

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0008794	CLAIM STATUS	Paid
MYERS RV CENTER INC		CLAIM	2502944
12024 CENTRAL AVE S.E.		CLAIM ORIGIN	WEB
ALBUQUERQUE, NM 87123		ORIGINAL CLAIM ID	
USA		VIN	4X4TRPV23TB034572
		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$190.00	SITE/WAREHOUSE	080 / 080
OWNER INFORMATION		ITEM #	RPT198-80
PATRICK CHAVEZ		DEALER RO #	72509
50 UPPER SAN PEDRO		CLAIM START DATE	10/28/2025
Espanola, NM 87532		CLAIM END DATE	01/12/2026
USA			
Retail Date of Purchase	08/11/2025	WARRANTY EXPIRATION DATE	08/11/2026

Claim Line Details

Labor

Line# 2	Operation Code	Operational Description		
	30-91-24-00-000923	Furniture - Sofa or Chairs - Interior/Living Quarters, Sofa, Chair/Repair/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : b.parrott@myersrv.com, 2025-10-28 13:52:00 :: CUSTOMER STATES A WIRE ON THE SEAT IS PUSHING ON THE LEATHER / Underneath the leather like material, a zipper can be felt. Attempted to shift zipper to a location less noticeable however zipper will not move. Both seats have zippers. This issue with persist even with new seats as it is a manufacturing issue. How do we solve this issue. It is the cushions for job 1.			
Model#	Dlr Sub Hrs	1.00	Sub Labor Amt	\$190.00
Serial#	Appr Hrs	1.00	Appr Labor Amt	\$190.00

Notes

Hello, this message is to alert you that Forest River is currently reviewing your request with the Vendor. The contact on the claim has been included in the email to the vendor. Also, please refrain from submitting an order for this repair until the authorization is complete. Please be sure to read the feedback notes upon receiving Authorization for additional details. We will update the line once we receive their response. Thank you.

Vendor is asking feedback per email thread

Hello there, The requested repair has been authorized by Forest River and the Vendor for 1.0 hr. F000003488 - DOMESTIC 050 RHF ARMS DOWN 20240295871 THEATER SEATING 56" (LOWERED SEAT) 2025 FR RPOD. 2021014109 - RECLINER MECH ZERO WALL LO-PRO 18 LSF ARM MANUAL W/CON. Please order the replacement part from the Forest River parts department @ Div92Parts@forestriverinc.com or a local supplier. If the part is purchased outside of Forest River or the Vendor, the Off-the-Shelf parts policy would be applied and a receipt would be required. Thank you

Part

Line# 1	Item #	Description			
	F100810390	DOMESTIC 050 RHF ARMS DOWN 20240295871 THEATER SEATING 56" (LOWERED SEAT) 2025 FR RPOD-(SWITCHBACK SEAL / SWITCHBACK SEAL-W) **F000003488**			
	Model #	Serial #	Part tag		
	Sub Qty	1.00	Sub Dlr Price	\$516.12	Sub Freight \$100.00
	Appr Qty	1.00	Appr Dlr Price	\$516.12	Appr Freight \$100.00

Notes

Line# 2	Item #	Description			
	F100688247	RECLINER MECH ZERO WALL LO-PRO 18 LSF ARM MANUAL W/CON RECLINER MECH ZERO WALL LO-PRO 18 LSF ARM MANUAL W/CON **2021014109**			

Model #		Serial #		Part tag	
Sub Qty	1.00	Sub Dlr Price	\$330.54	Sub Freight	\$0.00
Appr Qty	1.00	Appr Dlr Price	\$330.54	Appr Freight	\$0.00

Notes

Labor

Line# 3

Operation Code 30-99-01-00-001018 **Operational Description** Day Night Shade or Roller Shade - Interior/Soft Goods/Replace/No Tread Code

Complaint, Cause, Correction
 Original Note : b.parrott@myersrv.com, 2025-10-28 14:07:50 :: CUSTOMER STATES SHADE TO THE LEFT OF SOFA WILL NOT GO UP / DEFECTIVE SHADE / REMOVE AND REPLACE SHADE Additional Note : b.parrott@myersrv.com, 2025-10-28 14:08:08 :: Need to replace shade had to remove valance to gain access to inspect for part number. Measurements are as follows 26 inches wide by 21 inches tall.

Model#	Dlr Sub Hrs	0.25	Sub Labor Amt	\$47.50
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$38.00

Notes

Excessive time requested. Time reduced based on photos, description and flat rate.

Part

Line# 1

Item #		Description	
F100549161		ROLLER SHADE, E SERIES BASELINE 26 X 20 DK CHARCOAL *956008*	
Model #		Serial #	Part tag
Sub Qty	1.00	Sub Dlr Price	\$30.06
Appr Qty	1.00	Appr Dlr Price	\$30.06
		Sub Freight	\$15.87
		Appr Freight	\$15.87

Notes

Submitted	Labor Amt	\$237.50	Approved	Labor Amt	\$228.00
	Parts & Freight	\$992.59		Parts & Freight	\$992.59
	Total	\$1,230.09		Total	\$1,220.59

DEALER _____ **DATE** _____

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ **DATE** _____

SIGNATURE

All repairs described have been inspected and are satisfactory.