



12024 Central Ave SE ★ Albuquerque NM 87123  
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W/O: 73002  
Promised Date:  
13 MAR 26



WO #: 73002 (Appointment Date: 05 MAR 2026 - Time: 09:15am)  
Customer Name: 60767 - MORENO, ERNIE  
Completed Date: 19 MAR 26  
Invoice#:   
Author: BRIAN  
Stock Desc: 2026 SUPERSTAR 230666  
Serial#: 1FVACYFE4SHVK9196  
Chassis#: NEWMAR #230666 Date In: 05 MAR 26  
Miles/Hrs: 6149 Time In:  
Tag#: 7060  
Purchased Date:  
Warranty Date:

**Job #0 - Warranty**

CLAIM: 73002  
CASE: 1023838

**Subtotal for Job #0: 0.00**

**Job #1 - Warranty**

COMPLAINT: CASE: 1023838 PHIL  
CUSTOMER STATES SANIFLO INOPERATIVE (TRIPS BREAKER FROM SOURCE)/ RECEPTACLE IN UNIT HAS POWER

CAUSE: Open neutral on lift pump plug

CORRECTION: Customer complaint lift pump not working  
Tested plug found it had a open neutral  
Removed the plug from the basement wall opened the back of the plug verified the wires were plugged into the back of the plug correctly which they were  
Tested the voltage n to g 88  
H to g 120  
N to h 39  
Contacted Newmar talked to phill case number 1023828 advised it was circuit 4 and sent the layout via email  
Reviewed the layout and began testing each plug  
Getting to the basement driver side where the out door tv is located  
Found the visible plug had a open neutral  
Removed the access panel above the tv to expose the plug for the tv  
Found the circuit came into this plug out to the visible plug then to the lift pump plug  
Moving the wires around behind the tv plug found the open neutral would go in and out  
Removed the tv plug and opened the back and the leg that continued on in the circuit fell out  
Turned the power off removed the wires from the plug  
Replaced the plug with a new one retested the pugs and found they are all working  
Used 5 gallons of water in the kitchen sink and tested the lift pump which worked correctly  
Reinstalled the tv plug  
Reinstalled the access panel  
Reinstalled the visible plug in the tv compartment  
Back to the wet bay and reinstalled the lift pump plug  
Contacted Newmar spoke to Stan gave him information and time  
Work complete  
3.50HRS

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| Labor | Description    | Total  |
|-------|----------------|--------|
| Job # |                |        |
| 1     | SANIFLO SYSTEM | 647.50 |

| Parts                       | Description                     | Qty  | Price | Total         |
|-----------------------------|---------------------------------|------|-------|---------------|
| Part #                      |                                 |      |       |               |
| 19-1647                     | 125VOLT DUAL RECEPTACLE - BLACK | 1.00 | 14.81 | 14.81         |
| <b>Subtotal for Job #1:</b> |                                 |      |       | <b>662.31</b> |

**Job #2 - Warranty**

COMPLAINT: CUSTOMER STATES MONITOR IN ERROR MODE. WILL NOT SWITCH CAMERAS OR SHUT OFF TO RESET

CAUSE: Reboot

CORRECTION: Turned off 12volt and turned back on

Went to the camera

Pressed the Home Screen button

Opened the camera icon

Manually switched to all camera

Started the unit put it in reverse and camera switched to rear

Put the unit in drive used turned signals left and right and camera switched positions each time

Pressed and held power button down and the system turned off

Checked it a second time and was working correctly

.45hrs

| Labor | Description            | Total |
|-------|------------------------|-------|
| Job # |                        |       |
| 2     | BACKUP CAMERA DIAGNOSE | 83.25 |

**Subtotal for Job #2: 83.25**

Parts Total: 14.81

Labour Total: 730.75

Sublet Total: 0.00

Extras Total: 0.00

**WORK ORDER TOTAL: 745.56**

NOTICE:  
DUE TO A LACK OF SPACE, A \$15/DAY STORAGE FEE WILL APPLY IF YOU DO NOT PICK UP YOUR UNIT WITHIN 48 HOURS OF NOTICE OF COMPLETION

EFFECTIVE 01/12/2026 A CREDIT CARD SURCHARGE OF 3% WILL BE APPLIED TO ALL CREDIT CARD TRANSACTIONS

\*\*MANUFACTURER'S WARRANTIES AND SERVICE CONTRACTS DO NOT COVER DIAGNOSTIC TIME IF NO PROBLEM IS FOUND\*\*

ALTHOUGH WE TAKE PRECAUTIONS TO INSURE YOUR VEHICLE'S SECURITY WHILE IN FOR REPAIRS, WE ARE NOT RESPONSIBLE FOR ANY LOSS OR DAMAGE TO THE VEHICLE OR CONTENTS DUE TO FIRE, THEFT, OR ANY OTHER CAUSE BEYOND OUR CONTROL. WE WOULD APPRECIATE YOUR ASSISTANCE BY REMOVING OR SECURING YOUR VALUABLES SUCH AS GUNS, CAMERAS, JEWELRY, CASH, ETC.

I hereby authorize Myers RV Center, Inc. to perform the repair work set forth in this work order, including the parts and materials necessary. I agree that you are not responsible for delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets and highways for the purpose of testing, inspection or transporting to sublet vendors. An express mechanics lien is hereby acknowledged on the herein described vehicle to secure the payment for repairs performed.

Date: 19 Mar 2026

Customer Signature : \_\_\_\_\_

