



Warranty Claim Detail

R.O. Number **72921**
 Job **4**

COMPLAINT INFORMATION	
Flat Rate Code	3251
Description	Door-Newmar-Entrance
Occurrences	1
Requested Hours	.75
Authorized Hours	.75
Fault Code	28-Misaligned
Vendor Responsible	89996-NEWMAR WORKMANSHIP Hours:.75

GENERAL INFORMATION	
Status	Paid
Date In	02/12/2026
Submit Date	02/18/2026
Authorization	No 02/19/2026
Work Complete	Yes 03/24/2026
Payment	Yes 03/25/2026

CUSTOMER COMPLAINT
COMMENT ENTERED ON 02/18/2026 AT 02:07 PM BY DEALER Customer states the entry door comes unlatched when driving down the road and can be hard to open.
AUTHORIZATION NOTES
COMMENT ENTERED ON 02/18/2026 AT 2:35:47 PM BY ALDUNNING PICTURES FROM CASE 01065772
DEALER CORRECTION
COMMENT ENTERED ON 02/18/2026 AT 02:07 PM BY DEALER Door is not engaging into latch fully. Only acquiring first click on latch mechanism due to position of strike. Must perform adjustments on door and strike to obtain adequate secure closure when unit is in level and stable position and when unit is in driveable position. Time is for adjustments and test drive.

TOTALS	Requested	Authorized
Labor	138.75	138.75
Sublet	.00	.00
Parts	.00	.00
Freight	.00	.00
Adjustments	.00	.00
TOTAL	138.75	138.75
TOTAL PAID		138.75

