



# Warranty Claim Detail

R.O. Number **73002**  
 Job **2**

COMPLAINT INFORMATION	
Flat Rate Code	6239
Description	Wiring-Newmar-Electrical-Repair
Occurrences	1
Requested Hours	.45
Authorized Hours	.45
Fault Code	67-NO FAULT FOUND
Vendor Responsible	WARR-WARRANTY DEPARTMENT GOODWILL Hours:.45

GENERAL INFORMATION	
Status	Paid
Date In	03/05/2026
Submit Date	03/19/2026
Authorization	No 03/19/2026
Work Complete	Yes 03/20/2026
Payment	Yes 03/25/2026

CUSTOMER COMPLAINT
COMMENT ENTERED ON 03/19/2026 AT 09:37 AM BY DEALER Customer states monitor is in error mode. Will not switch cameras or shut off to reset.

AUTHORIZATION NOTES

DEALER CORRECTION
COMMENT ENTERED ON 03/19/2026 AT 09:37 AM BY DEALER Turned off 12V and turned back on. Went to the camera and pressed the home screen button. Opened the camera icon. Manually switched to all camera. Started the unit, put it in reverse and camera switched to rear. Put the unit in drive, used turn signals (L & R) and camera switched positions each time. Pressed and held power button down and system turned off. Checked it a second time and it was working correctly.

TOTALS	Requested	Authorized
Labor	83.25	83.25
Sublet	.00	.00
Parts	.00	.00
Freight	.00	.00
Adjustments	.00	.00
<b>TOTAL</b>	<b>83.25</b>	<b>83.25</b>
TOTAL PAID		<b>83.25</b>

