

Claim statement

Claim J01492800
Dealer account #: 296921
 MYERS RV CENTER, INC

Unit 58TBM0BR4R3TM3085
Chassis: 0001264456
Description; 290RLS OPEN RANGE LIGHT TT
Registration date: 03/22/2025
Mileage:

Reference:

Customer: Montoya, Tina
Repair line J01492800-001
Claim type Standard
Claim group WarrClaim
 freezeb January 13, 2026 1:32 PM approved 4.0 hours for repair

Create date: 01/12/2026 **Start date** 01/15/2026 **Rep line desc:** Slideout
Status: Confirmed **End date** 01/15/2026 **Pre auth#:** PA001314065
Status date 01/21/2026

Complaint: Customer states slideout on the drivers side is not working properly/struggles.

Cause: InstInc Verified customer concern bearing operation. It was noted excessive noise coming from both front and rear motors and gear rails. Visual inspection showed no obvious sign but the rollers and grooves have black soot or dirt and oil mixture embedded. The roller also has dirt and oil embedded. Need to clean mechanism and lubricate with correct Teflon lube. Further diag showed measurements as per Leopard were beyond tolerance. Need to reinstall columns and inspect for further damage.

Correction: Remove column from wall, separated column, bearing block, assembly , gears and motor. Washed with soapy water, wipe down, dry and apply silicone lube. Reassembled in reverse order and reinstalled into unit. Install column as per manufacturer specs, keeping spacing from face of gear rail to edge of the column at 2 1/2 inches +/- an eighth of an inch. After install of column assemblies, grease synchronized motor to each other and test. Had to also lube front side as audible whining with steel there.

Transaction type	Main Op.	Operation no	Item number	Disp. code	Adj. Reason Code	Description	Req. qty	Unit	Unit price	Req. amount	Approved quantity	Approved amount
Labor	Yes	0311999				SLIDE OUT-MISC. GENERAL REPAIRS	6.50		\$179.00	\$1,163.50	4.00	\$716.00
Item	No		9001525			Silicone	1.00	EA	\$17.90	\$17.90	1.00	\$17.90
Charges	No					Parts markup	1.00		\$5.37	\$5.37	1.00	\$5.37

	Labor	Parts	Charges	Total	Invoice status	Invoice date
Total requested amount	\$1,163.50	\$17.90	\$5.37	\$1,186.77	Invoiced	1/21/2026
Total adjusted	(\$447.50)	\$0.00	\$0.00	(\$447.50)	Payment reference	455267
Total approved amount	\$716.00	\$17.90	\$5.37	\$739.27		

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Unit 58TBM0BR4R3TM3085
Chassis: 0001264456
Description; 290RLS OPEN RANGE LIGHT TT
Registration date: 03/22/2025
Mileage:

Reference:

Customer: Montoya, Tina
Repair line J01492800-002
Claim type Standard
Claim group WarrClaim
 freezeb January 13, 2026 1:32 PM approved 4.0 hours for repair

Create date: 01/12/2026 **Start date** 01/15/2026 **Rep line desc:** Trim
Status: Confirmed **End date** 01/15/2026 **Pre auth#:** PA001314135
Status date 01/21/2026

Complaint: Trim loose in kitchen slide at the side, trim loose in slide above recliners

Cause: Loose Incorrect installation, staples push through the trim

Correction: Secure trim with staples, insured it was correct contact and filled staple holes with ebony putty. For trim above cliners removed all three pieces of lateral fascia, clean plywood, and removed all nails and debris. Reinstalled trim and filled nail holes with putty.

Transaction type	Main Op.	Operation no	Item number	Disp. code	Adj. Reason Code	Description	Req. qty	Unit	Unit price	Req. amount	Approved quantity	Approved amount
Labor	Yes	0409997				INTERIOR TRIM-RESECURE/ADJUST	0.50		\$179.00	\$89.50	0.50	\$89.50
Labor	No	0409994				INTERIOR TRIM-PER UNIT-FIX SCRATCH/STAPLE HOLES/EXCESSPUTTY	0.50		\$179.00	\$89.50	0.50	\$89.50
Item	No		9001525			Staples, putty	1.00	EA	\$8.95	\$8.95	1.00	\$8.95
Charges	No					Parts markup	1.00		\$2.69	\$2.69	1.00	\$2.69

	Labor	Parts	Charges	Total	Invoice status	Invoice date
Total requested amount	\$179.00	\$8.95	\$2.69	\$190.64	Invoiced	1/21/2026
Total adjusted	\$0.00	\$0.00	\$0.00	\$0.00		
Total approved amount	\$179.00	\$8.95	\$2.69	\$190.64	Payment reference	455267

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Unit 58TBM0BR4R3TM3085
Chassis: 0001264456
Description; 290RLS OPEN RANGE LIGHT TT
Registration date: 03/22/2025
Mileage:

Reference:

Customer: Montoya, Tina
Repair line J01492800-003
Claim type Standard
Claim group WarrClaim

Create date: 01/12/2026 **Start date** 01/15/2026 **Rep line desc:** Shades
Status: Confirmed **End date** 01/15/2026 **Pre auth#:** PA001314182
Status date 01/21/2026

freezeb January 13, 2026 1:32 PM approved 4.0 hours for repair

Complaint: Shades at dinette and rear window will not retract properly

Cause: CompFail Adhesive failure on one of the shades, the one in the rear looks like adhesive failed and shade was scooted to the left, causing a bind when retracting. Need to replace shade. Dinette shade fabric is cut crooked and need to be replaced, not allowing shade to roll.

Correction: Both shades need to be replaced.

Transaction type	Main Op.	Operation no	Item number	Disp. code	Adj. Reason Code	Description	Req. qty	Unit	Unit price	Req. amount	Approved quantity	Approved amount
Labor	Yes	0807014B				SHADES/BLINDS COMPLETE-REPLACE-MANUAL	0.25		\$179.00	\$89.50	0.50	\$89.50
Item	No		2022806			SHADE,NIGHT RLR NON-MTZ 62X38 BLK	2.00	EA	\$87.00	\$174.00	2.00	\$174.00
Charges	No					Parts markup	1.00		\$52.20	\$52.20	1.00	\$52.20

	Labor	Parts	Charges	Total	Invoice status	Invoice date
Total requested amount	\$89.50	\$174.00	\$52.20	\$315.70	Invoiced	1/21/2026
Total adjusted	\$0.00	\$0.00	\$0.00	\$0.00	Payment reference	455267
Total approved amount	\$89.50	\$174.00	\$52.20	\$315.70		

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Registration date: 03/22/2025
Mileage:

Reference:

Customer: Montoya, Tina
Repair line J01492800-005
Claim type Standard
Claim group WarrClaim
 freezeb January 13, 2026 1:32 PM approved 4.0 hours for repair

Create date: 01/12/2026 **Start date** 01/15/2026 **Rep line desc:** Dinette
Status: Confirmed **End date** 01/15/2026 **Pre auth#:** PA001314141
Status date 01/21/2026

Complaint: Dinette table is loose at floor

Cause: Loose Screws were too short from install

Correction: Install screws that were a quarter inch longer to get more grip. Checked operation and insured no screws were protruding that could damage the floor.

Transaction type	Main Op.	Operation no	Item number	Disp. code	Adj. Reason Code	Description	Req. qty	Unit	Unit price	Req. amount	Approved quantity	Approved amount
Labor	Yes	0407999B				FURNITURE COMPLETE-MISC GENERAL REPAIRS-PEDESTAL FLOOR BASE	0.20		\$179.00	\$35.80	0.20	\$35.80
Item	No		9001525			Screws	1.00	EA	\$1.79	\$1.79	1.00	\$1.79
Charges	No					Parts markup	1.00		\$0.54	\$0.54	1.00	\$0.54
			Labor	Parts	Charges	Total						
Total requested amount			\$35.80	\$1.79	\$0.54	\$38.13	Invoice status		Invoiced			
Total adjusted			\$0.00	\$0.00	\$0.00	\$0.00	Invoiced date		1/21/2026			
Total approved amount			\$35.80	\$1.79	\$0.54	\$38.13	Payment reference		455267			

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Unit 58TBM0BR4R3TM3085
Chassis: 0001264456
Description; 290RLS OPEN RANGE LIGHT TT
Registration date: 03/22/2025
Mileage:

Reference:
Customer: Montoya, Tina
Repair line J01492800-006
Claim type Standard
Claim group WarrClaim
 freezeb January 13, 2026 1:32 PM approved 4.0 hours for repair

Create date: 01/12/2026 **Start date** 01/15/2026 **Rep line desc:** Valance
Status: Confirmed **End date** 01/15/2026 **Pre auth#:** PA001314183
Status date 01/21/2026

Complaint: Customer states rear window valance is loose and fell from the bracket

Cause: Loose Screws are stripped

Correction: Repaired holes and reinstalled

Transaction type	Main Op.	Operation no	Item number	Disp. code	Adj. Reason Code	Description	Req. qty	Unit	Unit price	Req. amount	Approved quantity	Approved amount
Labor	Yes	0807008				VALANCE-REPAIR	0.20		\$179.00	\$35.80	0.20	\$35.80
Item	No		9001525			Filler	1.00	EA	\$1.79	\$1.79	1.00	\$1.79
Charges	No					Parts markup	1.00		\$0.54	\$0.54	1.00	\$0.54

	Labor	Parts	Charges	Total	Invoice status	Invoice date	Payment reference
Total requested amount	\$35.80	\$1.79	\$0.54	\$38.13	Invoiced	1/21/2026	455267
Total adjusted	\$0.00	\$0.00	\$0.00	\$0.00			
Total approved amount	\$35.80	\$1.79	\$0.54	\$38.13			

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Unit 58TBM0BR4R3TM3085
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Registration date: 03/22/2025
Mileage:

Reference:

Customer: Montoya, Tina
Repair line J01492800-007
Claim type Standard
Claim group WarrClaim
 freezeb January 13, 2026 1:32 PM approved 4.0 hours for repair

Create date: 01/12/2026 **Start date** 01/15/2026 **Rep line desc:** Metal
Status: Confirmed **End date** 01/15/2026 **Pre auth#:** PA001314146
Status date 01/21/2026

Complaint: Customer states metal is bowing from unit

Cause: InstInc Incorrect installation, not enough fasteners. Multiple areas around beltline were buckling.

Correction: Removed passenger side fender, loosened vertical edges on slide, removed metal and added more staples to the areas that were buckling and resealed. Front portion of the belt line was secured with screws directly on beltline. Matched all areas with similar spacing of screws throughout unit.

Transaction type	Main Op.	Operation no	Item number	Disp. code	Adj. Reason Code	Description	Req. qty	Unit	Unit price	Req. amount	Approved quantity	Approved amount
Labor	Yes	0307995				METAL-REPAIR-TIME ALLOWED PER UNIT	2.50		\$179.00	\$447.50	2.50	\$447.50
Item	No		9001525			Screws and silicone	1.00	EA	\$22.38	\$22.38	1.00	\$22.38
Charges	No					Parts markup	1.00		\$6.71	\$6.71	1.00	\$6.71

	Labor	Parts	Charges	Total	Invoice status	Invoice date
Total requested amount	\$447.50	\$22.38	\$6.71	\$476.59	Invoiced	1/21/2026
Total adjusted	\$0.00	\$0.00	\$0.00	\$0.00	Payment reference	455267
Total approved amount	\$447.50	\$22.38	\$6.71	\$476.59		

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Chassis: 0001264456
Description; 290RLS OPEN RANGE LIGHT TT
Registration date: 03/22/2025
Mileage:

Reference:
Customer: Montoya, Tina
Repair line J01492800-008
Claim type Standard
Claim group WarrClaim
 freezeb January 13, 2026 1:32 PM approved 4.0 hours for repair

Create date: 01/12/2026 **Start date** 01/15/2026 **Rep line desc:** Clearance lights
Status: Confirmed **End date** 01/15/2026 **Pre auth#:** PA001315972
Status date 01/21/2026

Complaint: Some clearance lights are inop

Cause: CompFail Component failure Verified the light is inop. Found that the front door side marker has voltage at connection and has a good ground at connection. Light needs to be replaced.

Correction: Replace light

Transaction type	Main Op.	Operation no	Item number	Disp. code	Adj. Reason Code	Description	Req. qty	Unit	Unit price	Req. amount	Approved quantity	Approved amount
Labor	Yes	0201001B				LIGHT FIXTURE COMPLETE-REPLACE-OTHER	0.20		\$179.00	\$35.80	0.20	\$35.80
Item	No		0276304		RESEARCH	LIGHT,CL AMB OVAL 1.62X3.93 BLK B	1.00	EA	\$2.11	\$2.11	1.00	\$2.11
Charges	No					Parts markup	1.00		\$0.63	\$0.63	1.00	\$0.63

	Labor	Parts	Charges	Total	Invoice status	Invoice date
Total requested amount	\$35.80	\$2.11	\$0.63	\$38.54	Invoiced	1/21/2026
Total adjusted	\$0.00	\$0.00	\$0.00	\$0.00	Payment reference	455267
Total approved amount	\$35.80	\$2.11	\$0.63	\$38.54		

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Registration date: 03/22/2025
Mileage:

Reference:
Customer: Montoya, Tina
Repair line J01492800-009
Claim type Standard
Claim group WarrClaim
 freezeb January 13, 2026 1:32 PM approved 4.0 hours for repair

Create date: 01/12/2026 **Start date** 01/15/2026 **Rep line desc:** Framing
Status: Confirmed **End date** 01/15/2026 **Pre auth#:** PA001314156
Status date 01/21/2026

Complaint: Framing split above the night stand

Cause: InstInc Fasteners were screwed in where lumber had knots which caused the lumber to split.

Correction: Removed all damaged lumber, ripped two by fours into three quarter by three quarter inch strips and installed.

Transaction type	Main Op.	Operation no	Item number	Disp. code	Adj. Reason Code	Description	Req. qty	Unit	Unit price	Req. amount	Approved quantity	Approved amount
Labor	Yes	0410995D				INTERIOR PANEL/STRUCTURE-REPAIR-WALL BACKER/STUD	1.50		\$179.00	\$268.50	1.50	\$268.50
			Labor	Parts	Charges	Total						
Total requested amount			\$268.50	\$0.00	\$0.00	\$268.50	Invoice status		Invoiced			
Total adjusted			\$0.00	\$0.00	\$0.00	\$0.00	Invoiced date		1/21/2026			
Total approved amount			\$268.50	\$0.00	\$0.00	\$268.50	Payment reference		455267			
Claim total J01492800			Labor	Parts	Charges	Total						
Total requested amount			\$2,255.40	\$228.92	\$68.68	\$2,553.00						
Total adjusted			(\$447.50)	\$0.00	\$0.00	(\$447.50)						
Total approved amount			\$1,807.90	\$228.92	\$68.68	\$2,105.50						