



12024 Central Ave SE ★ Albuquerque NM 87123
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W/O: 72752
Promised Date:
06 DEC 25



Customer #: 43696
SAMARITANO, JOSEPH



WO #: 72752

Customer Name: 43696 - SAMARITANO,
JOSEPH

Completed Date:

Invoice#:

Author: BRIAN

Stock Desc: 2024 VENTANA 3507

Serial#: 416428

Chassis#: 4UZACHFEXRCVG2388

Miles/Hrs:

Tag#:

Purchased Date:

Warranty Date:

Date In: 09 DEC 25

Time In:

Job #0 - Warranty

CASE: 00917614 (ERICA MILLER)

Labor

Job #	Description	Total
0	DIAGNOSIS	0.00

Subtotal for Job #0: 0.00

Job #1 - Internal

REPAIR SIDEWALL FROM WINDOW AWNING INSTALLATION

Labor

Job #	Description	Total
1	DIAGNOSIS	N/C

Other Services

Code	Description	Qty	Price	Total
SS-I	SHOP SUPPLIES - INTERNAL	1.00	N/C	N/C

Subtotal for Job #1: 0.00

Job #2 - Internal

COMPLAINT: REPAIR PEG BOARD FRAMING AREA AND WIRING

CAUSE: Verified customers concern

CORRECTION: Repaired framing for pegboard as per Brian Parrot. Had to call NewMar to verify location of wire that was cut.

Labor

Job #	Description	Total
2	REPAIR FRAMING	N/C

Subtotal for Job #2: 0.00

Job #3 - Internal

CHECK ROCKGUARD INSTALLATION (LOW/Dragging)

Labor

Job #	Description	Total
3	ROCKGUARD	N/C





Subtotal for Job #3: 0.00

Job #4 - Warranty

COMPLAINT: CUSTOMER STATES TWO DRAWERS AT PANTRY WILL NOT STAY LATCHED IN TRANSIT

CAUSE: Component failure

CORRECTION: Removed both drawers and guide assemblies. Noted broken plastic pieces off of drawer guides recommend replacement of all four drawer guides. attempted to adjust in lubricate however it was noted. Plastic pieces were broken on drawer guides length of drawer guide 23 inches by one and three-quarter inches.

.50HRS

Labor

Job #	Description	Total
4	DRAWERS	37.00

Subtotal for Job #4: 37.00

Job #5 - Warranty

COMPLAINT: CUSTOMER STATES TRIM AT LEFT SIDE OF PANTRY IS LOOSE AND BOWING / DRAGS ON FLOOR DURING SLIDE OPERATION

CAUSE: Incorrect installation

CORRECTION: Corner trim was installed too low. Remove trim, removed old fasteners, clean surface and reinstalled that correct level.

.20HRS

Labor

Job #	Description	Total
5	TRIM	18.50

Subtotal for Job #5: 18.50

Job #6 - Warranty

COMPLAINT: CUSTOMER STATES BED FRAMING IS NOT LEVEL AND ATTACHED PROPERLY / LOOSE / WOOD COMING APART

CAUSE: NOT SECURED PROPERLY

CORRECTION: Verified customers concern cleats got pulled from pressed particle board. Had to remove mattress and bed base gain access to repair under bed compartment. Called Newmar tech support.

Removed center access left side lumber and bottom lumber. Removed all fasteners. Clean surface and fabricated inside corner supports. Installed metal corner, sports and reassembled under bed compartment. Reinstalled all removed items in reverse order.

3.85HRS

Labor

Job #	Description	Total
6	BED FRAMING	555.00

Subtotal for Job #6: 555.00

Job #7 - Warranty

COMPLAINT: CUSTOMER STATES TOP STORAGE STEP LID RUBS ON MOVEALBE STAIR COVER

CAUSE: MISALIGNED

CORRECTION: Attepted to adjust. Could not adjust. Called and verified with Newmar and LCI. No adjustments available for that particular step cover.

.85hrs customer accomodation for attempting repairs



W/O: 72752
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Labor		Total
Job #	Description	
7	STEP	92.50
Subtotal for Job #7:		92.50

Job #8 - Warranty

COMPLAINT: CUSTOMER STATES REAR DRIVER COMPARTMENT DOOR PAINT PEELING

CAUSE: PAINT FAULT

CORRECTION: REPAINT AREA
2.5HRS

Labor		Total
Job #	Description	
8	DIAGNOSIS	0.00
Subtotal for Job #8:		0.00

Job #9 - Warranty

COMPLAINT: CUSTOMER STATES NEWMAR FRONT DECAL PEELING

CAUSE: Adhesive failure

CORRECTION: Need to remove decal, clean surface and install new decal
1.00hrs

Labor		Total
Job #	Description	
9	DECAL	3.70
Subtotal for Job #9:		3.70

Parts Total:	0.00
Labour Total:	706.70
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	706.70

NOTICE:
DUE TO A LACK OF SPACE, A \$15/DAY STORAGE FEE WILL APPLY IF YOU DO NOT PICK UP YOUR UNIT WITHIN 48 HOURS OF NOTICE OF COMPLETION

****MANUFACTURER'S WARRANTIES AND SERVICE CONTRACTS DO NOT COVER DIAGNOSTIC TIME IF NO PROBLEM IS FOUND****

ALTHOUGH WE TAKE PRECAUTIONS TO INSURE YOUR VEHICLE'S SECURITY WHILE IN FOR REPAIRS, WE ARE NOT RESPONSIBLE FOR ANY LOSS OR DAMAGE TO THE VEHICLE OR CONTENTS DUE TO FIRE, THEFT, OR ANY OTHER CAUSE BEYOND OUR CONTROL. WE WOULD APPRECIATE YOUR ASSISTANCE BY REMOVING OR SECURING YOUR VALUABLES SUCH AS GUNS, CAMERAS, JEWELRY, CASH, ETC.

I hereby authorize Myers RV Center, Inc. to perform the repair work set forth in this work order, including the parts and materials necessary. I agree that you are not responsible for delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets and highways for the purpose of testing, inspection or transporting to sublet vendors. An express mechanics lien is hereby acknowledged on the herein described vehicle to secure the payment for repairs performed.

Customer Signature : _____

Date: 07 Jan 2026

