



12024 Central Ave SE ★ Albuquerque NM 87123  
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W/O: 72356  
 Promised Date:  
 26 SEP 25



WO #: 72356 (Appointment Date: 13 SEP 2025 - Time: 09:15am)  
 Customer Name: 59628 - SHIVE, MELISSA ANN  
 Completed Date: 20 JAN 26  
 Invoice#: 308217  
 Author: ADVISOR  
 Stock Desc: 9498 2025 OPEN RANGE LIGHT 263KBS  
 Serial#: 58TBM0BR3S3TT3072 Date In: 13 SEP 25  
 Chassis#: 58TBM0BR3S3TT3072 Time In:  
 Miles/Hrs:  
 Tag#: 6807  
 Purchased Date: 04 APR 25  
 Warranty Date: 04 APR 25

**Job #1 - Warranty**

COMPLAINT: CUSTOMER STATES THERE IS A LEAK COMING FROM THE UNDERBELLY - MAY BE THE GREY OR BLACK TANK

CAUSE: Incorrect installation

CORRECTION: Filled each tank independently. Identified black tank was leaking. Had to removed rear portion of underbelly from bumper to front axle to gain access to black tank. Verified Black tank was not mounted correctly . Also noted sewage had dried on a large portion of underbelly in the rear area. Underbelly smells like sewage. Need to replace underbelly and thermal lining remount tank to correct location and have to move Support 3/4 of an inch forward of where it was mounted by the factory. Initially black tank vent was the only visible leak had to gain access to backside of curved wall behind toilet. Had to remove door, jam, striker, toilet, and toilet connections. After removing black tank vent and replacing, inserted grommet system was flood tested but failed again. Removed toilet flange and found rubber. Gromit was damaged beyond repair. Had to remove tank to replace 3 inch sewer inlet grommet. Before reassembly cleaned all surface removed all staples flood tested verified. No leaks are present. Reassembled removed items in reversed order. Waiting on warranty approval. JOB COMPLETE

Customer #: 59628  
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**Labor**

Job #	Description	Total
1	LEAK COMING OUT OF UNDERBELLY	1,432.00

**Parts**

Part #	Description	Qty	Price	Total
10-1693	1-1/2" WASTE HOLDING TANK RUBBER GROMMET	1.00	4.34	4.34
17639	1-1/2" FLEX COUPLING	1.00	6.77	6.77
10-1694	WASTE HOLDING TANK GROMMET 2"	1.00	4.95	4.95
21425	GASKET/BOLT KIT	1.00	7.74	7.74
2014938	PLASTIC, LAM 70.50" WIDE W/ FOIL	32.00	9.71	310.72
2064909	CONTROL, REMOTE TV CONNEX A24 MODELS	1.00	78.65	78.65
17150	SPRAY FOAM, KRAKEN BOND (BLACK)	1.00	15.83	15.83

**Subtotal for Job #1: 1,861.00**

**Job #2 - Warranty**

COMPLAINT: CUSTOMER STATES TV DOES NOT TURN ON WITH THE REMOTE - CAN CHANGE THE CHANNELS AND AJUST VOLUME \*\*REMOTE IS BETWEEN THE RECLINERS IN THE BOTTOM



DRAWER\*\*

CAUSE: Component failure

CORRECTION: Verified customer concern. Remote functioned a couple of times then quit working. Changed out batteries but symptom continued. Need to replace remote. Waiting on warranty approval.

**Labor**

Job #	Description	Total
2	TVVREMOTE DIAGNOSE	8.95

**Parts**

Part #	Description	Qty	Price	Total
2064909	CONTROL, REMOTE TV CONNEX A24 MODELS	1.00	78.65	78.65

**Subtotal for Job #2: 87.60**

**Job #3 - Warranty**

COMPLAINT: JOB ADDED: CUSTOMER STATES HEAT IS NOT COMING OUT THE VENT IN KITCHEN AREA BY THE SINK

CAUSE: Black tank fell and crushed ducting.

CORRECTION: Remove and replaced damaged portion of ducting. Waiting on warranty approval. JOB COMPLETE

**Labor**

Job #	Description	Total
3	FURNACE AIR FLOW DIAGNOSE	179.00

**Subtotal for Job #3: 179.00**

**Job #WIN-STD - External**

COMPLAINT: WINTERIZE STANDARD

CAUSE: Winterize rv basic

CORRECTION: Completed

**Labor**

Job #	Description	Total
WIN-STD	WINTERIZE RV - BASIC	N/C

**Parts**

Part #	Description	Qty	Price	Total
21622	ANTIFREEZE	3.00	N/C	N/C

**Other Services**

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

**Subtotal for Job #WIN-STD: 0.00**

Parts Total: 507.65  
Labour Total: 1,619.95  
Sublet Total: 0.00  
Extras Total: 0.00  
**WORK ORDER TOTAL: 2,127.60**

W/O: 72356  
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NOTICE:  
DUE TO A LACK OF SPACE, A \$15/DAY STORAGE FEE WILL APPLY IF YOU DO NOT PICK UP YOUR UNIT WITHIN 48 HOURS OF NOTICE OF COMPLETION

EFFECTIVE 01/12/2026 A CREDIT CARD SURCHARGE OF 3% WILL BE APPLIED TO ALL CREDIT CARD TRANSACTIONS

\*\*MANUFACTURER'S WARRANTIES AND SERVICE CONTRACTS DO NOT COVER DIAGNOSTIC TIME IF NO PROBLEM IS FOUND\*\*

ALTHOUGH WE TAKE PRECAUTIONS TO INSURE YOUR VEHICLE'S SECURITY WHILE IN FOR REPAIRS, WE ARE NOT RESPONSIBLE FOR ANY LOSS OR DAMAGE TO THE VEHICLE OR CONTENTS DUE TO FIRE, THEFT, OR ANY OTHER CAUSE BEYOND OUR CONTROL. WE WOULD APPRECIATE YOUR ASSISTANCE BY REMOVING OR SECURING YOUR VALUABLES SUCH AS GUNS, CAMERAS, JEWELRY, CASH, ETC .

I hereby authorize Myers RV Center, Inc. to perform the repair work set forth in this work order, including the parts and materials necessary. I agree that you are not responsible for delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets and highways for the purpose of testing, inspection or transporting to sublet vendors. An express mechanics lien is hereby acknowledged on the herein described vehicle to secure the payment for repairs performed.

Date: 21 Jan 2026

Customer Signature : \_\_\_\_\_

Customer Work Order

W/O: 72356  
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