

# Claim statement

**Claim** J01453808  
**Dealer account #:** 296921  
 MYERS RV CENTER, INC

**Unit** 58TBM0BR3S3TT3072  
**Chassis:** 0001396639  
**Description;** 263KBS OPEN RANGE LIGHT TT  
**Registration date:** 04/04/2025  
**Mileage:**

**Reference:**  
**Customer:** shive  
**Repair line** J01453808-001 **Create date:** 10/17/2025 **Start date** 01/20/2026 **Rep line desc:** leak in underbelly  
**Claim type** Standard **Status:** Confirmed **End date** 01/20/2026 **Pre auth#:** PA001263988  
**Claim group** WarrClaim **Status date** 01/23/2026  
 shoupw October 22, 2025 9:23 AM approve 8.0 shoupw October 17, 2025 2:58 PM approve 5.0

**Complaint:** CUSTOMER STATES THERE IS A LEAK COMINING FROM THE UNDERBELLY - MAY BE THE GREY OR BLACK TANK

**Cause:** InstInc Filled each tank independently. Identified black tank was leaking. Had to removed rear portion of underbelly from bumper to front axle to gain access to black tank. Verified Black tank was not mounted correctly . Also noted sewage had dried on a large portion of underbelly in the rear area. Underbelly smells like sewage. Need to replace underbelly and thermal lining remount tank to correct location and have to move Support 3/4 of an inch forward of where it was mounted by the factory. Initially black tank vent was the only visible leak had to gain access to backside of curved wall behind toilet. Had to remove door, jam, striker, toilet, and toilet flange. After removing black tank was damaged by on repair had to replace vent was replaced in front of toilet.  
**Correction:** Remove toilet flange. After removing black tank was damaged by on repair had to replace vent was replaced in front of toilet. Before reassembly cleaned all surface removed all staples flood tested verified. No leaks are present. Reassembled removed items in reversed order. Waiting on warranty approval.

Transaction type	Main Op.	Operation no	Item number	Disp. code	Adj. Reason Code	Description	Req. qty	Unit	Unit price	Req. amount	Approved quantity	Approved amount
Labor	Yes	0709046				VENT/PIPE/CAP BLACK TANK-REPLACE	10.00		\$179.00	\$1,790.00	8.00	\$1,432.00
Item	No		9001530			10-1693 1 1/2" WASTE HOLDING TANK RUBBER GROMMET	1.00	EA	\$3.34	\$3.34	1.00	\$3.34
Item	No		9001530			17639 1 1/2" FLEX COUPLING	1.00	EA	\$5.21	\$5.21	1.00	\$5.21
Item	No		9001530			10-1694 WASTE HOLDING TANK GROMMET 2"	1.00	EA	\$3.81	\$3.81	1.00	\$3.81
Item	No		9001530			21424 GASKET/BOLT KIT	1.00	EA	\$5.95	\$5.95	1.00	\$5.95
Item	No		2014938		Not Applicable To Repair	PLASTIC,LAM 70.50X400' W/FOIL 1S	32.00	RFT	\$7.74	\$247.68	0.00	\$0.00
Item	No		9001525			SPRAY FOAM	1.00	EA	\$12.18	\$12.18	1.00	\$12.18

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**Description;** 263KBS OPEN RANGE LIGHT TT  
**Registration date:** 04/04/2025  
**Mileage:**

**Reference:**  
**Customer:** shive

Charges No Parts markup 1.00 \$9.15 \$9.15 1.00 \$9.15

	Labor	Parts	Charges	Total		
Total requested amount	\$1,790.00	\$278.17	\$9.15	\$2,077.32	Invoice status	Invoiced
Total adjusted	(\$358.00)	(\$247.68)	\$0.00	(\$605.68)	Invoiced date	1/23/2026
Total approved amount	\$1,432.00	\$30.49	\$9.15	\$1,471.64	Payment reference	455267

**Repair line** J01453808-001-01 **Create date:** **Start date** 01/20/2026 **Rep line desc:** leak in underbelly  
**Claim type** Standard **Status:** Confirmed **End date** 01/20/2026 **Pre auth#:**  
**Claim group** RESUBMIT **Status date** 01/27/2026  
 shoupw October 22, 2025 9:23 AM approve 8.0 shoupw October 17, 2025 2:58 PM approve 5.0

**Complaint:** CUSTOMER STATES THERE IS A LEAK COMINING FROM THE UNDERBELLY - MAY BE THE GREY OR BLACK TANK

**Cause:** InstInc Filled each tank independently. Identified black tank was leaking. Had to removed rear portion of underbelly from bumper to front axle to gain access to black tank. Verified Black tank was not mounted correctly . Also noted sewage had dried on a large portion of underbelly in the rear area. Underbelly smells like sewage. Need to replace underbelly and thermal lining remount tank to correct location and have to move Support 3/4 of an inch forward of where it was mounted by the factory. Initially black tank vent was the only visible leak had to gain access to backside of curved wall behind toilet. Had to remove door, jam, striker, toilet, and remove toilet flange. After removing black tank vent damaged by in repair had to replace in with new one. Had to replace in with new one. Before reassembly cleaned all surface removed all staples flood tested verified. No leaks are present. Reassembled removed items in reversed order. Waiting on warranty approval.

**Correction:** Remove toilet flange. After removing black tank vent damaged by in repair had to replace in with new one. Had to replace in with new one. Before reassembly cleaned all surface removed all staples flood tested verified. No leaks are present. Reassembled removed items in reversed order. Waiting on warranty approval.

Transaction type	Main Op.	Operation no	Item number	Disp. code	Adj. Reason Code	Description	Req. qty	Unit	Unit price	Req. amount	Approved quantity	Approved amount
Labor	Yes	0709046				VENT/PIPE/CAP BLACK TANK-REPLACE	10.00		\$179.00	\$0.00	0.00	\$0.00
Item	No		9001530			10-1693 1 1/2" WASTE HOLDING TANK RUBBER GROMMET	1.00	EA	\$3.34	\$0.00	0.00	\$0.00
Item	No		9001530			17639 1 1/2" FLEX COUPLING	1.00	EA	\$5.21	\$0.00	0.00	\$0.00
Item	No		9001530			10-1694 WASTE HOLDING TANK GROMMET 2"	1.00	EA	\$3.81	\$0.00	0.00	\$0.00
Item	No		9001530			21424 GASKET/BOLT KIT	1.00	EA	\$5.95	\$0.00	0.00	\$0.00
Item	No		2014938			PLASTIC,LAM 70.50X400' W/FOIL 1S	32.00	RFT	\$7.74	\$247.68	32.00	\$247.68

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**Chassis:** 0001396639  
**Description;** 263KBS OPEN RANGE LIGHT TT  
**Registration date:** 04/04/2025  
**Mileage:**

**Reference:**  
**Customer:** shive

Item	No	9001525	SPRAY FOAM	1.00	EA	\$12.18	\$0.00	0.00	\$0.00
Charges	No		Parts markup	1.00		\$74.30	\$74.30	1.00	\$74.30

	Labor	Parts	Charges	Total	Invoice status	Invoice date
Total requested amount	\$0.00	\$247.68	\$74.30	\$321.98	Invoiced	1/27/2026
Total adjusted	\$0.00	\$0.00	\$0.00	\$0.00	Payment reference	456119
Total approved amount	\$0.00	\$247.68	\$74.30	\$321.98		

**Repair line** J01453808-002 **Create date:** 10/17/2025 **Start date** 01/20/2026 **Rep line desc:** tv remote  
**Claim type** Standard **Status:** Confirmed **End date** 01/20/2026 **Pre auth#:** PA001261798  
**Claim group** WarrClaim **Status date** 01/23/2026  
 shoupw October 22, 2025 9:23 AM approve 8.0 shoupw October 17, 2025 2:58 PM approve 5.0

**Complaint:** CUSTOMER STATES TV DOES NOT TURN ON WITH THE REMOTE - CAN CHANGE THE CHANNELS AND AJUST VOLUME

**Cause:** CompFail remote is defective

**Correction:** Verified customer concern. Remote functioned a couple of times then quit working. Changed out batteries but symptom continued. Need to replace remote. need auth to order a remote Model CX40A24ETVDCS sn#cx40a24etvdcsc-0824-135-0399

Transaction type	Main Op.	Operation no	Item number	Disp. code	Adj. Reason Code	Description	Req. qty	Unit	Unit price	Req. amount	Approved quantity	Approved amount
Labor	Yes	0177005X				TELEVISION REMOTE-REPLACE-CONNEX	0.05		\$179.00	\$8.95	0.05	\$8.95
Item	No		2064909	CLMNOPART		CONTROL,RMT TV CONNEX A24 MODELS	2.00	EA	\$60.50	\$121.00	2.00	\$121.00

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**Registration date:** 04/04/2025  
**Mileage:**

**Reference:**  
**Customer:** shive

Charges No Parts markup 1.00 \$36.30 \$36.30 1.00 \$36.30

	Labor	Parts	Charges	Total
Total requested amount	\$8.95	\$121.00	\$36.30	\$166.25
Total adjusted	\$0.00	\$0.00	\$0.00	\$0.00
Total approved amount	\$8.95	\$121.00	\$36.30	\$166.25

Invoice status Invoiced  
 Invoiced date 1/23/2026  
 Payment reference 455267

<b>Claim total J01453808</b>	Labor	Parts	Charges	Total
Total requested amount	\$1,798.95	\$646.85	\$119.75	\$2,565.55
Total adjusted	(\$358.00)	(\$247.68)	\$0.00	(\$605.68)
Total approved amount	\$1,440.95	\$399.17	\$119.75	\$1,959.87