Declined
Status date 12/19/2025

Setup

Name Weston, Alexander
Claim Type Web Name Standard
Claim group WarrClaim (Warranty Claims)
Administrator Echarte, Veronica
Responsible Customer, Service,

Totals

Labor: 0.00
Items: 0.00
Charges: 0.00
Parts markup: 0.00
Totals: 0.00 (USD)

Details

Complaint WATER HEATER INOP
Cause Not enough water flow
Correction Replaced bathroom faucet and all system work s on city water.
Notes echartv December 19, 2025 2:37 PM declined- required photos not attached, sink etchnig and defect/leak zz964034 December 19, 2025 1:03 PM It appears the tech failed to upload pictures to the job & his tablet was wiped clean due to an IT issue - may we have a courtesy on this one? Thank you!
echartv November 25, 2025 8:39 AM per op code, photos of leak are required, please advise? zz222525 November 24, 2025 4:25 PM It appears the tech failed to upload pictures to the job & his tablet was wiped clean due to an IT issue - may we have a courtesy on this one? Thank you!

Pre-work approval

PWA: Yes
Authentication code: N/A
Hours approved : 0.00
Hours requested : 0.00

Loading information...

AM

se advise

PM

Service

Operation number	Mileage
0701001B	
0311998	
0202999	
0404006	
0709999B	
0807015	
0403994	
0160017	
0301026	
0706999	
0709033B	
0403014F	
0409997	