



Warranty Claim Detail

R.O. Number 72567
Job 1

COMPLAINT INFORMATION	
Flat Rate Code	2957
Description	Door-Newmar-Engine access, excludes paint & stripe
Occurrences	1
Requested Hours	5.00
Authorized Hours	5.00
Fault Code	62-WARRANTY GOODWILL
Vendor Responsible	89993-DEALER GOODWILL Hours:.00

CUSTOMER COMPLAINT
COMMENT ENTERED ON 12/22/2025 AT 01:42 PM BY DEALER This is in reference to W071126A. It is now denied. Need to get authorization again. Interior engine access cover damaged during the engine replacement.
AUTHORIZATION NOTES
DEALER CORRECTION
COMMENT ENTERED ON 12/22/2025 AT 01:42 PM BY DEALER Attempted to remove. Cover was glued in place. If we pry up the tiles might break or the framing could bend. Once removed it may not install again. Will need to have Newmar make an entire cover so we can remove and replace. Pictures should have been sent already with the original claim.

GENERAL INFORMATION	
Status	Paid
Date In	10/20/2025
Submit Date	12/22/2025
Authorization	No 12/23/2025
Work Complete	Yes 03/02/2026
Payment	Yes 03/10/2026

TOTALS	Requested	Authorized
Labor	925.00	925.00
Sublet	.00	.00
Parts	391.45	391.45
Freight	.00	.00
Adjustments	.00	.00
TOTAL	1433.88	1433.88
TOTAL PAID		1433.88

