



Warranty Claim Detail

R.O. Number **71814**
Job **3**

COMPLAINT INFORMATION	
Flat Rate Code	1344
Description	Door-Newmar-Hinged
Occurrences	1
Requested Hours	1.00
Authorized Hours	1.00
Fault Code	54-Warped
Vendor Responsible	006890-NEWMAR CORPORATION Hours:1.00

GENERAL INFORMATION	
Status	Paid
Denial Code	5-Need more information
Date In	11/25/2025
Submit Date	12/16/2025
Authorization	No 12/01/2025
Work Complete	Yes 03/16/2026
Payment	Yes 03/25/2026

CUSTOMER COMPLAINT
COMMENT ENTERED ON 11/25/2025 AT 11:53 AM BY DEALER CUSTOMER STATES BATHROOM DOOR LATCH DOESN'T WORK./Door warped

AUTHORIZATION NOTES
COMMENT ENTERED ON 12/01/2025 AT 1:28:41 PM BY DDEON WE NEED MORE INFO ON WHY THE DOOR NEEDS TO BE REPLACED? WE NEED PICS OF THE ISSUE. CANT THE DOOR JUST BE ADJUSTED? COMMENT ENTERED ON 12/16/2025 AT 03:42 PM BY DEALER Sent pics to Leon COMMENT ENTERED ON 12/17/2025 AT 1:04:22 PM BY ALDUNNING CASE 01050709

DEALER CORRECTION
COMMENT ENTERED ON 11/25/2025 AT 11:53 AM BY DEALER Replace door. Order. Swivel door. Need extra time for hardware install. 22 1/4 wide x 75 3/8 tall

TOTALS	Requested	Authorized
Labor	185.00	185.00
Sublet	.00	.00
Parts	339.94	339.94
Freight	.00	.00
Adjustments	.00	.00
TOTAL	626.92	626.92
TOTAL PAID		626.92

