



Warranty Claim Detail

R.O. Number 71814
Job 4

COMPLAINT INFORMATION	
Flat Rate Code	4540
Description	Refer-Proto Labs-Latch
Occurrences	1
Requested Hours	.30
Authorized Hours	.30
Fault Code	54-Warped
Vendor Responsible	89996-NEWMAR WORKMANSHIP Hours:.30

CUSTOMER COMPLAINT
COMMENT ENTERED ON 11/25/2025 AT 11:55 AM BY DEALER CUSTOMER STATES FREEZER DOOR DOESN'T LATCH/ Plastic retainer stripped on slotted hold back
AUTHORIZATION NOTES
DEALER CORRECTION
COMMENT ENTERED ON 11/25/2025 AT 11:55 AM BY DEALER Replace plastic transport lock.

GENERAL INFORMATION	
Status	Paid
Date In	11/25/2025
Submit Date	11/25/2025
Authorization	No 12/01/2025
Work Complete	Yes 03/16/2026
Payment	Yes 03/25/2026

TOTALS	Requested	Authorized
Labor	55.50	55.50
Sublet	.00	.00
Parts	28.50	28.50
Freight	.00	.00
Adjustments	.00	.00
TOTAL	92.55	92.55
TOTAL PAID		92.55

