

# Warranty Claim Detail

R.O. Number      **71126A**  
 Job                      **1**

COMPLAINT INFORMATION	
Flat Rate Code	2957
Description	Door-Newmar-Engine access, excludes paint & stripe
Occurrences	1
Requested Hours	5.00
Authorized Hours	.00
Fault Code	62-WARRANTY GOODWILL
Vendor Responsible	89998-CUSTOMER GOODWILL    Hours:.00

CUSTOMER COMPLAINT
COMMENT ENTERED ON 01/30/2025 AT 10:30 AM BY DEALER CUSTOMER STATES INTERIOR ENGINE ACCESS COVER DAMAGED DURING ENGINE REPLACEMENT.

AUTHORIZATION NOTES

DEALER CORRECTION
COMMENT ENTERED ON 01/30/2025 AT 10:30 AM BY DEALER ATTEMPTED TO REMOVE. COVER GLUED IN PLACE. IF WE PRY UP THE TILES MIGHT BREAK OR THE FRAMING COULD BENT. ONCE REMOVED IT MIGHT NOT REINSTALL AGAIN. WE WILL NEED TO HAV E NEWMAR MAKE AN ENTIRE COVER SO WE CAN SIMPLY REMOVE AND REPLACE.

GENERAL INFORMATION	
Status	Denied
Denial Code	15-Auth is older than 90 days
Date In	01/30/2025
Submit Date	01/30/2025
Authorization	No    01/30/2025
Work Complete	Yes    01/30/2025
Payment	No

TOTALS	Requested	Authorized
Labor	925.00	.00
Sublet	.00	.00
Parts	.00	.00
Freight	.00	.00
Adjustments	.00	.00
<b>TOTAL</b>	<b>925.00</b>	<b>.00</b>
<b>TOTAL PAID</b>		<b>.00</b>

