



12024 Central Ave SE ★ Albuquerque NM 87123  
www.MYERSRV.com  
(505)298-7691 ★ 1-800-748-2078 ★ FAX (505)293-7172

W/O: 72921  
Promised Date:  
07 FEB 26



WO #: 72921 (Appointment Date: 12 FEB 2026 - Time: 04:15pm)  
Customer Name: 59338 - KOLB, KELLY BLAINE  
Completed Date:  
Invoice#:  
Author: BRIAN  
Stock Desc: 9258 2023 BAY STAR 3629  
Serial#: 141631  
Chassis#: 1F66F5DNXN0A14350 Date In: 12 FEB 26  
Miles/Hrs: 3498 Time In:  
Tag#: 6999  
Purchased Date: 06 FEB 25  
Warranty Date: 06 FEB 25

**Job #0 - Warranty**

COMPLAINT: NEWMAR WARRANTY EXTENDED AS PER CUSTOMER

CAUSE: CUSTOMER SPOKE WITH CUSTOMER SERVICE

**Subtotal for Job #0: 0.00**

**Job #1 - Warranty**

COMPLAINT: CUSTOMER STATES THE ICE MAKER IN REFER INOP (2ND TIME)

CAUSE: Ran refrigerator for 24 hrs after initial cooldown. Ice maker never produces ice.

CORRECTION: Sublet for repair. See pics for information

1.50HR FOR REMOVAL/REINSTALL OF REFER

SUBLET: 398.64

WHIRLPOOL DENIED WARRANTY COVERAGE

**Labor**

Job #	Description	Total
1	REFRIGERATOR DIAGNOSTIC TIME	277.50

**Sublet**

Description	Total
REPAIR REFER	129.10
REPAIR REFER	269.54

**Other Services**

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	0.00	0.00

**Subtotal for Job #1: 676.14**

**Job #2 - Warranty**

COMPLAINT: CUSTOMER STATES FAN IN THE BACK BATHROOM WILL NOT OPEN (HANGS UP ON SIDE)

CAUSE: Couldnt duplicate customer complaint. Opened and closed several times with no issues. Fully opens and fully closes. Compared to mid bath fan and took pics for. Both fans open to same full position. No problem found.

CORRECTION: Couldnt duplicate customer complaint. Spent .4hr testing and taking pics

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KOLB, KELLY BLAINE





<b>Labor</b>		
Job #	Description	Total
2	VENT FAN	37.00
<b>Subtotal for Job #2:</b>		<b>37.00</b>

**Job #3 - Warranty**

COMPLAINT: CUSTOMER STATES INTERIOR TRIM AT FULL WALL SLIDE IN THE BACK HAS COME LOOSE / SLIDE MUST BE ALL THE WAY OPEN TO SEE

CAUSE: Adhesion and fasteners have detached.

CORRECTION: Remove seam tape. Remove fasteners. Clean and prep surface area underneath seam. Resecure with new fasteners and seam tape.  
 Order seam tape 1 inch.  
 1.0 hr

<b>Labor</b>		
Job #	Description	Total
3	TRIM	185.00
<b>Subtotal for Job #3:</b>		<b>185.00</b>

**Job #4 - Warranty**

COMPLAINT: CUSTOMER STATES THE ENTRY DOOR COMES UNLATCHED WHEN DRIVING DOWN THE ROAD AND CAN BE HARD TO OPEN

CAUSE: Door not engaging into latch fully. Only acquiring first click on latch mechanism due to position of strike.

CORRECTION: Must perform adjustments on door and strike to obtain adequate secure closure when unit is in level stabilized position and when unit is in driveable position. Seems to be a common occurrence on baystar doors. Need at least .75 hr for adjustments and test drives

<b>Labor</b>		
Job #	Description	Total
4	ENTRY DOOR	138.75
<b>Subtotal for Job #4:</b>		<b>138.75</b>

**Job #5 - Internal**

COMPLAINT: CUSTOMER STATES THE BRAKE DOES NOT ACTIVATE AT ALL ON TOW VEHICLE

CORRECTION: CUSTOMER TO BRING TOWED VEHICLE

<b>Labor</b>		
Job #	Description	Total
5	TOW BRAKING SYSTEM	N/C

<b>Other Services</b>				
Code	Description	Qty	Price	Total
SS-I	SHOP SUPPLIES - INTERNAL	1.00	N/C	N/C
<b>Subtotal for Job #5:</b>				<b>0.00</b>

**Job #6 - Warranty**

COMPLAINT: CUSTOMER STATES LIGHT ON FOR SERVICE ADVANCE TRACTION CONTROL

CAUSE: FORD CHASSIS ISSUE

CORRECTION: COULD NOT DUPLICATE  
 CUSTOMER ADVISED TO LEAVE AS IS



Subtotal for Job #6: 0.00

**Job #7 - Warranty**

COMPLAINT: DEWINTERIZE TO CHECK ICE MAKER

CAUSE: Dewinterize

CORRECTION: Completed  
1.00HRS

**Labor**

Job #	Description	Total
7	DEWINTERIZE/FLUSH	92.50

Subtotal for Job #7: 92.50

Parts Total: 0.00  
 Labour Total: 730.75  
 Sublet Total: 398.64  
 Extras Total: 0.00

**WORK ORDER TOTAL: 1,129.39**

NOTICE:  
DUE TO A LACK OF SPACE, A \$15/DAY STORAGE FEE WILL APPLY IF YOU DO NOT PICK UP YOUR UNIT WITHIN 48 HOURS OF NOTICE OF COMPLETION

EFFECTIVE 01/12/2026 A CREDIT CARD SURCHARGE OF 3% WILL BE APPLIED TO ALL CREDIT CARD TRANSACTIONS

\*\*MANUFACTURER'S WARRANTIES AND SERVICE CONTRACTS DO NOT COVER DIAGNOSTIC TIME IF NO PROBLEM IS FOUND\*\*

ALTHOUGH WE TAKE PRECAUTIONS TO INSURE YOUR VEHICLE'S SECURITY WHILE IN FOR REPAIRS, WE ARE NOT RESPONSIBLE FOR ANY LOSS OR DAMAGE TO THE VEHICLE OR CONTENTS DUE TO FIRE, THEFT, OR ANY OTHER CAUSE BEYOND OUR CONTROL. WE WOULD APPRECIATE YOUR ASSISTANCE BY REMOVING OR SECURING YOUR VALUABLES SUCH AS GUNS, CAMERAS, JEWELRY, CASH, ETC.

I hereby authorize Myers RV Center, Inc. to perform the repair work set forth in this work order, including the parts and materials necessary. I agree that you are not responsible for delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets and highways for the purpose of testing, inspection or transporting to sublet vendors. An express mechanics lien is hereby acknowledged on the herein described vehicle to secure the payment for repairs performed.

Customer Signature : \_\_\_\_\_

Date: 19 Mar 2026

W/O: 72921  
Promised Date: 27 FEB 26



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