



Warranty Claim Detail

R.O. Number 72752
Job 4

COMPLAINT INFORMATION	
Flat Rate Code	2653
Description	Step Cover-Power Gear, DP
Occurrences	1
Requested Hours	1.00
Authorized Hours	1.00
Fault Code	28-Misaligned
Vendor Responsible	89998-CUSTOMER GOODWILL Hours:1.00
Notes	DEALER TRIED TO ADJUST BUT NO PROVISION IS PROVIDED TO ADJUST

CUSTOMER COMPLAINT
COMMENT ENTERED ON 01/09/2026 AT 10:44 AM BY DEALER Customer states top storage lid rubs on moveable stair cover.
AUTHORIZATION NOTES
COMMENT ENTERED ON 01/09/2026 AT 11:04:10 AM BY ALDUNNING PICTURES FROM CASE 01055169 COMMENT ENTERED ON 01/14/2026 AT 11:06:45 AM BY CSTROZIER THIS UNIT HAS BEEN OUT OF WARRANTY SINCE JULY 2025; FOUND CASE 01047968 WITH A LIT OF ISSUES WE EXTENDED
DEALER CORRECTION
COMMENT ENTERED ON 01/09/2026 AT 10:44 AM BY DEALER Attempted to adjust. Could not adjust. Called and verified with Newmar and LCI. No adjustments available for that particular step cover.

GENERAL INFORMATION	
Status	Paid
Date In	12/09/2025
Submit Date	01/09/2026
Authorization	No 01/14/2026
Work Complete	Yes 03/03/2026
Payment	Yes 03/10/2026

TOTALS	Requested	Authorized
Labor	185.00	185.00
Sublet	.00	.00
Parts	.00	.00
Freight	.00	.00
Adjustments	.00	.00
TOTAL	185.00	185.00
TOTAL PAID		185.00

