



Warranty Claim Detail

R.O. Number **72921**
 Job **3**

COMPLAINT INFORMATION	
Flat Rate Code	2737
Description	Interior-Newmar, Seam Tape per 8'
Occurrences	1
Requested Hours	1.00
Authorized Hours	1.00
Fault Code	25-Loose
Vendor Responsible	89996-NEWMAR WORKMANSHIP Hours:1.00

GENERAL INFORMATION	
Status	Paid
Date In	02/12/2026
Submit Date	02/18/2026
Authorization	No 02/19/2026
Work Complete	Yes 03/24/2026
Payment	Yes 03/25/2026

CUSTOMER COMPLAINT
COMMENT ENTERED ON 02/18/2026 AT 02:05 PM BY DEALER Customer states interior trim at full wall slide in the back has come loose. Slide must be all the way open to see.
AUTHORIZATION NOTES
COMMENT ENTERED ON 02/18/2026 AT 2:35:28 PM BY ALDUNNING PICTURES FROM CASE 01065772
DEALER CORRECTION
COMMENT ENTERED ON 02/18/2026 AT 02:05 PM BY DEALER Found that the fasteners have detached and adhesion is poor. Removed seam tape, remove fasteners, clean and prep surface area underneath seam and resecure with new fasteners and seam tape.

TOTALS	Requested	Authorized
Labor	185.00	185.00
Sublet	.00	.00
Parts	9.25	9.25
Freight	.00	.00
Adjustments	.00	.00
TOTAL	197.03	197.03
TOTAL PAID		197.03

