

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0008794	CLAIM STATUS	Paid
MYERS RV CENTER INC		CLAIM	2503728
12024 CENTRAL AVE S.E.		CLAIM ORIGIN	WEB
ALBUQUERQUE, NM 87123		ORIGINAL CLAIM ID	
USA		VIN	4X4MDSX2XSF065344
		CHASSIS VIN	1HA3GSC78RN000675
		MILEAGE	816
Labor rate:	\$190.00	SITE/WAREHOUSE	034 / 034A
OWNER INFORMATION		ITEM #	DSC22NC
ANITA MARIE DONOVAN		DEALER RO #	72682
210 SW 32ND AVE		CLAIM START DATE	11/18/2025
Deerfield Beach, FL 33442		CLAIM END DATE	02/27/2026
USA			
Retail Date of Purchase	04/02/2025	WARRANTY EXPIRATION DATE	04/02/2026

Claim Line Details

Labor

Line#	Operation Code	Operational Description
1	70-469-01-11-004520	Compressor Control Module - Appliances/Refrigerator (Furrion)/Replace/ Electrical
Complaint, Cause, Correction		
Original Note : service@myersrv.com, 2025-11-18 11:11:50 :: CUSTOMER STATES THE FRIDGE AND FREEZER ARE NOT COOLING / Compressor and fans running. No cooling. Power supply and wiring correct. No refrigerant in system for compressor / Replace refrigerator. 4.0 hrs. See pics 4.0 total		
Model#	FCR11DCGBA-SG-DS	Dlr Sub Hrs 4.00 Sub Labor Amt \$760.00
Serial#	00016063890108230067	Appr Hrs 2.00 Appr Labor Amt \$380.00

Notes

CLAIM UPDATE?

Hey, im not sure what happened on this claim as it was not in our system until you asked for an update. So was this a wiring issue or damage to the coil and allowed the re Fridgerant leak?

The tech states that based on his electrical current readings from compressor, lack of load is consistent with loss of refrigerant cannot isolate location of refrigerant loss

Will advise- under review.

****Please advise**** I need a diag sheet filled out for the fridge. I am emailing you the form- if you'd fill it out and send it back I can advise vendor.

Forest River will allow 2hr for the removal and replacement of the COMPRESSOR BOARD

2023038162.

VCB- Lippert 1.4hr

Closest code

Part

Line#	Item #	Description
1	F100513136	COMPRESSOR CONTROLLER, FOR FURRIION 10.7 CU FT REF (2023009189) - LIPPERT 2023038162
	Model #	FCR11DCGBA-SG-DS
	Sub Qty	1.00
	Appr Qty	1.00
	Serial #	00016063890108230067
	Sub Dlr Price	\$167.30
	Appr Dlr Price	\$167.30

Notes

Labor

Line#	Operation Code	Operational Description
2	30-100-01-00-001050	Cabinet Stiles - Interior/Cabinetry/Replace/No Tread Code
Complaint, Cause, Correction		
Original Note : b.bryan@myersrv.com, 2026-01-07 13:25:06 :: UPON REMOVAL OF THE REFER BRACKET THERE WAS SILICONE IN BETWEEN AND THE WOOD WRAP TORE ON THE STYLE. THE STYLE HAS TO BE REPLACED. SEE PICTURES OF THE BRACKET AND THE SILICONE AND THE WOOD WRAP ATTACHED Additional Note :		

Model#	Dlr Sub Hrs	1.00	Sub Labor Amt	\$190.00
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Serial#	Appr Hrs	1.00	Appr Labor Amt	\$190.00
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Notes

Please advise a repair time to replace.

1.0 i submitted a separate claim because it wouldn't let me put it in. you can deny that claim number # 2544189

Done. This will still need to have a repair time advised.

the labor line has been revices

Authorized as requested. No VCB

Part

Line# 1	Item #	Description			
	F100431313	STILE, 2.5" X 96" RADIUS NOVI TEAK - GENESIS 0485646 SOLERA STARTED 7/2023			
	Model #	Serial #	Part tag		
	Sub Qty	1.00	Sub Dlr Price	\$10.52	Sub Freight \$0.00
	Appr Qty	1.00	Appr Dlr Price	\$10.52	Appr Freight \$0.00

Notes**Labor**

Line# 3	Operation Code	Operational Description
	70-469-01-11-003315	Furrion Refrigerator - complete - Appliances/Refrigerator (Furrion)/Replace/ Electrical

Complaint, Cause, Correction

Original Note : stephanie@dealer-advisors.com, 2026-01-29 17:07:04 :: Complaint: After replacing the compressor board, the fridge still is not properly functioning Cause: Refrigerator is faulty Correction: Replace complete refrigerator

Model#	FCR11DCGBA-SG-DS	Dlr Sub Hrs	3.50	Sub Labor Amt	\$665.00
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Serial#	00016063890108230067	Appr Hrs	2.50	Appr Labor Amt	\$475.00
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Notes

Forest River will allow 2.5hr to replace fridge. VCB- Lippert 1.5; Case 6420977

Part

Line# 1	Item #	Description			
	F100828533	REFRIGERATOR, FURRIION 10.7 CU 12V BLACK GLASS, 2 D CU 12V BLACK GLASS, 2 DOOR, RH HINGE - LIPPERT 2024 2023009189 AND 2023009190			
	Model #	FCR11DCGBA-SG-DS	Serial #	00016063890108230067	Part tag
	Sub Qty	1.00	Sub Dlr Price	\$690.34	Sub Freight
	Appr Qty	1.00	Appr Dlr Price	\$600.30	Appr Freight

Notes

Submitted	Labor Amt	\$1,615.00	Approved	Labor Amt	\$1,045.00
	Parts & Freight	\$1,254.07		Parts & Freight	\$1,254.07
	Total	\$2,869.07		Total	\$2,299.07

DEALER	DATE
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SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER	DATE
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SIGNATURE

All repairs described have been inspected and are satisfactory.