



12024 Central Ave SE ★ Albuquerque NM 87123
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W/O: 71971
Promised Date:
07 JUL 25



WO #: 71971 (Appointment Date: 07 JUL 2025 - Time: 02:15pm)
Customer Name: 59567 - MONTOYA, TINA LORETTA
Completed Date:
Invoice#:
Author: BRIAN
Stock Desc: 9370 2024 OPEN RANGE LIGHT 290RLS
Serial#: 58TBM0BR4R3TM3085 Date In: 07 JUL 25
Chassis#: 58TBM0BR4R3TM3085 Time In:
Miles/Hrs:
Tag#: 6763
Purchased Date: 22 MAR 25
Warranty Date: 22 MAR 25

Job #1 - Internal

COMPLAINT: CUSTOMER STATES ENTRY DOOR IS HARD TO CLOSE AND DOESN'T STAY LATCHED.
KM

CAUSE: Could not duplicate customers concern

CORRECTION: Leveled unit and operated door could not duplicate customers concern attempted to duplicate concern by locking unit with lock and deadbolt. Neither option failed request further information from customer.

Labor

Job #	Description	Total
1	ALIGN ENTRY DOOR	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #1: 0.00

Job #2 - Internal

COMPLAINT: CUSTOMER STATES BLACK TANK VALVE LEAKING

CAUSE: Unknown

CORRECTION: Could not duplicate customers concern. Filled up black tank while inspecting termination and no water was noted when tank was full. Filled up gray tank number one from bathroom sink.

Labor

Job #	Description	Total
2	BLACK TANK	N/C

Subtotal for Job #2: 0.00

Job #3 - Internal

COMPLAINT: CUSTOMER STATES BREAKAWAY IS NOT PROPERLY ATTACHED TO THE FRAME.
KM

CAUSE: Unknown

CORRECTION: No correction needed could not duplicate customers concern. No excessive play noted

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pulled with significant force on base. No excessive plate noted.

Labor		
Job #	Description	Total
3	DIAGNOSIS	N/C
Subtotal for Job #3:		0.00

Job #4 - Warranty

COMPLAINT: CUSTOMER STATES SLIDE OUT ON THE DRIVERS SIDE IS NOT WORKING PROPERLY / STRUGGLES

CAUSE: Incorrect installation

CORRECTION: Verified customer concern bearing operation. It was noted excessive noise coming from both front and rear motors and gear rails. Visual inspection showed no obvious sign but the rollers and grooves have black suit or dirt and oil mixture embedded. The roller also has dirt and oil embedded. Need to clean mechanism and lubricate with correct Teflon lubricant. Further diagnostic showed measurements as per leopard were beyond tolerance. Need to reinstall columns and inspect for further damage. 4.7 hours requesting.

Removed column from wall separated, column, bearing block, assembly, gears, and motor. Washed with soapy water, wipe down dry and applied silicone lubricant. Reassembled in reverse order and reinstalled into unit installed column as per manufacturer specification, keeping spacing from face of the gear rail to edge of the column at 2 1/2 inches plus or -1/ eighth of an inch.

After installation of column assemblies, grease synchronized motors to each other and tested operation. I had to lubricate front side as Audible whining with steel there. Lubricated system and tested for function. System functions as designed.

Labor		
Job #	Description	Total
4	SLIDE OUT ROOM DIAGNOSTIC TIME	530.00
Subtotal for Job #4:		530.00

Job #5 - Warranty

COMPLAINT: CUSTOMER STATES AC IS NOT COOLING PROPERLY.

CAUSE: Unknown

CORRECTION: Could not duplicate. Customer concern images uploaded of Delta temperature exceeding 20 in both bedroom and living room system. Ran for six hours cycling on maintaining. Recommend checking source voltage wherever they were connected at.

Labor		
Job #	Description	Total
5	MULTIPLE LABOR CODES	0.00
Subtotal for Job #5:		0.00

Job #5A - Internal

JOB 5 NOT WARRANTABLE

Labor		
Job #	Description	Total
5A	WARRANTY COVERED	N/C
Subtotal for Job #5A:		0.00

Job #6 - Warranty

COMPLAINT: CUSTOMER STATES L/R RECLINER NOT WORKING PROPERLY / WHEN EXTENDING FOOT REST

CAUSE: Unknown

CORRECTION: Could not duplicate customers concern operated both left recliner, and right recliner in full

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extension and full retracted positions

Labor		
Job #	Description	Total
6	RECLINER	33.00
Subtotal for Job #6:		33.00

Job #7 - Internal

COMPLAINT: CUSTOMER STATES THERE IS NO REMOTE FOR THE ELECTRIC FIRE PLACE. KM

CAUSE: Unknown need to order

CORRECTION: Need to order remote for pictured model number and serial number
November 13, 3:35 received new remote for fireplace and tested. New remote operates furnace as designed.

Labor					
Job #	Description	Total			
7	REMOTE	N/C			
Parts					
Part #	Description	Qty	Price	Total	
0344159	REMOTE - FIREPLACE, UNIVERSAL	1.00	N/C	N/C	
Subtotal for Job #7:				0.00	

Job #8 - Warranty

COMPLAINT: CUSTOMER STATES TRIM LOOSE KITCHEN SLIDE AT SIDE

CAUSE: Incorrect installation staples push through trim

CORRECTION:
Secured trim with staples, insured, correct contact, and filled staple holes with Ebony putty

Labor					
Job #	Description	Total			
8	TRIM	16.50			
Subtotal for Job #8:		16.50			

Job #9 - Warranty

COMPLAINT: CUSTOMER STATES TRIM LOOSE IN SLIDE ABOVE RECLINERS

CAUSE: Incorrect installation

CORRECTION: removed all three pieces of lateral facia, clean plywood and removed all nails and debris, reinstalled trim, and filled nail holes with black putty

Labor					
Job #	Description	Total			
9	TRIM	16.50			
Subtotal for Job #9:		16.50			

Job #10 - Warranty

COMPLAINT: CUSTOMER STATES SHADES AT DINETTE AND REAR WINDOW WILL NOT RETRACT PROPERLY

CAUSE: Component failure

CORRECTION: Adhesive failure on one of the shades the one on the rear looks like the adhesive failed and shade scooted to the left, causing a bind when retracting need to replace shade. Fabric width is 61 inches frame is 61 and 5/8 inches height of window is 32 inches
no part number is visible took shade down. None on the back pictures uploaded
Dinette shade fabric is cut crooked and needs to be replaced not allowing shade to roll up

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Fabric is 61 inches wide by 39 inches tall
November 13th 2025, 340 installed new shades and tested operation

Labor

Job #	Description	Total
10	SHADE	16.50

Parts

Part #	Description	Qty	Price	Total
2022806	SHADE, NIGHT ROLLER NON-MOTORIZED 62" X 38" - BLACK	2.00	113.10	226.20

Subtotal for Job #10: 242.70

Job #11 - Warranty

COMPLAINT: CUSTOMER STATES GRAY TANK READS 2/3 WHEN EMPTY

CAUSE: Component failure sensor when connected Reeds continuous 1/3.

CORRECTION: When resistor package removed condition goes away. Verified by removing underbelly. 10 feet across. Had to remove propane lines and clamps to lower underbelly enough to test resistor pack. I need to install probe reconnect and test. Probe installed and tested system functions as designed.

Labor

Job #	Description	Total
11	GRAY	528.00

Parts

Part #	Description	Qty	Price	Total
90M24147A	TANK PROBE	1.00	1.01	1.01

Subtotal for Job #11: 529.01

Job #12 - Warranty

COMPLAINT: CUSTOMER STATES DINETTE TABLE LOOSE AT FLOOR

CAUSE: Incorrect installation. Screws were too short.

CORRECTION: Install screws that were a quarter inch longer to get more grip. Checked operation and insured no screws were protruding that could damage the floor. P

Labor

Job #	Description	Total
12	DINETTE TABLE	33.00

Subtotal for Job #12: 33.00

Job #13 - Warranty

COMPLAINT: CUSTOMER STATES REAR WINDOW VALANCE LOOSE AND FELL FROM BRACKET

CORRECTION: Will complete when shade comes in

Labor

Job #	Description	Total
13	VALANCE	1.65

Subtotal for Job #13: 1.65

Job #14 - Warranty

COMPLAINT: CUSTOMER STATES METAL BOWING FROM UNIT

CAUSE: Incorrect installation, not enough fasteners

CORRECTION: Multiple areas around beltline where buckling. Uploaded images. Remove passenger side fender loosened vertical edges on slide removed metal added more staples to the areas that were buckling and resealed. Front portion of belt line was secured with screws directly on beltline as per Brian Parrot.

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Matched all areas with similar spacing of screws throughout unit.

Labor		
Job #	Description	Total
14	METAL	330.00

Parts				
Part #	Description	Qty	Price	Total
40170	SILICONE TUBE-CLEAR	1.00	11.93	11.93

Subtotal for Job #14: 341.93

Job #15 - Warranty

COMPLAINT: CUSTOMER STATES SOME CLEARANCE LIGHTS INOP

CAUSE: Component failure

CORRECTION: Verified customer concern front door side marker has voltage at connection and has a good ground at connection. Recommend replacement of light.

Labor		
Job #	Description	Total
15	CLEARANCE LIGHT DIAGNOSE	17.90

Parts				
Part #	Description	Qty	Price	Total
0276304	LIGHT - CLEARANCE AMBER OVAL	1.00	2.74	2.74

Subtotal for Job #15: 20.64

Job #16 - Warranty

COMPLAINT: CUSTOMER FRAMING SPLIT ABOVE NIGHT STAND

CAUSE: Incorrect installation. Fasteners were screwed in where lumber had knots causing lumber to split.

CORRECTION: Removed all damaged lumber, ripped two by fours into three-quarter by three-quarter strips and installed.

Labor		
Job #	Description	Total
16	FRAMING	268.50

Subtotal for Job #16: 268.50

Job #WIN-DLX - Internal

COMPLAINT: WINTERIZE INCLUDE W/D, ICEMAKER

CAUSE: Seasonal maintenance

CORRECTION: Water heater was bypassed and winterized. Complete work order was set for regular winterize but unit has washer dryer combo. Jeanette change to deluxe.

Labor		
Job #	Description	Total
WIN-DLX	WINTERIZE RV - DELUXE CLASS A	N/C

Parts				
Part #	Description	Qty	Price	Total
21622	ANTIFREEZE	3.00	N/C	N/C

Subtotal for Job #WIN-DLX: 0.00

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Parts Total: 241.88
Labour Total: 1,791.55
Sublet Total: 0.00
Extras Total: 0.00
WORK ORDER TOTAL: 2,033.43

NOTICE:
DUE TO A LACK OF SPACE, A \$15/DAY STORAGE FEE WILL APPLY IF YOU DO NOT PICK UP YOUR UNIT WITHIN 48 HOURS OF NOTICE OF COMPLETION

MANUFACTURER'S WARRANTIES AND SERVICE CONTRACTS DO NOT COVER DIAGNOSTIC TIME IF NO PROBLEM IS FOUND

ALTHOUGH WE TAKE PRECAUTIONS TO INSURE YOUR VEHICLE'S SECURITY WHILE IN FOR REPAIRS, WE ARE NOT RESPONSIBLE FOR ANY LOSS OR DAMAGE TO THE VEHICLE OR CONTENTS DUE TO FIRE, THEFT, OR ANY OTHER CAUSE BEYOND OUR CONTROL. WE WOULD APPRECIATE YOUR ASSISTANCE BY REMOVING OR SECURING YOUR VALUABLES SUCH AS GUNS, CAMERAS, JEWELRY, CASH, ETC.

I hereby authorize Myers RV Center, Inc. to perform the repair work set forth in this work order, including the parts and materials necessary. I agree that you are not responsible for delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets and highways for the purpose of testing, inspection or transporting to sublet vendors. An express mechanics lien is hereby acknowledged on the herein described vehicle to secure the payment for repairs performed.

Date: 15 Dec 2025

Customer Signature : _____

Customer Work Order

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