

Claim statement

Claim J01453808
Dealer account #: 296921
 MYERS RV CENTER, INC

Unit 58TBM0BR3S3TT3072
Chassis: 0001396639
Description; 263KBS OPEN RANGE LIGHT TT
Registration date: 04/04/2025
Mileage:

Reference:
Customer: shive
Repair line J01453808-001 **Create date:** 10/17/2025 **Start date** 01/20/2026 **Rep line desc:** leak in underbelly
Claim type Standard **Status:** Confirmed **End date** 01/20/2026 **Pre auth#:** PA001263988
Claim group WarrClaim **Status date** 01/23/2026
 shoupw October 22, 2025 9:23 AM approve 8.0 shoupw October 17, 2025 2:58 PM approve 5.0

Complaint: CUSTOMER STATES THERE IS A LEAK COMINING FROM THE UNDERBELLY - MAY BE THE GREY OR BLACK TANK

Cause: InstInc Filled each tank independently. Identified black tank was leaking. Had to removed rear portion of underbelly from bumper to front axle to gain access to black tank. Verified Black tank was not mounted correctly . Also noted sewage had dried on a large portion of underbelly in the rear area. Underbelly smells like sewage. Need to replace underbelly and thermal lining remount tank to correct location and have to move Support 3/4 of an inch forward of where it was mounted by the factory. Initially black tank vent was the only visible leak had to gain access to backside of curved wall behind toilet. Had to remove door, jam, striker, toilet, and toilet flange. After removing black tank was damaged by on repair had to replace vent was replaced in front of toilet.
Correction: Remove toilet flange. After removing black tank was damaged by on repair had to replace vent was replaced in front of toilet. Before reassembly cleaned all surface removed all staples flood tested verified. No leaks are present. Reassembled removed items in reversed order. Waiting on warranty approval.

Transaction type	Main Op.	Operation no	Item number	Disp. code	Adj. Reason Code	Description	Req. qty	Unit	Unit price	Req. amount	Approved quantity	Approved amount
Labor	Yes	0709046				VENT/PIPE/CAP BLACK TANK-REPLACE	10.00		\$179.00	\$1,790.00	8.00	\$1,432.00
Item	No		9001530			10-1693 1 1/2" WASTE HOLDING TANK RUBBER GROMMET	1.00	EA	\$3.34	\$3.34	1.00	\$3.34
Item	No		9001530			17639 1 1/2" FLEX COUPLING	1.00	EA	\$5.21	\$5.21	1.00	\$5.21
Item	No		9001530			10-1694 WASTE HOLDING TANK GROMMET 2"	1.00	EA	\$3.81	\$3.81	1.00	\$3.81
Item	No		9001530			21424 GASKET/BOLT KIT	1.00	EA	\$5.95	\$5.95	1.00	\$5.95
Item	No		2014938		Not Applicable To Repair	PLASTIC,LAM 70.50X400' W/FOIL 1S	32.00	RFT	\$7.74	\$247.68	0.00	\$0.00
Item	No		9001525			SPRAY FOAM	1.00	EA	\$12.18	\$12.18	1.00	\$12.18

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Mileage:

Reference:
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Charges No Parts markup 1.00 \$9.15 \$9.15 1.00 \$9.15

	Labor	Parts	Charges	Total		
Total requested amount	\$1,790.00	\$278.17	\$9.15	\$2,077.32	Invoice status	Invoiced
Total adjusted	(\$358.00)	(\$247.68)	\$0.00	(\$605.68)	Invoiced date	1/23/2026
Total approved amount	\$1,432.00	\$30.49	\$9.15	\$1,471.64	Payment reference	455267

Repair line J01453808-002 **Create date:** 10/17/2025 **Start date** 01/20/2026 **Rep line desc:** tv remote
Claim type Standard **Status:** Confirmed **End date** 01/20/2026 **Pre auth#:** PA001261798
Claim group WarrClaim **Status date** 01/23/2026
 shoupw October 22, 2025 9:23 AM approve 8.0 shoupw October 17, 2025 2:58 PM approve 5.0

Complaint: CUSTOMER STATES TV DOES NOT TURN ON WITH THE REMOTE - CAN CHANGE THE CHANNELS AND AJUST VOLUME

Cause: CompFail remote is defective

Correction: Verified customer concern. Remote functioned a couple of times then quit working. Changed out batteries but symptom continued. Need to replace remote. need auth to order a remote Model CX40A24ETVDCS sn#cx40a24etvdc-0824-135-0399

Transaction type	Main Op.	Operation no	Item number	Disp. code	Adj. Reason Code	Description	Req. qty	Unit	Unit price	Req. amount	Approved quantity	Approved amount
Labor	Yes	0177005X				TELEVISION REMOTE-REPLACE-CONNEX	0.05		\$179.00	\$8.95	0.05	\$8.95
Item	No		2064909		CLMNOPART	CONTROL,RMT TV CONNEX A24 MODELS	2.00	EA	\$60.50	\$121.00	2.00	\$121.00

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Registration date: 04/04/2025
Mileage:

Reference:
Customer: shive

Charges No Parts markup 1.00 \$36.30 \$36.30 1.00 \$36.30

	Labor	Parts	Charges	Total
Total requested amount	\$8.95	\$121.00	\$36.30	\$166.25
Total adjusted	\$0.00	\$0.00	\$0.00	\$0.00
Total approved amount	\$8.95	\$121.00	\$36.30	\$166.25

Invoice status Invoiced
 Invoiced date 1/23/2026
 Payment reference 455267

Claim total J01453808

	Labor	Parts	Charges	Total
Total requested amount	\$1,798.95	\$399.17	\$45.45	\$2,243.57
Total adjusted	(\$358.00)	(\$247.68)	\$0.00	(\$605.68)
Total approved amount	\$1,440.95	\$151.49	\$45.45	\$1,637.89