

Warranty Claim Detail

R.O. Number 72945
Job 1

COMPLAINT INFORMATION	
Flat Rate Code	2811
Description	Water line-Newmar, Fresh
Occurrences	1
Requested Hours	.00
Authorized Hours	.00
Fault Code	19-Fluid Leak
Vendor Responsible	89996-NEWMAR WORKMANSHIP Hours:.00

CUSTOMER COMPLAINT
COMMENT ENTERED ON 02/23/2026 AT 09:27 AM BY DEALER Kitchen slide plumbing is leaking for the second time

AUTHORIZATION NOTES
COMMENT ENTERED ON 02/23/2026 AT 09:27 AM BY DEALER Invoice for repairs made by customer owned business emailed, along with some pictures . COMMENT ENTERED ON 02/23/2026 AT 9:32:40 AM BY ALDUNNING PICTURES FROM CASE 01066671 COMMENT ENTERED ON 02/23/2026 AT 9:33:56 AM BY JMTRAXLER IF THE CUSTOMER HAS AN INVOICE, HE CAN SUBMIT TO NEWAMR CUSTOMER SERVICE FOR REIMBURSEMENT . COMMENT ENTERED ON 02/23/2026 AT 04:52 PM BY DEALER Ok, we will pass that along to the customer. COMMENT ENTERED ON 02/24/2026 AT 9:44:19 AM BY JMTRAXLER I WILL APPROVE THE SUBLET AMOUNT TO BE PAID TO THE CUSTOMER.

DEALER CORRECTION
COMMENT ENTERED ON 02/23/2026 AT 09:27 AM BY DEALER Requesting authorization to reimburse customer for repairs. Plumbing failed a second time. Customer repaired himself (has plumbing business) and sent an invoice for his time.

GENERAL INFORMATION	
Status	Pending Claim Submission
Date In	02/20/2026
Submit Date	02/23/2026
Authorization	No 02/23/2026
Work Complete	No
Payment	No

TOTALS	Requested	Authorized
Labor	.00	.00
Sublet	398.21	398.21
Parts	.00	.00
Freight	.00	.00
Adjustments	.00	.00
TOTAL	398.21	398.21
TOTAL PAID		.00

