



12024 Central Ave SE ★ Albuquerque NM 87123
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W/O: 73001
 Promised Date:
 NE MAR 26



WO #: 73001 (Appointment Date: 05 MAR 2026 - Time: 08:45am)
 Customer Name: 60491 - DOWELL, THOMAS ARTHUR
 Completed Date:
 Invoice#:
 Author: ADVISOR
 Stock Desc: 9668 2026 GRAND STAR 3940
 Serial#: 950345 Date In: 05 MAR 26
 Chassis#: 4UZAE9FC1TCWW2793 Time In:
 Miles/Hrs:
 Tag#: 7118
 Purchased Date: 02 MAR 26
 Warranty Date: 02 MAR 26

Job #1 - Warranty

COMPLAINT: CUSTOMER STATES THE XM RADIO IS SHOWING NOT CONNECTION/AND OR KEEPS CUTTING OUT

CAUSE: Bad signal from tuner and antenna. Signal loss every 20 seconds or so. Called Newmar and spoke with Doug. Performed 3 way call with Riverpark. Attempted firmware update sent by Dylan at Riverpark. Did not fix issue. Order new tuner and antenna per Doug at Newmar. Reference case # in correction line

CORRECTION: Case# 1069804 with Doug at Newmar
 Order and replace antenna and tner for satellite radio. See pics
 3.0 hours

Customer #: 60491
 DOWELL, THOMAS
 ARTHUR



Labor

Job #	Description	Total
1	SATELLITE RADIO SETUP/DIAGNOSE	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
Subtotal for Job #1:				0.00

Job #2 - Internal

COMPLAINT: CUSTOMER STATES ICE MAKER IS NOT WORKING

CAUSE: Valve was off

CORRECTION: Turned on valve

Labor

Job #	Description	Total
2	ICE MAKER DIAGNOSE	N/C

Other Services

Code	Description	Qty	Price	Total
SS-I	SHOP SUPPLIES - INTERNAL	1.00	N/C	N/C
Subtotal for Job #2:				0.00





Job #3 - Warranty

COMPLAINT: CUSTOMER STATES TRUMA HOT WATER HEATER FLASHING CODE 27

CAUSE: Air in lines

CORRECTION: Bled system and retested. Completed. .50

Labor

Job #	Description	Total
3	TRUMA WATER HEATER	N/C

Subtotal for Job #3: 0.00

Job #4 - Internal

COMPLAINT: CUSTOMER STATES HISSING, AIR ESCAPING SOUND FROM REAR OF UNIT, MAY BE THE JACKS - LOW PRESSURE AIR MESSAGE ON DASH

CAUSE: Couldnt duplicate

CORRECTION: Couldnt duplicate. Sublet to chassis if happens again

Labor

Job #	Description	Total
4	JACKS HYDRAULIC	N/C

Subtotal for Job #4: 0.00

Job #5 - Internal

COMPLAINT: CUSTOMER STATES WHEN USING FURNACE, ON LP, IT WAS SET AT 72 - BUT SHUT OFF AT 58

CAUSE: Couldnt duplicate. Tested thermistor. Ran furnace from 63 up to 68 degrees with thermostat set at 67. Let furnace cycle and tested again from 68 to 73 degrees wth furnace set at 72. Operation of furnace normal.

CORRECTION: Couldnt duplicate

Labor

Job #	Description	Total
5	FURNACE	N/C

Subtotal for Job #5: 0.00

Parts Total: 0.00
 Labour Total: 0.00
 Sublet Total: 0.00
 Extras Total: 0.00
WORK ORDER TOTAL: 0.00

NOTICE:
 DUE TO A LACK OF SPACE, A \$15/DAY STORAGE FEE WILL APPLY IF YOU DO NOT PICK UP YOUR UNIT WITHIN 48 HOURS OF NOTICE OF COMPLETION

EFFECTIVE 01/12/2026 A CREDIT CARD SURCHARGE OF 3% WILL BE APPLIED TO ALL CREDIT CARD TRANSACTIONS

MANUFACTURER'S WARRANTIES AND SERVICE CONTRACTS DO NOT COVER DIAGNOSTIC TIME IF NO PROBLEM IS FOUND

ALTHOUGH WE TAKE PRECAUTIONS TO INSURE YOUR VEHICLE'S SECURITY WHILE IN FOR REPAIRS, WE ARE NOT RESPONSIBLE FOR ANY LOSS OR DAMAGE TO THE VEHICLE OR CONTENTS DUE TO FIRE, THEFT, OR ANY OTHER CAUSE BEYOND OUR CONTROL. WE WOULD APPRECIATE YOUR ASSISTANCE BY REMOVING OR SECURING YOUR VALUABLES SUCH AS GUNS, CAMERAS, JEWELRY, CASH, ETC.

I hereby authorize Myers RV Center, Inc. to perform the repair work set forth in this work order, including the parts and materials necessary. I agree that you are not responsible for delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets and highways for the purpose of testing, inspection or transporting to sublet vendors. An express mechanics lien is hereby acknowledged on the herein described vehicle to secure the payment for repairs performed.



Customer Signature : _____

Date: 05 Mar 2026

W/O: 73001
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Customer Work
Order

Customer #: 60491
DOWELL, THOMAS
ARTHUR

