



12024 Central Ave SE ★ Albuquerque NM 87123
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W/O: 73002
 Promised Date:
 12 MAR 26



WO #: 73002 (Appointment Date: 05 MAR 2026 - Time: 09:15am)
 Customer Name: 60767 - MORENO, ERNIE
 Completed Date:
 Invoice#:
 Author: BRIAN
 Stock Desc: 2026 SUPERSTAR 230666
 Serial#: 1FVACYFE4SHVK9196
 Chassis#: NEWMAR #230666
 Miles/Hrs: 6149
 Tag#: 7060
 Purchased Date:
 Warranty Date:
 Date In: 05 MAR 26
 Time In:

Job #1 - Warranty

COMPLAINT: CASE: 1023838 PHIL
 CUSTOMER STATES SANIFLO INOPERATIVE (TRIPS BREAKER FROM SOURCE)/ RECEPTACLE IN UNIT HAS POWER

CAUSE: Open neutral on lift pump plug

CORRECTION: Customer complaint lift pump not working
 Tested plug found it had a open neutral
 Removed the plug from the basement wall opened the back of the plug verified the wires were plugged into the back of the plug correctly which they were
 Tested the voltage n to g 88
 H to g 120
 N to h 39
 Contacted Newmar talked to phill case number 1023828 advised it was circuit 4 and sent the layout via email
 Reviewed the layout and began testing each plug
 Getting to the basement driver side where the out door tv is located
 Found the visible plug had a open neutral
 Removed the access panel above the tv to expose the plug for the tv
 Found the circuit came into this plug out to the visible plug then to the lift pump plug
 Moving the wires around behind the tv plug found the open neutral would go in and out
 Removed the tv plug and opened the back and the leg that continued on in the circuit fell out
 Turned the power off removed the wires from the plug
 Replaced the plug with a new one retested the pugs and found they are all working
 Used 5 gallons of water in the kitchen sink and tested the lift pump which worked correctly
 Reinstalled the tv plug
 Reinstalled the access panel
 Reinstalled the visible plug in the tv compartment
 Back to the wet bay and reinstalled the lift pump plug
 Contacted Newmar spoke to Stan gave him information and time
 Work complete
 3.50HRS

Customer #: 60767
 MORENO, ERNIE



Labor

Job #	Description	Total
1	SANIFLO SYSTEM	N/C

Parts

Part #	Description	Qty	Price	Total
19-1647	125VOLT DUAL RECEPTACLE - BLACK	1.00	N/C	N/C



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Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
Subtotal for Job #1:				0.00

Job #2 - Warranty

COMPLAINT: CUSTOMER STATES MONITOR IN ERROR MODE. WILL NOT SWITCH CAMERAS OR SHUT OFF TO RESET

CAUSE: Reboot

CORRECTION: Turned off 12volt and turned back on

Went to the camera

Pressed the Home Screen button

Opened the camera icon

Manually switched to all camera

Started the unit put it in reverse and camera switched to rear

Put the unit in drive used turned signals left and right and camera switched positions each time

Pressed and held power button down and the system turned off

Checked it a second time and was working correctly

.45hrs

Labor

Job #	Description	Total
2	BACKUP CAMERA DIAGNOSE	N/C
Subtotal for Job #2:		0.00

Parts Total:	0.00
Labour Total:	0.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	0.00

NOTICE:
DUE TO A LACK OF SPACE, A \$15/DAY STORAGE FEE WILL APPLY IF YOU DO NOT PICK UP YOUR UNIT WITHIN 48 HOURS OF NOTICE OF COMPLETION

EFFECTIVE 01/12/2026 A CREDIT CARD SURCHARGE OF 3% WILL BE APPLIED TO ALL CREDIT CARD TRANSACTIONS

MANUFACTURER'S WARRANTIES AND SERVICE CONTRACTS DO NOT COVER DIAGNOSTIC TIME IF NO PROBLEM IS FOUND

ALTHOUGH WE TAKE PRECAUTIONS TO INSURE YOUR VEHICLE'S SECURITY WHILE IN FOR REPAIRS, WE ARE NOT RESPONSIBLE FOR ANY LOSS OR DAMAGE TO THE VEHICLE OR CONTENTS DUE TO FIRE, THEFT, OR ANY OTHER CAUSE BEYOND OUR CONTROL. WE WOULD APPRECIATE YOUR ASSISTANCE BY REMOVING OR SECURING YOUR VALUABLES SUCH AS GUNS, CAMERAS, JEWELRY, CASH, ETC.

I hereby authorize Myers RV Center, Inc. to perform the repair work set forth in this work order, including the parts and materials necessary. I agree that you are not responsible for delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets and highways for the purpose of testing, inspection or transporting to sublet vendors. An express mechanics lien is hereby acknowledged on the herein described vehicle to secure the payment for repairs performed.

Date: 18 Mar 2026

Customer Signature : _____

Customer #: 60767
MORENO, ERNIE

