



Warranty Claim Detail

R.O. Number 71814
Job 2

COMPLAINT INFORMATION	
Flat Rate Code	0567
Description	Shower-Shower Enclosures, Drip edge
Occurrences	1
Requested Hours	.30
Authorized Hours	.30
Fault Code	25-Loose
Vendor Responsible	89996-NEWMAR WORKMANSHIP Hours:.00

CUSTOMER COMPLAINT
COMMENT ENTERED ON 11/25/2025 AT 11:49 AM BY DEALER CUSTOMER STATES MOLDING AROUND SHOWER IS COMMING OFF./Loss of grip in seam with press fit seal.
AUTHORIZATION NOTES
COMMENT ENTERED ON 11/25/2025 AT 11:49 AM BY DEALER no part just reseal
DEALER CORRECTION
COMMENT ENTERED ON 11/25/2025 AT 11:49 AM BY DEALER Reinstalled seal by press fitting from top to bottom. Sealed with silicone to prevent future back out of seal.

GENERAL INFORMATION	
Status	Paid
Date In	11/25/2025
Submit Date	11/25/2025
Authorization	No 12/01/2025
Work Complete	Yes 03/16/2026
Payment	Yes 03/25/2026

TOTALS	Requested	Authorized
Labor	55.50	55.50
Sublet	.00	.00
Parts	2.78	2.78
Freight	.00	.00
Adjustments	.00	.00
TOTAL	59.11	59.11
TOTAL PAID		59.11

