



Warranty Claim Detail

R.O. Number **72921**
 Job **2**

COMPLAINT INFORMATION	
Flat Rate Code	3736
Description	FANTASTIC VENT - VENT - REPAIR
Occurrences	1
Requested Hours	.40
Authorized Hours	.20
Fault Code	67-NO FAULT FOUND
Vendor Responsible	WARR-WARRANTY DEPARTMENT GOODWILL Hours:.20

GENERAL INFORMATION	
Status	Paid
Denial Code	11-Paid at time authorized
Date In	02/12/2026
Submit Date	02/18/2026
Authorization	No 02/19/2026
Work Complete	Yes 03/24/2026
Payment	Yes 03/25/2026

CUSTOMER COMPLAINT
COMMENT ENTERED ON 02/18/2026 AT 02:03 PM BY DEALER Fan in the back bathroom will not open, hangs up on side.

AUTHORIZATION NOTES
COMMENT ENTERED ON 02/18/2026 AT 2:35:08 PM BY ALDUNNING PICTURES FROM CASE 01065772

DEALER CORRECTION
COMMENT ENTERED ON 02/18/2026 AT 02:03 PM BY DEALER Could not duplicate customer complaint. Opened and closed several times with no issues. Fully opens and closes. Compared to mid bath fan, both fans open to same full position.

TOTALS	Requested	Authorized
Labor	74.00	37.00
Sublet	.00	.00
Parts	.00	.00
Freight	.00	.00
Adjustments	.00	.00
TOTAL	74.00	37.00
TOTAL PAID		37.00

