



Warranty Claim Detail

R.O. Number 72051-1
Job 2

COMPLAINT INFORMATION	
Flat Rate Code	3281
Description	Furniture-Williamsburg-Sofa, Base assembly
Occurrences	1
Requested Hours	1.00
Authorized Hours	1.00
Fault Code	2-Bent
Vendor Responsible	89996-NEWMAR WORKMANSHIP Hours:.00

CUSTOMER COMPLAINT
COMMENT ENTERED ON 03/02/2026 AT 09:51 AM BY DEALER Previously on 72051 but timed out. Captains chair does not face directly towards front when set.
AUTHORIZATION NOTES
DEALER CORRECTION
COMMENT ENTERED ON 03/02/2026 AT 09:51 AM BY DEALER Swivel retainer bracket is bent. Replace swivel retainer bracket/chair mount.

GENERAL INFORMATION	
Status	Paid
Date In	10/23/2025
Submit Date	03/02/2026
Authorization	No 03/03/2026
Work Complete	Yes 03/16/2026
Payment	Yes 03/25/2026

TOTALS	Requested	Authorized
Labor	185.00	185.00
Sublet	.00	.00
Parts	15.28	15.28
Freight	.00	.00
Adjustments	.00	.00
TOTAL	204.86	204.86
TOTAL PAID		204.86

