



Warranty Claim Detail

R.O. Number **73001**
 Job **1**

COMPLAINT INFORMATION	
Flat Rate Code	3757
Description	TRUMA - 3200 - WATER HEATER - SEARCHING FOR ERROR
Occurrences	1
Requested Hours	.50
Authorized Hours	.30
Fault Code	87-REVISION UPDATE/REPROGRAM
Vendor Responsible	89996-NEWMAR WORKMANSHIP Hours:.00
Appliance	13-WATER HEATER
Model	DLE60CP
Serial Number	35330043

CUSTOMER COMPLAINT
COMMENT ENTERED ON 03/06/2026 AT 10:08 AM BY DEALER Customer states Truma hot water heater is flashing code 27

AUTHORIZATION NOTES

DEALER CORRECTION
COMMENT ENTERED ON 03/06/2026 AT 10:08 AM BY DEALER Found that there was air in the lines. Bleed system and retest.

GENERAL INFORMATION	
Status	Paid
Date In	03/05/2026
Submit Date	03/06/2026
Authorization	No 03/06/2026
Work Complete	Yes 03/11/2026
Payment	Yes 03/25/2026

TOTALS	Requested	Authorized
Labor	92.50	55.50
Sublet	.00	.00
Parts	.00	.00
Freight	.00	.00
Adjustments	.00	.00
TOTAL	92.50	55.50
TOTAL PAID		55.50

