



# Warranty Claim Detail

R.O. Number **72752**  
 Job **6**

COMPLAINT INFORMATION	
Flat Rate Code	0399
Description	Exterior Graphics-Newmar-Raised Letter Logos
Occurrences	1
Requested Hours	1.00
Authorized Hours	.50
Fault Code	62-WARRANTY GOODWILL
Vendor Responsible	89998-CUSTOMER GOODWILL Hours:50

GENERAL INFORMATION	
Status	Paid
Date In	12/09/2025
Submit Date	01/09/2026
Authorization	No 01/14/2026
Work Complete	Yes 03/03/2026
Payment	Yes 03/10/2026

CUSTOMER COMPLAINT
COMMENT ENTERED ON 01/09/2026 AT 10:45 AM BY DEALER Customer states Newmar front decal is peeling

AUTHORIZATION NOTES
COMMENT ENTERED ON 01/09/2026 AT 11:04:44 AM BY ALDUNNING PICTURES FROM CASE 01055169 COMMENT ENTERED ON 01/14/2026 AT 11:19:33 AM BY CSTROZIER ERICA APPROVED A LIST IN DEC 2025 THE OWNER SENT IN

DEALER CORRECTION
COMMENT ENTERED ON 01/09/2026 AT 10:45 AM BY DEALER Adhesive failure. Remove decal, clean area and install a new decal

TOTALS	Requested	Authorized
Labor	185.00	92.50
Sublet	.00	.00
Parts	54.77	54.77
Freight	.00	.00
Adjustments	.00	.00
<b>TOTAL</b>	<b>256.20</b>	<b>163.70</b>
TOTAL PAID		<b>163.70</b>

