



Warranty Claim Detail

R.O. Number **72708**
 Job **1**

COMPLAINT INFORMATION	
Flat Rate Code	1757
Description	Electrical Shades-Newmar
Occurrences	1
Requested Hours	.50
Authorized Hours	.50
Fault Code	10-Collapsed
Vendor Responsible	89996-NEWMAR WORKMANSHIP Hours:.50

GENERAL INFORMATION	
Status	Paid
Date In	11/24/2025
Submit Date	12/22/2025
Authorization	No 12/23/2025
Work Complete	Yes 02/19/2026
Payment	Yes 02/25/2026

CUSTOMER COMPLAINT
COMMENT ENTERED ON 12/22/2025 AT 05:11 PM BY DEALER Shade fell during test drive

AUTHORIZATION NOTES

DEALER CORRECTION
COMMENT ENTERED ON 12/22/2025 AT 05:11 PM BY DEALER Brackets were set too far apart causing a weak hold on the shade frame. Removed valance and relocate the brackets. Reinstalled shade and valance. Complete.

TOTALS	Requested	Authorized
Labor	92.50	92.50
Sublet	.00	.00
Parts	.00	.00
Freight	.00	.00
Adjustments	.00	.00
TOTAL	92.50	92.50
TOTAL PAID		92.50

