

Notes

Labor Line# 3

Operation Code 30-99-24-00-001015 Operational Description Mini-Blind - Interior/Soft Goods/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : stephanie@dealer-advisors.com, 2025-12-18 22:21:34 :: Complaint: Pleated shades behind the loveseat do not operate Cause: Incorrect installation of string in shade. Strings were twisted inside lower and upper rail causing excessive resistance. Correction: Remove valance to gain access to shade, remove shade from wall and untangle all the strings, reinstalled the shade and adjust for correct operation

Table with 4 columns: Model#, Dlr Sub Hrs, Appr Hrs, Sub Labor Amt. Values: Model#, Dlr Sub Hrs 1.00, Sub Labor Amt \$190.00; Serial#, Appr Hrs 0.50, Appr Labor Amt \$95.00

Notes

Dealer has requested more time than what is normally approved for this repair.

Labor Line# 4

Operation Code 30-100-19-00-001057 Operational Description Bathroom/Lav Countertop - Interior/Cabinetry/Reseal/No Tread Code

Complaint, Cause, Correction

Original Note : stephanie@dealer-advisors.com, 2025-12-18 22:25:30 :: Complaint: Debris embedded in silicone at bathroom counter Cause: Silicone has debris in it, incorrect install Correction: Remove silicone from counter underneath the window and the right side of the stove. Cleaned surface and applied new sealant. Extra time needed due to seal tape in the center had to be replaced during removal of the silicone, sink tape ripped and had to be replaced.

Table with 4 columns: Model#, Dlr Sub Hrs, Appr Hrs, Sub Labor Amt. Values: Model#, Dlr Sub Hrs 0.50, Sub Labor Amt \$95.00; Serial#, Appr Hrs 0.00, Appr Labor Amt \$0.00

Notes

From photos provided, there is no debris seen.

Labor Line# 5

Operation Code 30-100-19-00-001054 Operational Description Kitchen/Galley Countertop - Interior/Cabinetry/Reseal/No Tread Code

Complaint, Cause, Correction

Original Note : stephanie@dealer-advisors.com, 2025-12-18 22:27:25 :: Complaint: Debris embedded in silicone at kitchen counter Cause: Silicone was installed and has debris in it Correction: Remove old silicone, cleaned surface and install new silicone

Table with 4 columns: Model#, Dlr Sub Hrs, Appr Hrs, Sub Labor Amt. Values: Model#, Dlr Sub Hrs 0.20, Sub Labor Amt \$38.00; Serial#, Appr Hrs 0.20, Appr Labor Amt \$38.00

Notes

Please provide photo of debris in sealant Tech has already cleaned and resealed. No other pictures available.

Part Line# 1

Table with 6 columns: Item #, Description, Model #, Sub Qty, Appr Qty, Sub Dlr Price, Appr Dlr Price, Part tag, Sub Freight, Appr Freight. Values: USERPART, Silicone, Model #, Sub Qty 1.00, Appr Qty 1.00, Sub Dlr Price \$1.90, Appr Dlr Price \$1.90, Part tag, Sub Freight \$0.00, Appr Freight \$0.00

Notes

Labor Line# 6

Operation Code 70-148-24-00-001705 Operational Description Speaker Wiring - Appliances/Radio/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : stephanie@dealer-advisors.com, 2025-12-18 22:28:50 :: Complaint: Stereo speaker straps cannot be undone because they are screwed to the fascia Cause: Incorrect installation Correction: Removed base from location, release the straps and reinstalled the straps so they are accessible to the customer Additional Note : stephanie@dealer-advisors.com, 2025-12-18 22:31:29 :: **no FRC for the speaker straps, chose a close to FRC that was not a replacement code**

Table with 4 columns: Model#, Dlr Sub Hrs, Appr Hrs, Sub Labor Amt. Values: Model#, Dlr Sub Hrs 0.10, Sub Labor Amt \$19.00; Serial#, Appr Hrs 0.00, Appr Labor Amt \$0.00

Notes

No issue seen in photo provided. Please provide more clear photo of issue.
The picture does not show the screws on the back of the fascia, he has to remove it to undo the straps. No other pictures available.
No picture - denying line

Labor

Line# 7

Operation Code 30-102-36-00-002279 **Operational Description** Wall Panel - Interior/Panels, Ceilings, & Interior Moldings/Touch Up/No Tread Code

Complaint, Cause, Correction

Original Note : stephanie@dealer-advisors.com, 2025-12-18 22:32:48 :: Complaint: Excessive wood putty throughout coach, specifically in the slide, bathroom and bunk areas Cause: Excessive putty used during manufacturing, incorrect installation Correction: Cleaned all excessive wood putty and silicone from the areas, filled all voids and holes

Model# **Dlr Sub Hrs** 0.20 **Sub Labor Amt** \$38.00

Serial# **Appr Hrs** 0.05 **Appr Labor Amt** \$9.50

Notes

No issue seen in photo provided.
Authorization to clean up sealant.

Part

Line# 1

Item #	Description	Part tag
USERPART	Putty	
Model #	Serial #	Part tag
Sub Qty 1.00	Sub Dlr Price \$0.48	Sub Freight \$0.00
Appr Qty 1.00	Appr Dlr Price \$0.48	Appr Freight \$0.00

Notes

Labor

Line# 8

Operation Code 70-147-01-11-002226 **Operational Description** Insignia TV - Appliances/Television/Replace/Electrical

Complaint, Cause, Correction

Original Note : stephanie@dealer-advisors.com, 2025-12-18 22:36:09 :: Complaint: Antenna booster is inop Cause: Component failure, booster ground was not connected behind the wall plate. Gained access to the wall plate and wires behind booster. Reconnected ground and tested operation. ran channel scan, no channels found and signal was spotty. Checked cable connections, cable connections had ground wires touching copper core. Replace wire. Still no signal to the TV. During testing the wire was noted that antenna input to backside of TV was broken. When coax cable input is moved to TV it shows image and sound. Correction: Recommend replacing the TV, verified by using a good shop TV. Additional Note : stephanie@dealer-advisors.com, 2025-12-18 22:41:36 :: I'll provide a clearer photo of the model/serial information, but this is all I have at this time.

Model# abc **Dlr Sub Hrs** 1.00 **Sub Labor Amt** \$190.00

Serial# GV34B20062060360 **Appr Hrs** 0.50 **Appr Labor Amt** \$95.00

Notes

Please provide photos of the TV/issue.
Apologies, I thought I had attached them.
Sent information to vendor for authorization.
Thank you.
Per vendor: This is authorized for replacement and 0.50 hour labor.
We recommend that the dealer purchases a similar unit locally to prevent possible shipping damage.
We will cover up to \$175.00 for the part cost, and the defective unit may be scrapped.

Part

Line# 1

Item #	Description	Part tag
USERPART	15651 Coax Cable - White	
Model #	Serial #	Part tag 0000403744
Sub Qty 1.00	Sub Dlr Price \$0.40	Sub Freight \$0.00
Appr Qty 1.00	Appr Dlr Price \$0.40	Appr Freight \$0.00

Notes

Line# 2	Item #		Description			
	USERPART		RG6 Compression Connector			
	Model #		Serial #		Part tag	0000403745
	Sub Qty	1.00	Sub Dlr Price	\$1.84	Sub Freight	\$0.00
	Appr Qty	1.00	Appr Dlr Price	\$1.84	Appr Freight	\$0.00

Notes

Line# 3	Item #		Description			
	USERPART		18898 Insignia 40" LED Smart Fire TV			
	Model #		Serial #		Part tag	0000403746
	Sub Qty	1.00	Sub Dlr Price	\$126.49	Sub Freight	\$0.00
	Appr Qty	1.00	Appr Dlr Price	\$126.49	Appr Freight	\$0.00

Notes

Submitted	Labor Amt	\$627.00	Approved	Labor Amt	\$294.50
	Parts & Freight	\$133.96		Parts & Freight	\$133.96
	Total	\$760.96		Total	\$428.46

DEALER **DATE**
SIGNATURE
 I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER **DATE**
SIGNATURE
 All repairs described have been inspected and are satisfactory.