

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0008794	CLAIM STATUS	Paid
MYERS RV CENTER INC		CLAIM	2525520
12024 CENTRAL AVE S.E.		CLAIM ORIGIN	WEB
ALBUQUERQUE, NM 87123		ORIGINAL CLAIM ID	
USA		VIN	5ZT2TRNB7SB525514
		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$190.00	SITE/WAREHOUSE	048 / 048B
OWNER INFORMATION		ITEM #	TRT240BHSLE
JACOB MICHAEL GARCIA		DEALER RO #	72469
2216 VIOLETA CIR SE		CLAIM START DATE	12/11/2025
Rio Rancho, NM 87124		CLAIM END DATE	01/28/2026
USA			
Retail Date of Purchase	07/11/2025	WARRANTY EXPIRATION DATE	07/11/2026

Claim Line Details

Labor

Line# 5	Operation Code	Operational Description		
	30-100-01-00-001044	Drawer Guides or Tracks, pair - Interior/Cabinetry/Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : ryliefayth@gmail.com, 2025-10-22 09:27:20 :: CUSTOMER STATES THIRD DRAWER FROM TOP IS HARD TO CLOSE. NEED TO PUSH TO RIGHT TO CLOSE / Drawer rail broken / Recommend replacement of both drawer rails 15 inches in length see photo. Parts need to be ordered Additional Note : ryliefayth@gmail.com, 2025-10-22 09:28:46 :: Need auth to order parts			
Model#	Dlr Sub Hrs	0.50	Sub Labor Amt	\$95.00
Serial#	Appr Hrs	0.50	Appr Labor Amt	\$95.00
	Notes			
	The time for this repair is agreeable. This repair is approved as described by the dealer. This authorization is pending ALL requirements of repair code have been met.			

Part

Line# 1	Item #	Description		
	F100606640	SLIDE, CABINET, 35MM SOFT CLOSE, 75#, BALL BEARING, 14", ZINC, DSCM-BBSC3575-14-Z		
	Model #	Serial #	Part tag	
	Sub Qty 1.00	Sub Dlr Price \$5.88	Sub Freight	\$17.09
	Appr Qty 1.00	Appr Dlr Price \$5.89	Appr Freight	\$17.09
	Notes			
	Computer rounded up \$0.01			
Line# 2	Item #	Description		
	F100606641	SLIDE, DRAWER, 35MM SOFT CLOSE, 75#, BALL BEARING, 14", ZINC, DSDM-BBSC3575-14-Z		
	Model #	Serial #	Part tag	
	Sub Qty 1.00	Sub Dlr Price \$1.14	Sub Freight	\$0.00
	Appr Qty 1.00	Appr Dlr Price \$1.14	Appr Freight	\$0.00
	Notes			

Labor

Line# 6	Operation Code	Operational Description		
	70-469-01-11-004632	Thermostat Temperature Controller - Appliances/Refrigerator (Furrion)/Replace/ Electrical		
	Complaint, Cause, Correction			
	Original Note : ryliefayth@gmail.com, 2025-10-22 09:30:21 :: CUSTOMER STATES LIGHT COVER IN FRIDGE IS BROKE / Light cover broken clip on the right broken off / Found the light cover is broken the clip on the right is gone. Recommend replacement Hold for parts - need to order Additional Note : ryliefayth@gmail.com,			

2025-10-22 09:30:33 :: Need auth for parts

Model# FCR10DCGFA-BG Dlr Sub Hrs 0.30 Sub Labor Amt \$57.00

Serial# 00015822403008230022 Appr Hrs 0.20 Appr Labor Amt \$38.00

Notes

Has this part already been ordered? Forest River is currently reviewing your request with the vendor. If the vendor does not confirm they are shipping the parts directly to you, you will need to order them through us. To ensure accurate shipping, please verify your address, or we will use the one listed on the claim. Once confirmed, please acknowledge and place the claim back on our side. We'll update the line once we receive the vendor's response. Thank you.

The part hasn't been ordered yet. The address attached to the WO is the correct address.

Vendor states: Case 6337251 VIN 5ZT2TRNB7SB525514

To proceed with your request as a one-time customer courtesy we will give pre-auth prior to the serial number. If it is found that the serial number has already been used in a prior case AND if we do not get a photo of the serial number with the claim, this pre-auth will be void and the claim will be denied.

Vendor states: Vendor states: Case 6337251 VIN 5ZT2TRNB7SB525514

To proceed with your request as a one-time customer courtesy we will give pre-auth prior to the serial number. If it is found that the serial number has already been used in a prior case AND if we do not get a photo of the serial number with the claim, this pre-auth will be void and the claim will be denied. This authorization is pending ALL requirements of repair code have been met.

Do you need to add the part to the claim? -KC

Let me check with parts and see if we have gotten anything. If not, I will have it ordered.

putting back into feedback so dealer can update if they need to order the part or not thanks-kd

Parts have been ordered! Thank you!

Okay - I am going to reset the claim, please add the fridge door before submitting back over to my side! Thanks -KC

Putting in feedback so dealer can add pictures -KC

I've added additional pictures. We aren't replacing the door, just the light cover. Serial and model info added. (SK)

Need part added

Katie, it still won't let me add the part. The part button is "grayed" out. It's part F100627751.

Okay, I have added the part for you. Will it let you add your cost and freight if any? -KC

Added part cost and freight.

Reauthing for dealer -KC

Part

Line# 1	Item #	Description	Model #	Serial #	Part tag
	F100627751	TEMPERATURE CONTROL BOX, ASSEMBLY FOR REFRIGERATOR, TEMPERATURE CONTROL BOX, ASSEMBLY FOR REFRIGERATOR FCR10DCGFA-BG/2023009192, 2023031472			0000399869
	Sub Qty	1.00	Sub Dlr Price	\$68.33	Sub Freight \$16.58
	Appr Qty	1.00	Appr Dlr Price	\$68.33	Appr Freight \$16.58

Notes

Submitted

Labor Amt	\$152.00
Parts & Freight	\$109.02
Total	\$261.02

Approved

Labor Amt	\$133.00
Parts & Freight	\$109.03
Total	\$242.03

DEALER SIGNATURE

DATE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER SIGNATURE

DATE

All repairs described have been inspected and are satisfactory.