



Warranty Claim Detail

R.O. Number **72945**
Job **1**

COMPLAINT INFORMATION	
Flat Rate Code	2811
Description	Water line-Newmar, Fresh
Occurrences	1
Requested Hours	.00
Authorized Hours	.00
Fault Code	19-Fluid Leak
Vendor Responsible	89996-NEWMAR WORKMANSHIP Hours:.00

GENERAL INFORMATION	
Status	Paid
Date In	02/20/2026
Submit Date	02/23/2026
Authorization	No 02/23/2026
Work Complete	Yes 02/25/2026
Payment	Yes 03/10/2026

CUSTOMER COMPLAINT
COMMENT ENTERED ON 02/23/2026 AT 09:27 AM BY DEALER Kitchen slide plumbing is leaking for the second time

AUTHORIZATION NOTES
COMMENT ENTERED ON 02/23/2026 AT 09:27 AM BY DEALER Invoice for repairs made by customer owned business emailed, along with some pictures . COMMENT ENTERED ON 02/23/2026 AT 9:32:40 AM BY ALDUNNING PICTURES FROM CASE 01066671 COMMENT ENTERED ON 02/23/2026 AT 9:33:56 AM BY JMTRAXLER IF THE CUSTOMER HAS AN INVOICE, HE CAN SUBMIT TO NEWAMR CUSTOMER SERVICE FOR REIMBURSEMENT. COMMENT ENTERED ON 02/23/2026 AT 04:52 PM BY DEALER Ok, we will pass that along to the customer. COMMENT ENTERED ON 02/24/2026 AT 9:44:19 AM BY JMTRAXLER I WILL APPROVE THE SUBLET AMOUNT TO BE PAID TO THE CUSTOMER.

DEALER CORRECTION
COMMENT ENTERED ON 02/23/2026 AT 09:27 AM BY DEALER Requesting authorization to reimburse customer for repairs. Plumbing failed a second time. Customer repaired himself (has plumbing business) and sent an invoice for his time.

TOTALS	Requested	Authorized
Labor	.00	.00
Sublet	398.21	398.21
Parts	.00	.00
Freight	.00	.00
Adjustments	.00	.00
TOTAL	398.21	398.21
TOTAL PAID		398.21

