



# Warranty Claim Detail

R.O. Number **72921**  
 Job **5**

COMPLAINT INFORMATION	
Flat Rate Code	1489
Description	Winterize-Newmar
Occurrences	1
Requested Hours	1.00
Authorized Hours	.50
Fault Code	63-CONSUMER AFFAIRS GOODWILL
Vendor Responsible	WARR-WARRANTY DEPARTMENT GOODWILL Hours: .50

GENERAL INFORMATION	
Status	Paid
Denial Code	11-Paid at time authorized
Date In	02/12/2026
Submit Date	02/19/2026
Authorization	No 02/19/2026
Work Complete	Yes 03/24/2026
Payment	Yes 03/25/2026

CUSTOMER COMPLAINT
COMMENT ENTERED ON 02/19/2026 AT 10:37 AM BY DEALER Had to dewinterize unit to check ice maker in fridge

AUTHORIZATION NOTES

DEALER CORRECTION
COMMENT ENTERED ON 02/19/2026 AT 10:37 AM BY DEALER Dewinterize unit

TOTALS	Requested	Authorized
Labor	185.00	92.50
Sublet	.00	.00
Parts	.00	.00
Freight	.00	.00
Adjustments	.00	.00
<b>TOTAL</b>	<b>185.00</b>	<b>92.50</b>
TOTAL PAID		<b>92.50</b>

