

Claim statement

Claim J01470240
Dealer account #: 296921
 MYERS RV CENTER, INC

Unit 58TBM0BR2S3TT3077
Chassis: 0001445143
Description; 263KBS OPEN RANGE LIGHT TT
Registration date: 08/15/2025
Mileage:

Reference:

Customer: COOPER, KIMBERLY
Repair line J01470240-001
Claim type Standard
Claim group WarrClaim

Create date: 11/18/2025 **Start date** 12/16/2025 **Rep line desc:** FURNACE
Status: Pre-Approval **End date** 12/16/2025 **Pre auth#:** PA001291055
Status date 12/04/2025

rockenh December 4, 2025 7:00 AM approval 4.0 hours to make repairs to furnace - install issue rockenh December 2, 2025 2:53 PM sent to vendor zz212205
 December 2, 2025 11:32 AM ATTACHED FURNACE CHECK LIST echartv November 21, 2025 8:51 AM Per manager: cutting holes into

Complaint: CUSTOMER STATES FURNACE WILL NOT LIGHT

Cause: CompFail Couldnt duplicate customer complaint first diagnosis. When customer picked up, furnace wouldnt stay lit. Found exposed 12 volt line near exposed wiring in connectors. Wiggled wire bundle and furnace stopped working. Restarted furnace and flame stayed. Furnaced ran until wire bundle moved again. Bad connections at wire bundle next to furnace. / Poor air intake

Correction: VDcln After returning unit to bay, replaced all connections in wire bundle next to furnace and capped exposed live 12 volt wire. Tested unit. Starving for air on intake. Not enough cubic feet of space in area where furnace is installed. Pulled furnace and tested. Verified furnace operation out of unit. Need pre authorization to install air intake vent from bathroom to furnace area. Have to remove entire dresser assembly to remove furnace. See pictures.

Transaction type	Main Op.	Operation no	Item number	Disp. code	Adj. Reason Code	Description	Req. qty	Unit	Unit price	Req. amount	Approved quantity	Approved amount
Labor	Yes	0135998				FURNACE COMPLETE-MISC. ELECTRICAL REPAIRS	4.00		\$179.00	\$716.00	4.00	\$716.00

	Labor	Parts	Charges	Total
Total requested amount	\$716.00	\$0.00	\$0.00	\$716.00
Total adjusted	(\$716.00)	\$0.00	\$0.00	(\$716.00)
Total approved amount	\$0.00	\$0.00	\$0.00	\$0.00

Invoice status None
 Invoiced date 12/4/2025
 Payment reference

Claim total J01470240

	Labor	Parts	Charges	Total
Total requested amount	\$716.00	\$0.00	\$0.00	\$716.00
Total adjusted	(\$716.00)	\$0.00	\$0.00	(\$716.00)
Total approved amount	\$0.00	\$0.00	\$0.00	\$0.00