Claim statement

Claim	J01401684	**Unit**	58TBM0AK5S7533061
Dealer account #:	296921 MYERS RV CENTER, INC	**Chassis:**	0001316163
		Description;	188BHS OPEN RANGE TT
		Registration date:	01/31/2025
Reference:		**Mileage:**	
Customer:	MONTES DE OCA, LYDIA		

Repair line	J01401684-001	**Create date:**	07/22/2025	**Start date**		**Rep line desc:**	TORN FLOORING
Claim type	Standard	**Status:**	Declined	**End date**		**Pre auth#:**	
Claim group	WarrClaim	**Status date**	12/04/2025				

barkerm December 4, 2025 11:35 AM Denied per dealer request. Claim submitted under wrong VIN. barkerm July 23, 2025 11:35 AM App. 22.0 hrs. to replace lino. **This authorization is only valid for the life of the warranty.** P#= 2057850

Complaint: CUSTOMER STATES THE SLIDE OUT WOOD UNDERNEATH IS NOT SQUARED OFF AND IT CAUGHT THE FLOORING AND TORE IT. (COMMING IN TO START THE PROCESS AND ORDER PARTS OR WHATS NEEDED, THEN WILL COME BACK FOR THE SERVICE IN SEPTEMBER)

Cause: InstInc Stud for slide out was too long cut an angle catching on the floor

Correction: The stud for the slide was cut square removing the point that was hanging on the floor the slide now operates smoothly without risk of further damage. To repair the linoleum the slide will have to be completely removed from the unit. All facia trim work on the inside of the slide will have to be removed. The couch will have to be removed the linoleum will have to be cut to fit. The slide room will then have to be reinstalled all trim work replaced . The couch reinstalled. It is also possible that the refrigerator which is in the slide room will have to be removed and reinstalled.. Minimum amount of time will be 24 hours

Transaction type	Main Op.	Operation no	Item number	Disp. code	Adj. Reason Code	Description	Req. qty	Unit	Unit price	Req. amount	Approved quantity	Approved amount
Labor	Yes	0406001H			Other	FLOOR COVERINGS-REPLACE-LINOLEUM-SLIDEOUT	24.00		$165.00	$3,960.00	0.00	$0.00

	Labor	Parts	Charges	Total
Total requested amount	$3,960.00	$0.00	$0.00	$3,960.00
Total adjusted	($3,960.00)	$0.00	$0.00	($3,960.00)
Total approved amount	$0.00	$0.00	$0.00	$0.00

Invoice status	None
Invoiced date	7/23/2025
Payment reference	

Claim total J01401684	Labor	Parts	Charges	Total
Total requested amount	$3,960.00	$0.00	$0.00	$3,960.00
Total adjusted	($3,960.00)	$0.00	$0.00	($3,960.00)
Total approved amount	$0.00	$0.00	$0.00	$0.00