



12024 Central Ave SE ★ Albuquerque NM 87123
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 (505)298-7691 ★ 1-800-748-2078 ★ FAX (505)293-7172

W/O: 72752
 Promised Date:
 06 DEC 25



WO #: 72752

Customer Name: 43696 - SAMARITANO, JOSEPH

Completed Date: 03 MAR 26

Invoice#:

Author: BRIAN

Stock Desc: 2024 VENTANA 3507

Serial#: 416428

Chassis#: 4UZACHFEXRCVG2388

Date In: 09 DEC 25

Miles/Hrs:

Time In:

Tag#: 6960

Purchased Date:

Warranty Date:

Job #0 - Warranty

COMPLAINT: CLAIM: 72752

CASE: 00917614 (ERICA MILLER)

CAUSE: DOP: 07-09-24

Subtotal for Job #0: 0.00

Job #1 - Internal

COMPLAINT: REPAIR SIDEWALL FROM WINDOW AWNING INSTALLATION

CORRECTION: REPAIRED AND REPAINTED SIDEWALL

Labor

Job #	Description	Total
1	SIDEWALL	N/C

Sublet

Description	Total
REPAIR SIDEWALL	N/C

Subtotal for Job #1: 0.00

Job #2 - Internal

COMPLAINT: REPAIR PEG BOARD FRAMING AREA AND WIRING

CAUSE: Verified customers concern

CORRECTION: Repaired framing for pegboard as per Brian Parrot. Had to call NewMar to verify location of wire that was cut.

Labor

Job #	Description	Total
2	REPAIR FRAMING	N/C

Subtotal for Job #2: 0.00

Job #3 - Internal

COMPLAINT: CHECK ROCKGUARD INSTALLATION (LOW/Dragging)

CORRECTION: REPOSITIONED ROCKGUARD

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Labor		
Job #	Description	Total
3	ROCKGUARD	N/C
Subtotal for Job #3:		0.00

Job #4 - Warranty

COMPLAINT: CUSTOMER STATES TWO DRAWERS AT PANTRY WILL NOT STAY LATCHED IN TRANSIT

CAUSE: Component failure
 Drawer guides on two drawers locks broken

CORRECTION: Removed both drawers and guide assemblies. Noted broken plastic pieces off of drawer guides recommend replacement of all four drawer guides. attempted to adjust in lubricate however it was noted. Plastic pieces were broken on drawer guides length of drawer guide 23 inches by one and three-quarter inches.

Removed drawers
 Removed both drawer guides
 Installed new guides on both drawers
 Tested for correct operation
 Work complete

Labor				
Job #	Description	Total		
4	DRAWERS	92.50		
Parts				
Part #	Description	Qty	Price	Total
154171	SLIDE PUSH TO RELEASE 24"	2.00	62.56	125.12
Subtotal for Job #4:				217.62

Job #5 - Warranty

COMPLAINT: CUSTOMER STATES TRIM AT LEFT SIDE OF PANTRY IS LOOSE AND BOWING / DRAGS ON FLOOR DURING SLIDE OPERATION

CAUSE: Incorrect installation

CORRECTION: Corner trim was installed too low. Remove trim, removed old fasteners, clean surface and reinstalled that correct level.
 .20HRS

Labor		
Job #	Description	Total
5	TRIM	55.50
Subtotal for Job #5:		55.50

Job #6 - Warranty

COMPLAINT: CUSTOMER STATES BED FRAMING IS NOT LEVEL AND ATTACHED PROPERLY / LOOSE / WOOD COMING APART

CAUSE: NOT SECURED PROPERLY

CORRECTION: Verified customers concern cleats got pulled from pressed particle board. Had to remove mattress and bed base gain access to repair under bed compartment. Called Newmar tech support. Removed center access left side lumber and bottom lumber. Removed all fasteners. Clean surface and fabricated inside corner supports. Installed metal corner, sports and reassembled under bed compartment. Reinstalled all removed items in reverse order.
 3.85HRS

Labor		
Job #	Description	Total
6	BED FRAMING	712.25



Subtotal for Job #6: 712.25

Job #7 - Warranty

COMPLAINT: CUSTOMER STATES TOP STORAGE STEP LID RUBS ON MOVEALBE STAIR COVER

CAUSE: MISALIGNED

CORRECTION: Attempted to adjust. Could not adjust. Called and verified with Newmar and LCI. No adjustments available for that particular step cover. .85hrs customer accomodation for attempting repairs

Labor

Job #	Description	Total
7	STEP	185.00

Subtotal for Job #7: 185.00

Job #8 - Warranty

COMPLAINT: CUSTOMER STATES REAR DRIVER COMPARTMENT DOOR PAINT PEELING

CAUSE: PAINT FAULT

CORRECTION: REPAINT AREA
2.5HRS

Labor

Job #	Description	Total
8	PAINT	0.00

Sublet

Description	Total
REPAIR PAINT	555.00

Subtotal for Job #8: 555.00

Job #9 - Warranty

COMPLAINT: CUSTOMER STATES NEWMAR FRONT DECAL PEELING

CAUSE: Adhesive failure
Front Newmar decal came loose from the front

CORRECTION: Need to remove decal, clean surface and install new decal
Used a thin putty knife behind decal carefully cut the foam backer to remove the decal.
Used a razor blade and adhesive remover to remove all old adhesive and foam
Cleaned the area with rubbing alcohol allowed to dry and I
Lined u the new decal and reinstalled work completed

Labor

Job #	Description	Total
9	DECAL	92.50

Parts

Part #	Description	Qty	Price	Total
118281	DECAL NEWMAR RIDGE LETTER BADGE	1.00	71.20	71.20

Subtotal for Job #9: 163.70

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Parts Total: 196.32
Labour Total: 1,137.75
Sublet Total: 555.00
Extras Total: 0.00
WORK ORDER TOTAL: 1,889.07

NOTICE:
DUE TO A LACK OF SPACE, A \$15/DAY STORAGE FEE WILL APPLY IF YOU DO NOT PICK UP YOUR UNIT WITHIN 48 HOURS OF NOTICE OF COMPLETION

EFFECTIVE 01/12/2026 A CREDIT CARD SURCHARGE OF 3% WILL BE APPLIED TO ALL CREDIT CARD TRANSACTIONS

MANUFACTURER'S WARRANTIES AND SERVICE CONTRACTS DO NOT COVER DIAGNOSTIC TIME IF NO PROBLEM IS FOUND

ALTHOUGH WE TAKE PRECAUTIONS TO INSURE YOUR VEHICLE'S SECURITY WHILE IN FOR REPAIRS, WE ARE NOT RESPONSIBLE FOR ANY LOSS OR DAMAGE TO THE VEHICLE OR CONTENTS DUE TO FIRE, THEFT, OR ANY OTHER CAUSE BEYOND OUR CONTROL. WE WOULD APPRECIATE YOUR ASSISTANCE BY REMOVING OR SECURING YOUR VALUABLES SUCH AS GUNS, CAMERAS, JEWELRY, CASH, ETC.

I hereby authorize Myers RV Center, Inc. to perform the repair work set forth in this work order, including the parts and materials necessary. I agree that you are not responsible for delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets and highways for the purpose of testing, inspection or transporting to sublet vendors. An express mechanics lien is hereby acknowledged on the herein described vehicle to secure the payment for repairs performed.

Date: 03 Mar 2026

Customer Signature : _____

Customer Work Order

W/O: 72752
Promised Date: 26 DEC 25



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