

# Warranty Claim Detail

R.O. Number **72921**  
Job **1**

COMPLAINT INFORMATION	
Flat Rate Code	0547
Description	Refer-Whirlpool/Maytag-Any issue
Occurrences	1
Requested Hours	1.50
Authorized Hours	1.50
Fault Code	4-Broken
Vendor Responsible	89993-DEALER GOODWILL Hours:1.50
Appliance	12-REFRIGERATOR
Model	WRT112CZJZ01
Serial Number	VSC0891138

CUSTOMER COMPLAINT
COMMENT ENTERED ON 02/18/2026 AT 02:02 PM BY DEALER Customer advised they spoke with customer service, and warranty was extended. Ice maker in fridge is inop for the second time. Ran refrigerator for 24 hours after initial cooldown. Ice maker never produces ice.

AUTHORIZATION NOTES
COMMENT ENTERED ON 02/18/2026 AT 2:33:35 PM BY ALDUNNING PICTURES FROM CASE 01065772 COMMENT ENTERED ON 02/19/2026 AT 8:41:11 AM BY JMTRAXLER 1.5 HOURS APPROVED TO R/I REFER ONLY, NO PARTS.

DEALER CORRECTION
COMMENT ENTERED ON 02/18/2026 AT 02:02 PM BY DEALER We will be subletting this for repair, they are scheduled to come out 2/27 to provide estimate, but we are also requesting 1.5 hours for removal and reinstall of refer. Pictures emailed.

GENERAL INFORMATION	
Status	Paid
Date In	02/12/2026
Submit Date	02/18/2026
Authorization	No 02/19/2026
Work Complete	Yes 03/24/2026
Payment	Yes 03/25/2026

TOTALS	Requested	Authorized
Labor	277.50	277.50
Sublet	.00	.00
Parts	.00	.00
Freight	.00	.00
Adjustments	.00	.00
<b>TOTAL</b>	<b>277.50</b>	<b>277.50</b>
TOTAL PAID		277.50

